Shri Kiran B. Mangale

Resident of Yashodan,

YSF-05, B-Wing, 2ndFloor,

Varkhandem, Ponda-Goa 403401

[date]

M/s. Nureca Private Limited,

Plot No. 110, Industrial Area,

Phase 1, Chandigarh,

Chandigarh, 160002

Subject: Complaint regarding faulty glucometer

Dear Sir/Madam,

I am writing to formally request a refund on the glucometer I purchased from your company, as it does not give proper readings despite multiple replacements. I am also not satisfied with your customer service response.

Please confirm the receipt of this complaint and inform me of the steps you will take and the tentative timeline associated with the process. If I do not receive a satisfactory response from you within 15 days of this complaint, I shall take this matter to the appropriate consumer redressal forum.

Sincerely,

[Your Signature]

Kiran B. Mangale