**NOTICE BEFORE FILLING THE COMPLAINT**

Satyavir Singh,

VPO Kundli, Sub Tehsil Rai

District Sonepat

Date: [Date]

Subject: Legal Notice Before Filing Consumer Complaint

Dear Sir/Madam,

I am the registered owner of Tata truck bearing registration no. HR-69B-4705. Your company was providing coverage for the said vehicle under policy no. 00.35420031170100010191 for the period from 20.03.2018 to 19.03.2019. On 18.10.2018, around 6:00 pm, I parked my vehicle in the vicinity of Dena Bank, Kudli, where other vehicles were also parked. Upon returning to the parking place at approximately 9:15 pm, I discovered that my vehicle was missing. Subsequently, I reported the theft to the police, leading to the registration of FIR 10.500 dated 23.10.2018 under Section 379 of IPC. You appointed Mr. Ravinder Kumar as an Investigator to probe the theft claim. I provided all necessary assistance and submitted required documents, including an untraced report. Despite the timely submission, the you surprised me with a letter dated 06.01.2021, repudiating the claim voluntarily and illegally.

I having suffered financial losses and mental agony due to the delayed and unjust repudiation of the theft claim by you, seek redressal for deficiency in service.

I hereby demand the following:

1. To pay a sum of Rs.6,40,000/- along with interest @ 18% per annum for the loss of the insured vehicle, established due to the delayed claim settlement.
2. Order the payment of Rs.1 lakh for deficiency in service, which caused mental agony and financial hardship.
3. pay Rs.1,00,000/- for mental agony, harassment, and financial losses suffered by the Complainant due to the extended claim resolution period.

You are hereby given a period of 15 days from the receipt of this notice to comply with the demands stated above. Failure to do so will leave me with no option but to initiate legal proceedings, including filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, at your own risk, cost, responsibility, and consequences.

This notice is issued with the expectation of a prompt and fair resolution to avoid unnecessary legal actions. I trust that you will consider this matter seriously and act accordingly.

Yours sincerely,

Satyavir Singh [Your Signature]