NOTICE BEFORE FILING THE COMPLAINT

Mrs. Pushpa Bhalchandra Gupta & Mrs. Pragati Bhalchandra Gupta

Ganesh Darshan Nest, Behind Balaji Hospital,

Mira-Bhayander Road, Mira Road (East),

District Thane

To,

Wood Décor,

Shop nos.18, 19 & 20, Ostwald Paradise,

Opp. Reliance Petrol pump & Shivar Garden,

Mira-Bhayander Road, Mira Road (East),

District Thane 401 107.

IN RE: Purchase of Sofa cum Bed and Other Furniture Items

Dear Sir/Madam,

This is to bring to your kind notice that I had purchased a sofa cum bed on 31/03/2019 for a consideration of Rs. 22,000, and a center table and a shoe rack on 14/11/2019 for Rs. 8,000, amounting to a total of Rs. 30,000 paid in cash.

Unfortunately, the goods delivered to my residence were suffering from the following defects:

(i) Damage evident on all items, appearing used and not in a sellable condition.

I have reported the above matter to you several times but despite all my efforts, you have not made good the defect in the goods nor have you acted on the deficiency in services, which is indeed regrettable. On account of your aforesaid dereliction of duty and failure and neglect to rectify the same, I have suffered inconvenience and mental agony.

You are hereby finally called upon to:

• Replace the goods with new goods

and/or

• Return the price/charges paid

• Pay compensation for financial loss/injury/interest suffered due to your negligence in the sum of Rs. 10,000 with interest at the rate of \_\_\_\_\_\_\_% per annum within 30 days of the receipt of this notice failing which I shall be constrained to initiate against you for redressal of my aforesaid grievances and recovery of the aforesaid amount such proceedings, both civil and criminal as are warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019 exclusively at your own risk, cost, responsibility and consequences which please note.

Place: Mira Road (East), District Thane

Dated: [The date this notice is drafted]

(Signature of the Consumer)

Mrs. Pushpa Bhalchandra Gupta & Mrs. Pragati Bhalchandra Gupta