Prithwiraj Dutta

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Professional Summary

1. 20 years of SAP experience, 13 years in 3 full life cycle implementation and 7 years in program/project/ support management.

1. Proven track record of technical contribution and appreciated for leadership in enhancing team productivity, deliverable quality, and customer satisfaction.

1. Sound experience in managing large virtual teams (100+ resources), and driving project objectives by mentoring, motivating, and encouraging team to surpass defined goals.

1. Demonstrated End-2-End project management skills, comprising varied technology, architecture and custom development projects in fast pace and dynamic environments.

1. Proven track record with different project management mythologies (Waterfall,

Agile, Scrum, Kanban).

Work Experience

Senior IT Project/Support Manager

Company – Infosys Limited-Tampa, FL

January 2017 to Present

Role – Project Manager/ IT Architect/ Support Manager

Team Size: 100+

Responsibilities:

1. Handled 25+ internal projects for PwC related to implementation of various functionalities, infra upgrades and rolling out process to other territories and phasing in and out of systems.

1. Also playing Support Anchor for handling all applications (SAP, Web

Applications etc.).

1. Worked as an Onsite Program/Project Manager/ Support Manager

1. Responsible for driving the project to logical end.

1. Responsible for resourcing and budget planning

1. Process improvements in Support scope.

1. Defining the test strategy

1. Monthly, weekly and Daily status reporting to the relevant stakeholders in client systems

1. Coordination with offshore and onsite team

Technical Lead

Company – Infosys Limited Client – Pacific Gas and Electric-San Francisco, CA

October 2014 to January 2017

Role – Technical Lead

Team Size: 15

Responsibilities:

1. Handle a team to 15 members and involved in requirement gathering, estimations, work allocation, delivery scheduling & senior management status reporting.

1. As a Development Lead, completed 2 projects as of now. One was Finance Credit
Card Application go live and other is EHSM (Employee Health and Safely Management) go live.

1. Monitored Quality Assurance & conducted reviews.

1. Worked on a prototype of Migration project from SAP DMS to Documentum as per client need.

Delivery Lead and Subject Matter Expert

Company – IBM India Private Limited-Indianapolis, IN

October 2012 to October 2014

Team Size: 55

Responsibilities:

1. Involved in requirement gathering, estimations, work allocation, delivery scheduling & senior management status reporting.

1. Maintain development scorecard for all the objects created. Keep track of all the details in scorecard like completions dates, object owner, reviewer etc., issue tracker.

1. Monitored Quality Assurance & conducted reviews.

1. Regular maintenance Observation log and Bug report

· Act as a Subject Matter Expert for all applications and Modules to Client.

· Have all the modules like Finance, Treasury, MM. SD, SRM, IM, WM, APO, HR to support in a complex scenario business model.

· Involve in estimation and assigning the work to my Team members. I maintain centralized database of all the work that are currently handled by my team.

· Helping the peers when any critical issues raised which need some amount of research work. Hence help them to deliver the object on time and maintaining quality as well.

· Working as a Lead for the Review and Quality Assurance team; doing the object reviews, preparing the WIRR (Work Item Review Reports) for deliverables like technical specification and code.

· Communicate with the offshore team and direct Client interaction to clarify the issues and timelines for delivering objects for him and also for the developer whom he guided.

Client – British American and Tobacco (BAT

Company – IBM India Private Limited-Kolkata, West Bengal

October 2012 to October 2012

Role - BAT OneSAP Implementation – Pilot Project - Team Lead

Team Size: 70

Responsibilities:

· Advisory System Analyst (Cell Lead) responsible for delivering quality objects for team in time, in

Budget and with no escalations.

· Involve in guiding Cell Members to deliver object on time and with quality as

Treasury module is very niche skill.

· Helping the peers whenever any critical issues which need some amount of research work. Hence help them to deliver the object on time and maintaining quality as well.

· Working as a member of the Review and Quality Assurance team as a quality lead; doing the object reviews, preparing the WIRR (Work Item Review Reports) for deliverables like technical specification and code.

· Communicate with the onsite team and direct Client interaction to clarify the issues and timelines for delivering objects for him and also for the developer whom he guided.

Project lead/Team lead

Company – IBM India Private Limited-Kolkata, West Bengal

September 2010 to August 2011

Role - Rockwell GPT Project – Release – Team Lead

Team Size: 70

Responsibilities:

· Advisory System Analyst (Cell Lead) responsible for delivering quality objects for team in time and in budget.

· Involve in guiding Cell Members to deliver object on time and with quality.

· Helping the peers whenever any critical issues which need some amount of research work. Hence help them to deliver the object on time and maintaining quality as well.

· Working as a member of the Review and Quality Assurance team as a quality lead; doing the object reviews, preparing the WIRR (Work Item Review Reports) for deliverables like technical specification and code.

· Communicate with the onsite team to clarify the issues and timelines for delivering objects for him and also for the developer whom he guided.

· Involved in many Complex objects like Order BOM processing, CSP Application.

Company – Larsen and Toubro Infotech Limited

Team Lead

Client - Freescale Semiconductor, Inc-Chennai, Tamil Nadu
August 2010 to August 2010

Role - Cost of Production/ PAR 5 Implementation, Team Lead

Team Size: 10

Responsibilities:

· Data mapping from a Legacy system to SAP with LSMW, BDC.

· Retiring PAR5(Legacy system)

· Creating programs to calculate the Actual and Forecast plans for various modules.

SAP Tech lead

Company – Larsen and Toubro Infotech Limited Client - Freescale Semiconductor, Inc-Phoenix, AZ
May 2009 to December 2009

Role - Inventory & Logistics Support, SAP Tech Lead

Team Size: 10

Responsibilities:

· Supported all Inv & Logistics developments during hyper care period for 2 months.

· Enhanced many objects like Customized Personnel Change Requests templates (Adobe

Interactive Forms) with Web Dynpro, involved in data migration from Legacy system to SAP R/3 in using BDC batch input technique using LSM Workbench for the new requirements by Clients.

· Interaction with Freescale Business Analysts for new requirement gathering, reviews, UATs are also the part of responsibilities.

· Taking care of Month end activities are also a part of responsibilities as they are crucial regarding closing period of whole month's transaction.

· Handling onsite-offshore delivery model.

Team Lead

Company – Larsen and Toubro Infotech Limited Client - Freescale Semiconductors, Inc-Phoenix, AZ
July 2007 to April 2009

Role – Supply to market – Implementation – Team Lead

Team Size: 90

Responsibilities:

· Played techno-functional role during migration of entire inventory from various legacy systems to SAP.

· Designed and configured customized Inbound and Outbound IDOCs for interfacing between SAP and legacy systems with TIBCO as a middleware in order to keep all systems in sync.

· All Inventory, production order and Logistics transactions needs to get updated in SAP by posting various documents (STO, GR,GI and Batch updates) we have designed a custom IDOC structure with all required fields as a single repository.

This helped in easy maintenance and tracking of all the IDOCs being posted. IDOCs volume was approx. 60K to 80K per day.

Production Support and Upgrade- Team Member

Company – Larsen and Toubro Infotech Limited Client - Freescale Semiconductors, Inc-Mumbai,
Maharashtra

July 2005 to July 2007

Team Size: 40

Responsibilities:

· Played techno-functional role for maintaining ongoing R3, SRM and CCM application and their enhancements.

· Upgraded SRM4.0 to SRM5.0, CCM1.0 to CCM2.0 and ECC5.0 to ECC6.0.

· Performed SPDD, SPAU and Table activation steps in Upgrade.

Reliance Energy Limited-Mumbai, Maharashtra
April 2004 to July 2005

Role - Industry Solutions in Utility (ISU-CSS) Implementation, Team Member

Team Size: 70

Responsibilities:

· Worked on Data Migration from various legacy systems to SAP ISU-CCS system.

· Analyzing the Legacy system, Data Mapping and Gap Analysis.

· Having good technical exposure to Cross-functional techniques of Bapi's, ALE,

Idoc's, LSMW, EMIGALL and all the standard application of ABAP.

· Having good exposure of all the functionalities of ISU-CCS.Having functional knowledge of Billing (ISU) and Material Management (ISU and R/3).

· Worked on data management for Billing Operations for Unit and Business Users.

File generation and accuracy of data was done for proper Utility bill.

Education

Master in Computer Management

(Pune University - India
May 2001 to July 2003

Skills

- Establishing the Key Result Areas 1. Configuration & change management

- 1. Product/ Project delivery excellence, Business development, Resourcing, Supporting multiple systems. 1. SAP Implementation, Rollout and System Enhancement Projects 1. Support Manager managing day to day activities. 1. Incident Management

- establishing control mechanism and defining release strategy. 1. Tracking and Monitoring reporting status to management, Quality assurance, performance management

- Agile

- SQL

- Waterfall

- Requirements Gathering
- SDLC
- Scrum
- Kanban
- Business Requirements
- ABAP
- User Acceptance Testing