Shyamji Prasad Gupta,

70 years old,

Resident of Mahamaya Road,

Ambikapur, Sarguja,

Chhattisgarh.

[date]

Kunjbihari Dawa Dukaan,

opposite the District Hospital,

Ambikapur, Sarguja,

Chhattisgarh.

Subject: Complaint regarding faulty hearing aids.

Dear Sir/Madam,

I am writing to formally complain about my hearing aid purchased from you, which stopped working very soon after. I have been denied any refund or replacement from you.

Please confirm the receipt of this complaint and inform me of the steps you will take and the tentative timeline associated with the process. If I do not receive a satisfactory response from you within 15 days of this complaint, I shall take this matter to the appropriate consumer redressal forum.

Sincerely,

[Your Signature]

Shyamji Prasad Gupta