To, Date -

The Proprietor

Mahalakshmi Motors,

Puttaswamygowda Complex,

Channarayapatna, Hassan.

Subject: Legal Notice for repair/replacement of defective TVS bike

Dear Sir/Madam,

This legal notice is being issued by Mr. Umesh, S/o Kariyappa (Late), aged \_\_\_years, residing at Karagada village and post, Belur Taluk, Hassan District. This notice is with reference to the deficiency of service by your establishment Mahalakshmi Motors.

1. I purchased a TVS bike for Rs 71,000 on 30/12/2019 and it developed problems like a defective clutch plate soon after I purchased it.
2. Despite me giving the bike for service, these problems persisted even after the bike was serviced.
3. I was forced to travel by auto when the establishment kept my bike without rectifying the defects and incurred a cost of Rs 3,24,000.
4. All of the above actions amount to deficiency of service on your part. Your failure to rectify the massive electricity bill has caused significant hardship, agony and inconvenience to me.

Therefore, if my complaint is not resolved within 15 days, I will be constrained to initiate appropriate legal proceedings against you under the Consumer Protection Act, 2019 to claim compensation for financial loss, harassment, and mental agony, along with a full refund, interest, litigation costs and other reliefs deemed fit by the Hon’ble Commission.

Please note that any communication or legal action resulting from your continued deficiency in service will be solely at your own risk, costs, and consequences.

Thanking you,

Yours faithfully

Umesh