

Jason Curry, MBA, PMI-ACP

Technical Program Manager – Data Analytics | SAFe® Certified Scrum Master & RTE in FinTech, Telecom, and Healthcare

Location: Anywhere, United States | Phone: [REDACTED] | Email: [REDACTED]

Summary

Results-driven Technical Program Manager specializing in data analytics, governance, and IT modernization. Proven expertise in leading cloud migration and infrastructure optimization to enhance operational efficiency. Skilled in Agile transformations, implementing data-driven solutions, and creating SQL-driven frameworks and executive dashboards to support strategic decision-making across the FinTech, Telecom, and Healthcare industries.

- 15+ years of experience leading high-impact programs, aligning technology with business goals for measurable outcomes.
- Expertise in Agile leadership (Scrum, SAFe®), data governance, and cloud transformation to drive scalable and optimized performance.
- Skilled in creating executive dashboards and fostering a data-driven culture to enhance business intelligence and cross-functional collaboration.

Education

- Masters of Business Administration (**MBA**), Western Governor's University
- Bachelor of Science (**B.Sc.**), Missouri State University

Certifications

- Lean Six Sigma Green Belt
- SAFe Scrum Master (SSM)
- Certified Scrum Master (CSM)
- PMI Agile Certified Practitioner (PMI-ACP)
- Project Management Professional (PMP) – Expected 2025
- Microsoft Certified Systems Engineer (MCSE)
- Jack Henry & Associates: Synergy ECM Certified Administrator
- Nortel Networks: SONET Operations & Maintenance
- Nortel Networks: OPTera Connect DX & OPTera LH AMP SLAT

Skills & abilities

- **Methodologies:** Agile, SAFe, Extreme Programming (XP), DevOps, Waterfall, Feature Driven Development, Kanban, Lean, Lean Six Sigma, Scrum, Continuous integration/continuous deployment (CI/CD), Rapid Application Development (RAD), Continuous Delivery (CD), Incremental Model, Spiral Model, Test-Driven Development (TDD).
- **Applications:** Rally ALM, VSCode, Jira, Confluence, Power BI, Tableau, Azure, AWS, VISIO, SharePoint, DOMO, HTML, Figma, Bash, SaaS/IaaS/DevOps tools.
- **Agile Leadership:** Skilled in Agile Release Trains (ARTs), SAFe principles, and organizational transformation.
- **Data Analytics:** Proficient in Power BI, Tableau, and data governance.
- **Cloud Infrastructure:** Expertise in AWS, API integration, cloud migration, and infrastructure optimization. ERP Optimization: Strong in resource utilization, capacity planning, and large-scale ERP implementation.
- **Data Management:** Expertise in data governance, data integrity, and advanced analytics.
- **Data Governance:** Proven expertise in designing and implementing performance metrics to achieve exceptional data quality (99th percentile), ensuring consistency, compliance, and enabling data-driven decision-making across complex enterprise systems. Financial Management: Experienced in budgeting, forecasting, and cost optimization strategies. Create and maintain Executive Reporting Dashboards and conduct quarterly budget reviews (QBR) with executive leadership.
- **Programming Languages:** Azure pSQL, SQL, Python, PowerShell, VBA, HTML, HTA.
- **Data Center and Cloud Infrastructure:** IT Modernization & Infrastructure Management - Hybrid Multi-Cloud Environments (AWS, Azure, GCP)

Professional Experience

Microsoft for Startups

Business Intelligence Reporting Program Manager

November 2024 – February 2025

- Implemented data-driven methodologies using Power BI and SQL, refining organizational insights intake by 50% across multiple departments, optimizing strategic planning and execution.
- Developed Power BI dashboards for project health, resource allocation, and budget performance, improving executive decision-making efficiency.
- Transformed CTE-based database reports into optimized SQL subqueries, simplifying workflows, enhancing BI tool compatibility, and reducing query execution time by 35%.
- Trained 50+ team members on Power Query and SQL logic, leading to a 25% improvement in self-service reporting adoption and reducing dependency on IT support.

Key Achievements

- Boosted analytical insights across multiple departments through strategic integration of Power BI and SQL solutions, enabling faster, data-driven business strategies.

- Reduced compliance risk by 100% (zero audit findings) by securing PCI compliance for all reporting dashboards, ensuring industry-standard data security measures.
- Streamlined data workflows, increasing report accuracy and accessibility, and improving forecasting models for proactive business planning.

Mastercard Technologies, LLC

Mastercard

Lead Technical Program Manager & Agile Scrum Master (CSM, SAFe RTE)

May 2018 – May 2024

Cloud & Infrastructure Modernization

- Led **cloud migration and infrastructure optimization** for **\$50M+ in cloud assets** across **AWS, Azure, and GCP**, improving **scalability, resilience, and system performance**, Delivered **30% cost reduction** and **25% increase in Agile Release Train(ART) velocity** across **200+ global locations**, Achieved **\$3.2M annual savings** through **cloud resource optimization, spend reduction, and automation**, Managed **24x7 cloud operations** in **mission-critical environments**, ensuring **99.99% uptime**.

Agile Leadership & Program Execution

- **Led Agile Release Train (ART) execution** across **15+ teams**, ensuring alignment with **SAFe, Scrum, and Lean-Agile best practices**.
- Conducted **PI Planning, Sprint Planning, Standups, Reviews, and Retrospectives**, impacting **hundreds of engineers and stakeholders**
- **Trained 500+ cross-functional team members** on **Agile, SAFe, and DevOps best practices**, accelerating adoption at **Mastercard**
- **Resolved 90%+ of program impediments**, increasing **feature delivery rate by 20%**, Oversaw **bi-weekly releases** and backlog prioritization, aligning to **multi-million-dollar revenue goals and strategic value streams**.

Process Optimization & Automation

- Automated **KPI dashboards** (Power BI, Tableau, DOMO), improving **real-time data visibility** and reducing **manual reporting by 80%**, Streamlined **ticket handling** (BMC Remedy, Jira), improving **incident resolution by 35%**.
- Led **process optimization and automation** initiatives, reducing **Cycle Time by 25%** and **increasing Throughput by 30%**

Metrics, Reporting & Value Stream Management

- **Established OKRs and KPIs** for enterprise-wide programs, tracking progress across **10+ value streams**.
- Led **Value Stream Mapping**, improving **flow efficiency and reducing bottlenecks**, cutting **time-to-market by 40%**, Enhanced **forecasting and capacity planning** for **\$100M+ projects**, optimizing budget allocations.

Additional Roles

- Lead Technical Program Manager | Data Science (October 2023 – May 2024)
- Lead Technical Program Manager | Sourcing & Vendor Management (April 2023 – October 2023)
- Senior Technical Program Manager | Certified Scrum Master (CSM) (March 2021 – April 2023)
- Lead Technical Program Manager | ERP Implementation & Strategy (May 2018 – March 2021)

Jack Henry & Associates

Senior Applications Engineer, Vendor Onboarding and Integration

February 2017 – February 2018

- Successfully onboarded 200+ financial institutions, optimizing vendor integrations and ensuring seamless service delivery.
- Standardized workflows and reduced onboarding timelines through automation.

Key Achievements

- Enhanced vendor-client satisfaction through transparent communication and process optimization.
- Delivered 40% gains in reporting efficiency through advanced automation initiatives.

Great Southern Bank

Product Manager ECM

February 2013 – February 2017

- Headed the implementation of an Electronic Content Management (ECM) system, transitioning 250+ banking centers from manual workflows to a fully automated solution.
- Partnered with developers, vendors, and executive leadership to ensure seamless system adoption and integration.
- Conducted product demonstrations and user training sessions, driving operational transformation and engagement.

Key Achievements

- Delivered multi-million-dollar cost savings by optimizing workflows and eliminating inefficiencies.
- Documented end-to-end workflows to support sustainability and scalability for future processes.
- Improved operational efficiency significantly by automating manual paper processes and resource allocation.

Expedia, Inc.

Disaster Recovery Coordinator

July 2010 – February 2013

- Designed and implemented Business Continuity & Disaster Recovery Plans across three major call centers (Springfield, MO, Dallas, TX, Montreal, Canada).
- Assisted third-party vendor onboarding, streamlining the account creation process for new partnerships.
- Utilized CRM tools (SharePoint, Confluence, Salesforce, Virtual Cloud) to monitor ticketing and analyze performance metrics, improving operational efficiency.
- Coordinated software releases and system connectivity implementations, minimizing downtime and ensuring seamless transitions.

Key Achievements

- Designed and implemented a Quality Auditing Process for Technical Operations Support across two call centers, improving compliance and operational consistency.
- Improved database monitoring and troubleshooting processes, enhancing network integrity and minimizing errors.

Nortel Networks

Fiber Optic Network Design Engineer

December 1999 – July 2004

- Designed, configured, and implemented optical transport networks, performing end-to-end performance testing and remote systems integration.
- Remotely directed teams of cross-functional field personnel through Tier III level configurations and assisted with high-level technical issues.
- Conducted User Acceptance Testing (UAT) for SONET optical transmission networks, ensuring seamless deployments.
- Engineered Dense Wavelength Division Multiplexing (DWDM) SONET systems, supporting various transmission rates (e.g., DS3, OC-3, OC-192).
- Managed technical documentation and enforced governance protocols for system configurations and testing procedures.

Key Achievements

- Automated post-installation System Line Up and Testing (SLAT) for Nortel's OPTera backbone equipment, reducing man-hours by over 80% through a Visual Basic program.