**NOTICE BEFORE FILING THE COMPLAINT**

Ranjeena Nazar,

Thazhathedathu House,

Pathanadu, Kangazha Village

Changanassery Taluk-686 541

Date: [Date]

Subject: Legal Notice Before Filing Consumer Complaint

Dear Sir/Madam,

I purchased a Tata Harrier Vehicle vide Reg No.KL.33H.2684 on 27.12.2019 from your company and paid Rs.17,70,847/-. The company had offered warranty for 2 years for the vehicle. The vehicle showed complaints right from the initial dates. The back door lock of the vehicle was not working properly. I approached the your company for repair of the vehicle. They asked me to lift the vehicle to their service Centre with the help of a crane. I fixed the complaint with the help of a local mechanic. Thereafter there was a problem of break light and that was also not fixed by the opposite party. Then again, the accelerator of the car got stuck and abruptly the clutch got released. The vehicle was having mechanical issues in clutch, break, and accelerator including accelerator pedal. I dropped the vehicle at your service centre in the end of June. They returned the vehicle after repair in the middle of July. The same complaint recurred again and the vehicle was garaged in your workshop. The company acted indifferently. All these occurred during the period of warranty.

On 30/09/2021 the vehicle was returned to me after charging Rs.64,489/- for the repair works. On verification of the issued bill, it was found that the company fixed the issue in a local workshop. I also requested for a spare vehicle after they returned me the vehicle after repairs. However, they denied my request. I was forced to rent a vehicle for all the 45 days while the vehicle was garaged.

I hereby demand the following:

1. Refund of the amount of Rs.64,489/- spent for the repair work of the vehicle and for getting the rent paid to taxies.
2. Compensation of Rs.1,00,000/- for mental agony and hardships.

You are hereby given a period of 15 days from the receipt of this notice to comply with the demands stated above. Failure to do so will leave me with no option but to initiate legal proceedings, including filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, at your own risk, cost, responsibility, and consequences.

This notice is issued with the expectation of a prompt and fair resolution to avoid unnecessary legal actions. I trust that you will consider this matter seriously and act accordingly.

Yours sincerely,

Ranjeena Nazar [Your Signature]