NOTICE BEFORE FILING THE COMPLAINT

The Branch Manager,

Narayana Hyundai Cars Ltd.,

Vijayapur.

(Complete address)

IN RE: Delay in delivery of Hyundai Venu Car

Dear Sir,

This is to bring to your kind notice that I had booked a Hyundai Venu Car from your showroom on 07.04.2021 for a consideration of Rs. 9,15,000/- as the on-road price. I paid an advance of Rs. 10,000/- vide your receipt dated 07.04.2021.

At the time of booking, you assured that the said car would be delivered within a month. However, despite the lapse of more than 10 months, you have failed to deliver the car, citing various reasons and postponements.

I have reported this matter to you several times, but despite all my pleadings, you have not delivered the car or provided any concrete timeline for delivery, which is indeed regrettable. On account of your aforesaid dereliction of duty and failure to fulfill your commitment, I have suffered inconvenience and financial loss due to the rising prices of vehicles.

You are hereby finally called upon to:

(i) Deliver the Hyundai Venu Car as per the original booking within 15 days of receipt of this notice

OR

(ii) Refund the booking amount of Rs. 10,000/- with interest at 12% per annum from the date of booking till the date of refund

AND

(iii) Pay compensation for the inconvenience and financial loss suffered due to your negligence in the sum of Rs. 50,000/-

If you fail to comply with the above demands within 15 days of receipt of this notice, I shall be constrained to initiate proceedings against you for redressal of my aforesaid grievances and recovery of the aforesaid amounts, including filing a complaint under the provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences, which please note.

Place: Vijayapur

Dated: 25.02.2022

(Signature of the Consumer)

Annapurna W/o Ramanagouda Kavadimatti

R/o Ramanagar, Vijayapur