**NOTICE BEFORE FILLING THE COMPLAINT**

Mathew O.S, S/o Zacharia,

Oliyakkattil House,

Ramapuram Kara,

Ramapuram Village

Meenachil Taluk

Date: [Date]

Subject: Legal Notice Before Filing Consumer Complaint

Dear Sir/Madam,

I am the owner of a saw mill having electricity connection to your Electrical Section, Ramapuram vide consumer no. 2655 LTE. I purchased the saw mill from one C.E. Thomas in the year 1980. On 19-03-2011 without any notice to me and without any inspection I was served with notice by your Section demanding to pay Rs.18,930/. There is no detail in the said bill except an entry that capacitor insufficient 4/08 to 1/11. I was forced to pay the said bill only to avoid the disconnection of electricity energy. I was regularly paying the entire energy bill which was issued by you after the inspection of your Sub Engineer. Without any basis you alleged that there was a lack of electrical equipment in the saw mill of the complainant. I was not informed about the time of the inspection. Without any reason you came to the conclusion that the capacitor was defective for the last three years. You had illegally issued the bill and this amounts to deficiency in service.

I had filed a complaint with the Assistant Engineer of the Electrical Section. They sanctioned installments on receiving the complaint. Thereafter challenging the said order I filed an appeal before the Executive Engineer Pala on 23.04.2011. As there was no response I filed another complaint before the Executive Engineer on 23-4-2012. The same also became vain. Then on 19.08.2013 I filed another petition before the Deputy Chief Engineer, which also became vain. When I filed a petition under the provisions of the Right to Information Act my complaint was disposed of on 02-08-2017.

I hereby demand the following:

1. To pay Rs. 18,930/- in various heads.

You are hereby given a period of 15 days from the receipt of this notice to comply with the demands stated above. Failure to do so will leave me with no option but to initiate legal proceedings, including filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, at your own risk, cost, responsibility, and consequences.

This notice is issued with the expectation of a prompt and fair resolution to avoid unnecessary legal actions. I trust that you will consider this matter seriously and act accordingly.

Yours sincerely,

Mathew O.S [Your Signature]