To, Date -

The Director

Shah Automotive Mysore,

Authorised Dealers: Honda Cars India Ltd

No. 101(P), Hootagalli, Industrial Area,

Opposite Automotive Axles,

Off Hunsur Road, Mysore - 570018

AND

Managing Director,

Magma Fin Corp Ltd

Magma House, 7th Floor

No. 24, Park Road

Kolkata - 700016

Subject: Legal Notice for registration of car purchased at public auction

Dear Sir/Madam,

I, Shakeel Pasha, S/o H.A Mohammed Kalandar, aged \_\_\_\_years, residing at Shaffi Mazid Road, Kottanan Giri, Hassan, am writing to you in order to provide legal notice with reference to the deficiency of service by your establishments Shah Automotive Mysore and Magma Fin Corp Ltd.

1. I purchased a car from a public auction conducted by your establishments on 28/02/2019 for a total price of Rs 2,00,000.
2. Prior to the auction, the same car had been purchased by an individual named Raghupathi from the same establishment (Shah Automotive Mysore) with financial assistance from Magma Fin Corp. Since Ragupathi defaulted on his payments, the said car had been seized by Magma Fin Corp.
3. I sent an NOC to RTO on 08/04/2019 and tried to get a temporary registration for the car from the establishment but did not succeed. You have clearly not transferred the registration of the car to your name (from Raghupathi) and hence are not able to provide me the registration.
4. I have faced a lot of hardship as I have not been able to use the car on the road and have had to keep it in the RED-FORT yard and pay Rs 75 per day for the same. I had also purchased the car for domestic as well as business purposes. Due to the lack of registration, I have been forced to rent a vehicle to travel from one place to another and incurred a cost of Rs 25,000 per month.
5. All of the above actions amount to deficiency of service on your part. Your failure to provide the registration documents of the car has caused me significant hardship, agony and inconvenience.

Therefore, if my complaint is not resolved within 15 days, I will be constrained to initiate appropriate legal proceedings against you under the Consumer Protection Act, 2019 to claim compensation for financial loss, harassment, and mental agony, along with a full refund, interest, litigation costs and any other reliefs deemed fit by the Hon’ble Commission.

Please note that any communication or legal action resulting from your continued deficiency in service will be solely at your own risk, costs, and consequences.

Thanking you.

Yours faithfully,

Shakeel Pasha, S/o H.A Mohammed Kalandar