To, Date -

The Assistant Executive Engineer

CHESCOM

KEB Road, Arakalagudu, Hassan

Subject: Legal Notice for rectification of faulty electricity bill

Dear Sir/Madam,

This legal notice is being issued by Mr. Devaraju, S/o M.Mallegowda, aged \_\_\_ years, residing at Bittagowdanahalli, Doddmagge Hobli, Arakalagadu Taluk, Hassan. This notice is with reference to the deficiency of service by your establishment CHESCOM.

1. I was sent a huge electricity bill on 08/08/2021 for Rs 38,302 payable by 22/09/2021. Despite paying electricity bills regularly without any dues, I was shocked to receive such a large bill.
2. When I personally visited your establishment to rectify the error in the bill, your establishment denied my request
3. All of the above actions amount to deficiency of service on your part. Your failure to rectify the massive electricity bill has caused significant hardship, agony and inconvenience to me.

Therefore, if my complaint is not resolved within 15 days, I will be constrained to initiate appropriate legal proceedings against you under the Consumer Protection Act, 2019 to claim compensation for financial loss, harassment, and mental agony, along with a full refund, interest, litigation costs and other reliefs deemed fit by the Hon’ble Commission.

Please note that any communication or legal action resulting from your continued deficiency in service will be solely at your own risk, costs, and consequences.

Thanking you,

Yours faithfully

Devaraju