Priyanka Arun Mane,

Wife of Mr. Arun Mane,

Major of age, married, business,

Residing at D-106,

1st Floor, D-Block, CD Signature,

Near Bolshe Circle,

Gogol, MARGAO Goa 403 601.

[date]

Websolutions

Through its CEO and MD Mr. R. Sachin Kumar.

A-43, 3rd Floor,

Corpseed Building, 304,

Sector 63, Noida, Uttar Pradesh 201301

Subject: Complaint regarding glitchy website

Dear Sir/Madam,

I am writing to formally complain about the website made by your firm for my coaching classes, which was overpriced and has a number of glitches that render it unusable. I would like to terminate my contract with your firm and have my payment returned, along with damages for the embarrassment caused to my business as a result of this unprofessional website.

Please confirm the receipt of this complaint and inform me of the steps you will take and the tentative timeline associated with the process. If I do not receive a satisfactory response from you within 15 days of this complaint, I shall take this matter to the appropriate consumer redressal forum.

Sincerely,

[Your Signature]

Priyanka Arun Mane