**NOTICE BEFORE FILING THE COMPLAINT**

**Name and address**

Chief Postmaster General, Delhi Circle, Department of Posts, I.P. Estate, New Delhi - 110002

IN RE: Deficiency of Service regarding lost foreign postal article

**Dear Sir/Madam,**

This is to bring to your kind notice that I had sent a registered foreign postal article containing valuable goods to my brother in India through your establishment for delivery. The said service is suffering from the following defects:

(i) Non-delivery of the postal article (ii) Loss of the postal article (iii) Failure to provide satisfactory response or compensation

I have reported the above matter to you several times (including formal inquiries) but despite all my pleadings you have not made good the defect in the services which is indeed regrettable. On account of your aforesaid dereliction of duty and failure and neglect to rectify the same I have suffered losses/incurred expenses, including significant hardship, agony and inconvenience.

You are hereby finally called upon to: (i) Provide a full refund for the lost parcel (ii) Pay compensation for financial loss, harassment, and mental agony (iii) Pay interest on the above amounts (iv) Reimburse litigation costs

within 15 days of the receipt of this notice failing which I shall be constrained to initiate against you for redressal of my aforesaid grievances and recovery of the aforesaid amount such proceedings, both civil and criminal as are warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019 exclusively at your own risk, cost, responsibility and consequences which please note.

Place: Faridabad

Dated: [Current Date]

[Your Signature]

Mr. Sachin Ahuja H.No. 535, Sector 17, Faridabad - 121002