To, Date -

The Proprietor

K.B Engineering

Ondipudur (P),

Coimbatore, Tamil Nadu - 641016

Subject: Legal Notice for Repair of Multi-Crop Thresher

Dear Sir/Madam,

This legal notice is being issued by Mr. Swamyshankar, son of Hanumanthegowda, aged \_\_\_years, residing at Hulikal Siddapura village, Cassava Hobli, Arakalagadu Taluk, Hassan. This notice is with reference to the deficiency of service by your establishment K.B Engineering.

1. I purchased a Multicrop Thresher machine for Rs 5,30,000 and it stopped working after 8 days due to a mechanical defect.
2. When I contacted your establishment to repair the thresher, your establishment refused to repair the defective machine. I also tried to repair the machine at my own expense and requested the establishment to send technicians for the same but your establishment denied this request.
3. Your establishment told me to bring the machine to the establishment for repair, and said you could not send technicians to my address.
4. All of the above actions amount to deficiency of service on your part. Your failure to repair the thresher or send the technicians has caused significant hardship, agony and inconvenience to me.

Therefore, if my complaint is not resolved within 15 days, I will be constrained to initiate appropriate legal proceedings against you under the Consumer Protection Act, 2019 to claim compensation for financial loss, harassment, and mental agony, along with a full refund, interest, litigation costs and other reliefs deemed fit by the Hon’ble Commission.

Please note that any communication or legal action resulting from your continued deficiency in service will be solely at your own risk, costs, and consequences.

Thanking you,

Yours faithfully

Swamyshankar