**LEGAL NOTICE**

TO,

M/s Real More International Pvt. Ltd.

Pipe Line Road, Near Govt. LP School

Padivattom Post

Ernakulam - 682025

FROM:

Balachandran T.

S/o M. Kuttisankaran

House No.9, Lane No.32

Janatha Road, Vytilla

Ernakulam - 682019

IN RE: Claim for refund of Rs.42,695/- and compensation for non-delivery of goods

Dear Sirs,

This has reference to my two orders dated \_\_\_\_\_ for purchase of 100 kgs of pepper vide order no. 2 for Rs.21,800/- and 1 kg of cumin vide order no. 4 for Rs.20,895/-. The full payment was made in advance as per your Invoice nos. W2 dated 10/12/2021.

I was provided with purported lorry receipts over WhatsApp by your CEO Mr. Ashik claiming that the goods were dispatched. However, the said receipts turned out to be fake and I never received the goods ordered and paid for by me.

Despite repeated requests and visits to your office, your company has failed to either deliver the said goods or refund the amounts totaling Rs.42,695/- paid by me. This amounts to a willful unfair trade practice, fraud and negligence on your part.

You are hereby called upon to refund the total amount of Rs.42,695/- along with compensation of Rs.20,000/- towards costs incurred and mental harassment caused, totaling to Rs.62,695/- (Rupees Sixty Two Thousand Six Hundred and Ninety Five only) within 15 days from the date of receipt of this notice.

In the event of your failure to do so, I shall be constrained to initiate appropriate legal proceedings against your company under the provisions of the Indian Penal Code, 1860 as well as the Consumer Protection Act, 2019 at your sole risk as to costs and consequences.

This notice may be treated as my last attempt for an amicable settlement before proceeding ahead with filing criminal and consumer complaints.

Yours faithfully,

Balachandran T.