To, Date -

The Director/Manager

Janapriya 3D/4D Ultra Sound Scan Centre

Shankar Mutt Road, 2nd Cross,

Opposite Ayappa Swamay Temple,

K.R Puram, Hassan

Subject: Legal Notice for medical negligence prior to Chest C.T scan

Dear Sir/Madam,

This legal notice is being issued by Mrs. Bhavya S.S, W/o Nagendra, aged 32 years, residing at Jayanagara Extension, Salagame Road, Hassan. This notice is with reference to the medical negligence and deficiency of service by your establishment Janapriya 3D/4D Ultra Sound Scan Centre.

1. I underwent a Chest C.T Scan at your establishment on 21/04/2015, on the advice of Dr K.R Shareef at CSI REDFERN MEMORIAL HOSPITAL as I had been suffering from fever, headache, nausea, and puffiness for more than 3 days. I paid Rs 3,600 for the scan and Rs 1,800 for the venous Doppler.
2. In the scanning centre, I was given an injection by an unskilled person before my scan. This injection caused me to get thrombolysed, and I suffered from acute IWMI changes, mild LV dysfunction, single-vessel coronary artery disease, and spontaneous dissection of RCA.
3. After I developed these conditions, I was immediately referred to Apollo Hospital on the advice of Dr Sharif, where I had to spend a huge sum of Rs 1,03,071 towards treatment and Rs 50,000 for transportation and food for the period of treatment from 21/04/2015 to 26/04/2015.
4. My medical condition caused me a loss of Rs 15,00,000 (including the compensation for deficiency of service) from your establishment.
5. Further, I was in good health and had only been suffering from pedal edema for 5 years prior to the scan.
6. All of the above actions amount to medical negligence and deficiency of service on your part. Your failure to take sufficient minimum skill and care while administering an injection has caused significant hardship, agony and inconvenience to me.

Therefore, if my complaint is not resolved within 15 days, I will be constrained to initiate appropriate legal proceedings against you under the Consumer Protection Act, 2019 to claim compensation for financial loss, harassment, and mental agony, along with a full refund, interest, litigation costs and other reliefs deemed fit by the Hon’ble Commission.

Please note that any communication or legal action resulting from your continued deficiency in service will be solely at your own risk, costs, and consequences.

Thanking you,

Yours faithfully

Bhavya S.S