**NOTICE BEFORE FILLING THE COMPLAINT**

Shambhu Yadav

H. No. 1279, R.K. Puram, Sec. 4,

New Delhi-22.

Date: [Date]

Subject: Legal Notice Before Filing Consumer Complaint

Dear Sir/Madam,

I purchased an Avon bicycle from you for a sum of Rs. 4,592/-. I paid the full amount in cash. Upon delivery, the I noticed issues with the bicycle: the front wheel was torn out, the bell was malfunctioning, and the bicycle was not properly assembled, causing a noisy sound while riding. I approached you with evidence of the defects, requesting a replacement or repair. However, you attributed the damage to my children and refused to acknowledge any fault or provide a remedy, stating that there was no warranty on the tires. I purchased the bicycle in good faith, relying on the your reputation. The defects in the bicycle and your refusal to acknowledge or rectify these defects constitute a deficiency in service and unfair trade practice.

I hereby demand the following:

1. To replace the defective bicycle with a new one or refund the amount of Rs. 4,600/- paid for the bicycle.
2. Payment of compensation for the inconvenience, mental agony

You are hereby given a period of 15 days from the receipt of this notice to comply with the demands stated above. Failure to do so will leave me with no option but to initiate legal proceedings, including filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, at your own risk, cost, responsibility, and consequences.

This notice is issued with the expectation of a prompt and fair resolution to avoid unnecessary legal actions. I trust that you will consider this matter seriously and act accordingly.

Yours sincerely,

Shambhu Yadav [Your Signature]