**NOTICE BEFORE FILING THE COMPLAINT**

Nitin Chaudhary  
5/41A, Moti Nagar, New Delhi-15,

Date: [Date]

Subject: Legal Notice Before Filing Consumer Complaint

Dear Sir/Madam,

I purchased an Apple iPhone-6 16GB Gold from the Mobile Store Limited and insured it through your company as per the policy. The iPhone, initially experiencing issues, was replaced twice by the service center. However, the third device again faced damage, for which I incurred repair charges amounting to Rs.23,500. I sought reimbursement for the repair charges from the Mobile Store Limited under the insurance policy, but the claim was rejected on the grounds of mismatched IMEI numbers, ignoring the fact that the phone was replaced under warranty. You failed to provide proper guidance on updating the insurance policy to cover the replaced devices, leading to the claim's rejection. Both you and the store failed to acknowledge the valid insurance claim, causing financial loss and mental agony to me.

I hereby demand the following:

1. to reimburse the repair charges amounting to Rs.23,500.
2. to compensate for the misguidance leading to the rejection of the claim

You are hereby given a period of 15 days from the receipt of this notice to comply with the demands stated above. Failure to do so will leave me with no option but to initiate legal proceedings, including filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, at your own risk, cost, responsibility, and consequences.

This notice is issued with the expectation of a prompt and fair resolution to avoid unnecessary legal actions. I trust that you will consider this matter seriously and act accordingly.

Yours sincerely,

Nitin Chaudhary [Your Signature]