Devonte Little

Riverview, FL
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Professional Summary

Dynamic IT Solutions Architect and Program Manager with 10+ years of experience driving digital transformation
and enterprise IT optimization. Led multimillion-dollar initiatives, achieving 100% on-time deployments, reducing
go-to-market time by 30%, and improving forecasting accuracy by 25%. Proven track record in enhancing
cybersecurity, cutting vulnerabilities by 82%, and boosting operational efficiency by 20%. Expertise in Agile, BI,
cloud platforms (AWS, Snowflake), and data governance, aligning technology with business goals to maximize
efficiency and ROI.

Work Experience

Project Manager/Business Analyst

Integreon Managed Solutions-Remote

July 2024 to Present

- Direct, plan and perform oversight over Contract Lifecycle Management (CLM) objectives within the SirionLabs appliance. Dedicated consultant resource to deliver product features to promote data governance and regulatory standards across the financial technology sector for the company's major client Morgan Stanley (MS).

- Create and manage programs within the operational risk & resiliency market of MS in JIRA. Construct stories, bugs, test cases, product trainings, and other service offerings to drive key performance indicators (KPI). Provided guidance and direction on new product developments based on data infrastructure, customer feedback, and evolving fintech trends.

- Optimized data streams that govern the administrative peripherals of the product infrastructure, and procedures/workflows to manage implementations and promote strategies for usage and data quality. Improved tool operation to 15% within 3 months by invoking best practices and support from other third-party artifacts.

- Designed content and owned customer focus groups to maintain industry insight on current standards and develop new governance controls. Rapidly develop multi-prong implementation project plans of customer objectives using Agile/Waterfall methodologies along with product roadmaps to determine priority.

- Scribe and execute complex SQL syntax to compile into ad-hoc reports that forecast trends, applicable projects/team scope (e.g. time allocation, data consumption, etc.) and other KPIs to help detail current state and plan future initiatives.

- Present and curate monthly business reviews with business & vendor stakeholders to ensure the defined customer needs as well as project outlook are in alignment. Gather meeting minutes to capture actionable items and deliverables.

IT Solutions Architect

QueryBridge-Remote
March 2024 to Present

- Employ and translate high-level technical acumen along with strategic guidance in defining the SDLC to clientele to achieve performance metrics and other applicable milestones. Maintaining flexibility and responsiveness for business readiness to go-to-market (GTM) strategy endeavors.

- Lead a cross-functional team ranging from DevOps and business operations with Scrum principles to build a culture of innovation and continuous improvement. Oversee project budgets and tasks from inception to completion for clientele based on demand.

- Consult with clients to address their business requirements to provide a complete comprehensive data infrastructure solution. Present assembled diagrams of workflows, tech stacks and other data transit systems to glean risk mitigation and evidence capture in creating reporting streams for consumers.

Program Manager

BuzzRx-Remote

September 2022 to May 2024

- Led a multifaceted role revolving around full lifecycle project management, team/client management, and data security infrastructure to produce on several multimillion-dollar projects. Consistently delivering projects on time, within budget, and in strict accordance with regulatory and client specifications. Produced and presented standard operational documentation (e.g. Charter, SOW, RFQ, RFP, etc.) for portfolio assignments to the board of directors for approval/funding, as well as steering change management activities as applicable.

- Owned the Intrusion Detection System (IDS), AlertLogic as the point-person to manage and coordinate data security instances. Developed and managed the workflow processes to triage data security instances discovered in the IDS system reducing vulnerabilities by 82% in 5 months.

- Steered the delivery of numerous software/database development and enterprise-wide implementation projects for key clients including but not limited to (CVS Pharmacy, Walgreens, Kroger). Major milestones include the lift & shift to Snowflake, Buzz Integrations' (BI) first exception-free SOC II w/HIPAA compliance audit and an internal claims adjudication platform.

- Defined and continuously improved data security processes, metric collection, risk & resource management, and leading a team of three (3) in providing the best-in-class team piloting TechOps requests that ranged from software implementations, API communications, and cloud scaling infrastructure.

- Managed the interactions between engineering and business operations by identifying priorities, defining cross functional milestones, and coordinating schedules. Conduct Agile and Scrum methodologies to deliver software development and migration implementations. Administered & onboarded the appropriate credentials to our global offshore third-party contractors for project milestones.

Associate Project Manager

Amgen-Remote

May 2021 to September 2022

- Governed portfolio objectives in the Enterprise Engineering & Analytics (EEA) division of Information Services (IS) producing Application Lifecycle Management, Product Lifecycle Management and Service/ Change Lifecycle Management workflows to internal systems with outreach to global platforms. Formed initiatives to ascend AI, SEO, data warehousing and other cloud computing services built to create a one-stop-shop ecosystem.

- Manufactured in-depth user stories, business requirement documentation and technical requirement documentation to capture the voice-of-the-customer for projects impacting internal teams. Implemented deliverables for the enterprise level data stores (e.g. Databricks, Tableau, Smartsheet)

- Established and handled internal & external EEA SharePoint sites in performing routine maintenance and optimization as well as creating and updating content. Improved overall interaction between all global sectors by 38% with the published and promoted material of product enhancements & upcoming developments.

- Coordinate, manage and deliver Product Team Advisory Board (PAB) sessions with key stakeholder groups along with Information Systems Leadership Team (ISLT) steering committee sessions for continuous business improvement.

- Utilized Agile and Waterfall practices across multiple projects. Performed advanced Excel functions to research, reconcile, and analyze data between systems as well as validate back-end data tables using SQL. Prepare, evaluate and identify new metrics and build dashboards in Power BI/ Tableau to be transformed into visual assets for (IS) Leadership Team to support business-driven decisions in PI Planning.

Product Analyst (Tier 3)

Datalink Software-Tampa, FL

April 2019 to May 2021

- Exercizied business analysis, product ownership, and project management skills by translating client goals into development instructions for product owners & engineers to complete SaaS requirements.

- Transcribe and catalog SQL queries for data engineers to optimize and enhance application issues.

Business Analyst

Orchid Insurance-Tampa, FL

June 2020 to November 2020

- Captured business & technical requirements with analysis needed to confirm all aspects of the business request and ensured thorough documentation, including required data capture for output, needed workflow changes, data required for reporting needs, and impact to downstream accounting and reporting systems (JIRA, PowerPoint, SQL, PowerBI).

- Cite change controls and defect corrections delivered by IT and 3rd party vendors, as well as testing support for change controls and defect corrections.

- Supported coordinated efforts across the organization to facilitate the implementation of initiatives to the wholesale insurance specialty market, Coastal Property Insurance, Commercial lines, Specialty High Net-Worth, E&S Personal lines, and E&S Commercial lines.

Production Support / Technical Analyst

Beazley Group-Farmington, CT

September 2016 to January 2019

- Provisioned Tier 2 & 3 product support queries through ServiceNow. Formulated the automation to data-mine each ticket into the applicable service queue. Evidence and formulas were captured in Excel to gather trends and data to review/present to stakeholder(s)/sponsor(s) regarding efficiency and improvement

- Advanced ticket submission completions and SLA's to 28% by developing a pipeline from Outlook to ServiceNow for end-users to submit inquiries.

Education

Bachelor of Science (BS) in Computer Systems & Network Technology

Central Connecticut State University - New Britain, CT

January 2017 to December 2017

Skills

- Strategic Planning & Road Mapping
- SOPHOS
- Matomo
- Kanban
- Azure

- ITIL
- Smartsheet
- Microsoft Excel/PowerPoint
- Lucidchart
- ServiceNow
- SAFe
- SDLC
- Scrum
- SQL
- Compliance
- Visio
- ADP
- Tableau
- GitHub
- Agile
- SharePoint
- Workday
- Zendesk
- SOC
- Confluence
- Data Governance
- Salesforce
- Google Analytics
- Change Management
- Data Security
- AlertLogic
- Information Security
- Harvest
- AWS
- Data Integrations
- Snowflake
- Project & Program Management
- BigQuery
- Requirements Gathering
- Drata
- Power BI
- Asana
- Google Workspace
- Product Management
- Data Management

- Stakeholder Engagement
- Miro
- NIST
- Business Requirements
- DevOps
- Application Development
- XML
- Business Analysis
- HTML5
- Computer Networking
- Data Warehouse
- Oracle
- User Interface (UI)
- Waterfall
- Microsoft SQL Server
- Software Development
- User Experience (UX)
- Jira
- Vendor management
- Scripting
- JavaScript

Certifications and Licenses

PMI Certification

PMP

Certified Scrum Master

AWS Certified Solutions Architect