**NOTICE BEFORE FILING THE COMPLAINT**

P.K. Chandy

Planthanathu Karottu House

Poovanthuruthu P.O,

Panachikadu Village

Kottayam Taluk,

Kottayam District-686012

Date: [Date]

Subject: Legal Notice Before Filing Consumer Complaint

Dear Sir/Madam,

We are consumers of your water service and avail your domestic connection. You failed to give sufficient water supply to us during the summer season as agreed. Though we approached you several times they did not care to redress our grievances. All the water connections are provided under the Kolladu Rural Water scheme. The water to be supplied to us is stored in the water tank at Kolladu. But in the course of supply when the water reaches the Kaduvakulam point you bifurcate the water in three areas and to the east of Kaduvakkulam using a valve placed at the Kaduvakkulam point. The present president of Panachikkadu Grama Panchayath who is elected from ward no. 22 influenced MLA and has removed the valve which is placed for regulating the supply of water and has provisioned easy and regular supply of water to ward no. 22. Due to the non supply of water we have to depend on other sources including hiring of water by spending large amounts.

I hereby demand the following:

1. A compensation of Rs. 50,000 for the deficiency in service and hardships caused to the complainant.
2. Regular and sufficient water supply to our residence.

You are hereby given a period of 15 days from the receipt of this notice to comply with the demands stated above. Failure to do so will leave me with no option but to initiate legal proceedings, including filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, at your own risk, cost, responsibility, and consequences.

This notice is issued with the expectation of a prompt and fair resolution to avoid unnecessary legal actions. I trust that you will consider this matter seriously and act accordingly.

Yours sincerely,

P.K. Chandy [Your Signature]