**NOTICE BEFORE FILING THE COMPLAINT**

Ramesh

Baroda, Baroda Mor,

Sonepat,

Haryana 131304

Dear Sir,

I, Ramesh, residing at Baroda, Baroda Mor, Sonepat, Haryana, am writing this legal notice to address the persistent issues and breach of warranty terms associated with the Fast Track watch purchased from Rajan Watch, the dealer.

On 22.06.2017, I purchased a brand new Fast Track watch worth Rs. 1,995 from Rajan Watch. From the beginning, the watch exhibited problems such as the time going behind and switching off in idle conditions when not on my wrist.

On 05.09.2017, the watch stopped working, and I reported the issue to Rajan Watch. Despite being covered under a 5-year full replacement guarantee and a 10-year guarantee on the battery, the watch was returned unrepaired, claiming the defect was due to mishandling and not covered under warranty.

Subsequently, in September 2018, I had to deposit the watch again for rectifying defects, and it was returned in December 2018. However, in April 2019, the watch started malfunctioning again and ultimately stopped working on 27.06.2019.

Rajan Watch, particularly OP no. 1, refused to address my complaints, causing immense mental agony and harassment. This cancellation is a clear violation of the commitment regarding the warranty, resulting in a breach of trust and contract.

I am seeking compensation of Rs. 5,000 towards harassment and humiliation, along with a refund of Rs. 1,995 for the watch cost. Attached is the purchase bill no. 3991 dated 22.06.2017, which evidences the payment made for the watch.

This legal notice serves as a final communication before I consider initiating legal proceedings to seek the aforementioned relief. I request your prompt attention to this matter and a satisfactory resolution within 15 days from the receipt of this notice.

Failure to comply will leave me with no option but to initiate legal proceedings, and I shall seek the aforementioned compensation along with legal costs and other reliefs as deemed fit.

Yours sincerely,