Meetu Jain

Aged 40, Female

4B/45 Riviera Apartment, Mall Road,

Rajouri Garden

Delhi-110027

[date]

Ramesh Chand, Proprietor

Paras Holidays Pvt. Ltd.

321-322, 3rd Floor, Gold Plaza Building,

Gurudwara Road, Karol Bagh, New Delhi-110005

Subject: Complaint for deficiency in services.

Dear Sir/Madam,

I am writing to formally request compensation due to the hardships faced by me and my family while on a trip to Hong Kong, where due to your negligence in service, we were stranded in a foreign country. As your company had assured us of the veracity of your visa, we had proceeded with full faith in the trip. However, the visa provided was incorrect, and we had to face the financial burden of re-booking flights, making the necessary arrangements, etc.

Please confirm the receipt of this complaint and inform me of the steps you will take and the tentative timeline associated with the process. If I do not receive a satisfactory response from you within 15 days of this complaint, I shall take this matter to the appropriate consumer redressal forum.

Sincerely,

[Your Signature]

Meetu Jain