Mohd. Irfan,  
H. No. 1376, Bazar Chitli Qabar, Gali Kallu Khawas,  
Jama Masjid, Delhi-110006

Date:

Subject: Legal Notice Before Filing Consumer Complaint

Dear Sir/Madam,

I purchased an e-rickshaw, which was insured with you. The e-rickshaw was stolen from the service road of Vijay Ghat, Delhi, and despite lodging an FIR, it was not recovered by the police. I subsequently lodged a theft claim with you but received no favorable response despite furnishing all requisite documents.

I suffered financial loss and mental anguish due to your refusal to process the insurance claim for the stolen e-rickshaw, constituting a deficiency in service and an unfair trade practice.

You are hereby given a period of 15 days from the receipt of this notice to comply with the demands stated above. Failure to do so will leave me with no option but to initiate legal proceedings, including filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, at your own risk, cost, responsibility, and consequences.

This notice is issued with the expectation of a prompt and fair resolution to avoid unnecessary legal actions. I trust that you will consider this matter seriously and act accordingly.

Yours sincerely,

Mohd Irfan[Your Signature]