**NOTICE BEFORE FILLING THE COMPLAINT**

Naveen Verma  
H.No.207/6, Gian Nagar  
Sonepat, Haryana

OYO 6th floor  
Spaze Plaza, Sector 69  
Gurugram, Haryana

Hotel Gipsy King Bhagsu Nag to Upper Bhagsunag road  
Dharamshala, Himachal Pradesh, Mcloed Ganj  
Landmark Bhagsunag Taxi Stand

Subject: Notice Before Filing Complaint – Unjust Denial of Check-In and Deficient Services

Dear Sirs,

I, am writing this notice to address the unjust denial of check-in at Hotel Gipsy King, booked through OYO. The details of the booking are as follows:

Booking Number: IXLR6041 Hotel: Hotel Gipsy King Period: 7.6.2019 to 9.7.2019 Amount Paid: Rs. 6860 (via credit card on 23.5.2019)

On 7.6.2019, upon reaching the hotel, the staff denied us check-in, despite a confirmed booking. This incident caused great inconvenience, humiliation, and suffering to myself and my associates, who had to find alternative accommodation at a Gurudwara. The denial particularly affected handicapped members, adding to the emotional and physical toll of the experience.

Attached herewith are the booking confirmation letter, receipts for food items from the Gurudwara, and relevant details for your perusal.

I seek a refund of the Rs. 6860 paid for the booking, along with interest and litigation expenses. Additionally, I request compensation amounting to Rs. 50,000 for the mental stress, humiliation, and financial loss incurred during this ordeal.

You are hereby called upon to respond to this notice within 15 days from the date of receipt. Failure to provide a satisfactory resolution will leave me with no choice but to initiate legal proceedings under the Consumer Protection Act, 2019, against both OYO and Hotel Gipsy King.

Place: Sonepat, Haryana Date: [Insert Date] (Signature of the Consumer: Naveen Verma)