**NOTICE BEFORE FILLING THE COMPLAINT**

Anna John, aged \_\_ years

Kadavil House

St.James Street, Changanassery

Kottayam, India -686 101.

Mob-9447445579

Date: [Date]

Subject: Legal Notice Before Filing Consumer Complaint

Dear Sir/Madam,

I had ordered a product from your e-commerce website vide Order ID.No.OD22453020789313800 on 28-03-2022 by paying the amount online. The cost of the product was Rs.834/-. The product was to be delivered on 05-04- 2022. The status in the Flipkart account showed that it was delivered but in reality it wasn’t. On 07-04-2022 I lodged a complaint regarding the non delivery of product. But there was no response from Flipkart.

I hereby demand the following:

1. To deliver the ordered product to the complainant, or alternatively, pay Rs. 8,000.

You are hereby given a period of 15 days from the receipt of this notice to comply with the demands stated above. Failure to do so will leave me with no option but to initiate legal proceedings, including filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, at your own risk, cost, responsibility, and consequences.

This notice is issued with the expectation of a prompt and fair resolution to avoid unnecessary legal actions. I trust that you will consider this matter seriously and act accordingly.

Yours sincerely,

Anna John [Your Signature]