To,

Mrs. Shobha Ladu Mhalkar,

Proprietor, M/s I Pacific,

H. No. 21, Bordem, Bicholim, Goa

**Sub: Legal Notice regarding defective electric bike sold by your establishment.**

Dear Madam,

I am Miss Asawari Gharo Paryekar, R/o Varchiwadi, Ayee, Dodamarg, Sindhudurg. I serve upon you this legal notice seeking reliefs for deficiency in service and unfair trade practice:

1. That I purchased an electric bike from your establishment M/s I Pacific, vide invoice dated 30.06.2022, after paying full consideration of Rs. 1,15,000/-.
2. That within 4-5 months of purchase, the said electric bike started giving problems of frequent battery discharge, erratic starting, and lack of pick-up, clearly indicating manufacturing defects and unsatisfactory performance.
3. That I approached your establishment multiple times for inspection and servicing but found your establishment closed, indicating the closure of business. You have deliberately made yourself untraceable and unreachable to avoid liability for the defective bike sold to me.
4. That you have indulged in unfair trade practice by selling a defective electric bike to me and thereafter refusing to provide after-sales service or rectify the manufacturing defects, thereby causing immense harassment and financial loss.
5. That your acts and omissions amount to deficiency in service, unfair trade practice, and sale of defective goods as per Sections 2(1)(c), 2(1)(g), and 2(1)(o) read with Sections 2(10) and 2(11) of the Consumer Protection Act, 2019.

In light of the above, you are called upon to comply with the following within 7 days of receiving this notice:

Refund the entire paid consideration of Rs. 1,15,000/-

Pay Rs. 25,000/- as compensation for mental harassment and agony caused

Pay Rs. 5,000/- as costs of sending this legal notice.

If you fail to comply with the above demands, I will initiate appropriate legal proceedings against you before the competent Consumer Forum/Commission under the Consumer Protection Act, 2019, without any further notice.

You are also called upon to provide your response to this legal notice within 7 days.

Yours Sincerely,

Asawari Gharo Paryekar