**NOTICE BEFORE FILLING THE COMPLAINT**

Manju Tyagi   
H.No.33,   
Sector 15, Sonepat

Sargam India Electronics Pvt. Ltd. City Mall,  
near Sonepat Bus Depot, Sonepat

Date: [Date]

Sub: Notice Before Filing Consumer Complaint

Dear Sir/Madam,

I had purchased an O General AC, Model 10.AXGT18FHTC, from your establishment, Sargam India Electronics Pvt. Ltd., with Invoice No: 187-20, dated 18th June 2020.

Upon delivery on 19th June 2020, the AC unit was found to be defective, displaying multiple cracks on the body. Despite my grievances and assurances from your side, the proposed resolution was limited to the replacement of the cabinet, which I found unsatisfactory.

I have attached photographs of the defective AC unit, the purchase receipt, and copies of the emails sent to your company on 20th June 2020 and 21st June 2020. Additionally, I reported the matter to the police with an application dated 24.6.2020.

The defects in the AC unit have caused considerable mental stress, inconvenience, and financial loss. I am seeking a total compensation of Rs. 60,000, including the cost of the AC.

This notice serves as a final communication before I proceed with filing a complaint before the Consumer Forum for the resolution of my grievances. I request your prompt attention to this matter and a satisfactory resolution within 15 days from the receipt of this notice.

Failure to comply will leave me with no option but to initiate legal proceedings, and I shall seek the aforementioned compensation along with legal costs and other reliefs as deemed fit.

Yours sincerely,

[Your Full Name]

[Your Signature]