NOTICE BEFORE FILING THE COMPLAINT

The Managing Director

Reliance Communication Infrastructure Ltd,

AACCR7832C, ST001, "H" Block, DAKC,

Thane-Belapur Road, Navi Mumbai - 400 710

IN RE: Refund of deposit and payment of commission for mobile phone, SIM cards, and accessories

Dear Sir/Madam,

This is to bring to your kind notice that I had purchased mobile phones, SIM cards, and accessories for the internet from your establishment for my business (Umesh Enterprises). I paid a deposit of Rs. 25,000 via DD no. 220264 for the same.

The said service is suffering from the following defects:

(i) Failure to refund the deposit amount of Rs. 25,000

(ii) Non-payment of commission amounting to Rs. 40,000

I have reported the above matter to you several times but despite all my pleadings you have not made good the defect in the services which is indeed regrettable. On account of your aforesaid dereliction of duty and failure and neglect to rectify the same I have suffered losses/incurred expenses, including significant hardship, agony and inconvenience.

You are hereby finally called upon to:

(i) Refund the deposit amount of Rs. 25,000

(ii) Pay the commission of Rs. 40,000

(iii) Pay compensation for financial loss, harassment, and mental agony

within 15 days of the receipt of this notice failing which I shall be constrained to initiate against you for redressal of my aforesaid grievances and recovery of the aforesaid amount such proceedings, both civil and criminal as are warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019 exclusively at your own risk, cost, responsibility and consequences which please note.

Place: Hassan District

Dated: [Current Date]

[Your Signature]

Mr. Umesha S.N

S/o Nanjegowda

Sanenahalli Post, Aarehalli Hobli,

Belur Taluk, Hassan District - 573 115