NOTICE BEFORE FILLING THE COMPLAINT

Name and address

Jasper Infotech Pvt. Ltd.

401, 4th floor, Corporate Arena

D.P. Piramal Road, Behind Mahindra Gardens

Goregaon West, Mumbai 400 062

Hewlett-Packard India Sales Pvt. Ltd.

Commerz, International Business Park

Oberoi Garden City, Off Western Express Highway

Goregaon (East), Mumbai 400 063

PANCHAM

Raj-Laxmi Plot, S/NO.2-6-1, Plot no.3

Next to Kamal Polyplast Factory

Wadachiwadi-Autadewade Road

Wadachiwadi, Taluka Haveli

Pune 411 028

IN RE: Defective HP Office Jet 7612 Printer

Dear Sir/Madam,

This is to bring to your kind notice that I had purchased an HP Office Jet 7612 printer from your platform, Snapdeal, with PANCHAM as the seller, for a consideration of Rs. 22,898 paid in cash vide your cash memo/Receipt/Invoice No. (include invoice no), through an online transaction dated 27/02/2021.

The said goods are suffering from the following defect:

The printer was not working properly due to a manufacturing defect confirmed at a service center.

I have reported the above matter to you several times via emails and have also provided the service report from the HP service center, but despite all my pleadings, you have not made good the defect in the goods or deficiency in services, which is indeed regrettable. On account of your aforesaid dereliction of duty and failure and neglect to rectify the same, I have suffered inconvenience and the product is unusable.

You are hereby finally called upon to:

Remove the said defects in the goods and/or

Replace the goods with new goods and/or

Return the price/charges paid (Rs. 22,898) and additionally,

Pay compensation for the inconvenience and litigation costs incurred by me.

The sum of compensation is demanded considering the inconvenience faced and the cost of litigation, which details will be provided subsequently, with interest \_\_\_\_\_\_% per annum within 15 days of the receipt of this notice failing which I shall be constrained to initiate against you for redressal of my aforesaid grievances and recovery of the aforesaid amount such proceedings, both civil and criminal, as are warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019 exclusively at your own risk, cost, responsibility, and consequences which please note.

Place: Ulhasnagar

Dated: [Current Date]

(Signature of the Consumer)

Surender V. Gangwani

Shop No.189, Behind Maya Cut Piece

Main Bazaar, Ulhasnagar, Thane 421 002