

John Hoover

Port Richey, FL

-Email me on Indeed: <http://www.indeed.com/r/John-Hoover/dce1a2a5e5dec293>

Professional Summary

Visionary leader and architect with a robust tenure at Humana and other large organizations across multiple industries, adept in strategic planning, execution and enterprise architecture. Spearheaded major IT integrations, advancing digital transformation with precision. As Mayor of Port Richey, skillfully negotiating key contracts, fostering strong relationships and reshaping city policy, exemplifying dynamic, responsive leadership with a strong focus on delivering results and advancing organizational objectives.

Work Experience

Mayor

CITY OF PORT RICHEY-Port Richey, FL

April 2023 to Present

- # Preside over the City Council and serve as the official head of the city for the courts and Governor of Florida
- # Direct the City Manager and City Attorney
- # Legislate local ordinances, approve city budget, develop the city strategic and comprehensive plans
- # Negotiate local unions, city manager and city attorney contracts as necessary
- # Represent the city on various governing boards and committees
- # Current board and committee assignments
- # District 9 Director, Florida League of Mayor's Board of Directors
- # Chairman, Port Richey Community Redevelopment Agency (CRA) Board
- # Chairman, Port Richey Centennial Committee
- # Member, Port Richey Comprehensive Land Use Plan (CLUP) Committee
- # Member, Pasco County Metropolitan Planning Organization (MPO) Board
- # Member, Pasco County Brownfield Advisory Council
- # Member, Florida Republican Mayors Association
- # Member, Municipal Association of Pasco County

Owner

HOOVER INVESTMENTS LLC-Port Richey, FL

April 2004 to Present

- # Provide IT director, consulting and implementation services for various clients

Lead Solutions Architect / Domain Architect

HUMANA INC.-Louisville, KY

February 2014 to March 2024

- # Provided architecture leadership for assigned Medicare/Medicaid Segment efforts
- # Responsible for the internal architecture design of the Enrollment, Billing and Wellness Domains
- # Provided current and future state roadmaps
- # Created and maintained architecture diagrams/deliverables

- # Ensured assets/solutions were aligned with enterprise architecture standards
- # Administered Azure DevOps and API Connect development portals
- # Led and mentored subordinate Technology Architects
- # Oversaw and managed technology and architecture projects
- # Designed, maintained and administered the Informatica infrastructure for the ERM/TDM Group
- # Responsible for the integration of all Humana applications into the TDM process (DB2, SQL and Oracle)
- # Provided technical leadership on the Informatica toolset and data sub-setting/masking methodology
- # Managed onshore and offshore team of Informatica developers
- # Designed, maintained and administered the test data suite of tools and their infrastructure (ASP, .NET, SSIS)

Applications Consultant

COMMAND ALKON-Birmingham, AL

August 2013 to November 2013

- # Performed remote and on-site customer work for software implementation tasks
- # Managed customer software implementation projects and reviewed/implemented business process changes
- # Provided customer consulting and training services and created documentation, training materials and reports

Pre-sales Engineer / Technical Consultant

SITA-Atlanta, GA

December 2009 to February 2013

- # Americas region AIRCOM Server application representative responsible for all customers within the region
- # Consulted customers on how to fully utilize their aircraft's ACARS messaging
- # Responded to functional and technical elements of RFIs and RFPs
- # Provided pre-sales technical demonstrations and architecture requirement discussions
- # Drove and managed the technology evaluation stage of the sales process
- # Articulated technology and product positioning to both business and technical users
- # Identified all technical issues to ensure complete customer satisfaction throughout the sales process
- # Designed and built Proof of Concepts (POCs) at customer sites and provided product training
- # Managed the product delivery and implementation project at the customer sites
- # Connected and integrated the customer's 3 rd party applications with AIRCOM Server
- # Conveyed customer requirements and new enhancement requests to the development team
- # Provided post-sales technical product support
- # Created opportunities to cross-sell other AIRCOM product modules and SITA applications
- # Administered the AIRCOM Server cloud environment (SaaS) for the Americas region
- # Remote employee with extensive domestic and international travel for customer consulting work

Senior Programmer Analyst

UPS AIRLINES (UNITED PARCEL SERVICE OF AMERICA, INC.)-Louisville, KY

June 1993 to November 2009

- # Planned, designed, developed, analyzed, tested and maintained airline software applications
- # Analyzed design specifications to ensure standards were followed
- # Wrote work plans, coded and unit tested programs, designed and developed test cases and verified test data
- # Prepared technical documentation, performed production support tasks and prepared status reports

- # Served as a lead technical resource and mentored others
- # Oversaw the project management for all assigned project teams
- # Developed and maintained application teams' CMM compliance
- # Reviewed and audited application teams' processes and procedures to ensure CMM compliance
- # Opened action items and discrepancies based on audit findings and reported to senior management
- # Planned and facilitated software process improvement meetings and led SEPG working groups
- # Planned, designed, developed, analyzed, tested, implemented and maintained IT infrastructure and software
- # Supported, programmed and installed server operating system hardware and software
- # Performed product configurations, testing and evaluations
- # Developed and managed project plans for distributed systems projects and tasks
- # Automated and scripted system tasks and wrote installation and certification documentation
- # Coordinated new technology testing, certification and implementation
- # Analyzed design specifications to ensure standards were followed
- # Wrote work plans, coded and unit tested programs, designed and developed test cases and verified test data
- # Supported all phases of system testing: system, integration, alpha and beta
- # Prepared technical documentation, performed production support tasks and prepared status reports

Pay & Entitlements Manager

123 RD AIRLIFT WING (KENTUCKY AIR NATIONAL GUARD)-Louisville, KY

December 1988 to December 1996

- # Responsible for military and civilian financial management and direct supervision of all payroll employees
- # Served as main contact for all unusual problems, analysis and formulation of routine and ad-hoc reports
- # Developed, tested and maintained financial management applications and provided IT support

Education

BACHELOR OF SCIENCE in COMPUTER SCIENCE

McKendree University

May 1998 to May 1998

ASSOCIATE OF SCIENCE in BUSINESS ADMINISTRATION

McKendree University

August 1996 to August 1996

Skills

- Spanish / Basic Proficiency
- Brazilian Portuguese / Intermediate Proficiency
- English / Native
- LANGUAGES

Links

[linkedin.com/in/johnerichoover](https://www.linkedin.com/in/johnerichoover)

Certifications and Licenses

Microsoft Certified: Azure fundamentals