

## Shah Bags – Overview

Shah Bags is a leading retailer in India specializing in high-quality, durable, and affordable bags for multiple purposes. The company offers a wide range of bags that cater to students, professionals, fitness enthusiasts, travelers, and children. Shah Bags focuses on combining durability, comfort, and modern style to meet the everyday needs of its customers.

---

### Product Categories

#### 1. School & College Bags

- Designed to withstand daily wear and tear.
- Spacious compartments for books, stationery, and personal items.
- Available in multiple sizes, designs, and colors.

#### 2. Gym Bags

- Stylish and functional for fitness enthusiasts.
- Features include water bottle holders, ventilated compartments, and durable straps.

#### 3. Trekking & Travel Bags

- Built for adventure and long journeys.
- Rugged material for weather resistance.
- Multiple pockets for organized packing.

#### 4. Kids' Bags

- Lightweight and vibrant designs for children.
- Comfortable straps for ease of carrying.

#### 5. Laptop & Professional Bags

- Sleek designs for working individuals.
  - Padded compartments for device safety.
  - Suitable for business and travel use.
- 

### Quality Standards

- Products sourced from trusted manufacturers and renowned brands.
  - Strict quality checks for durability, comfort, and design.
  - Continuous updates to match market trends and customer preferences.
- 

### Customer Service

- Competitive pricing for premium-quality products.
- Clear communication and hassle-free support.
- Fast delivery network across India for quick and secure orders.

---

## Brand Promise

Shah Bags is more than a retail store — it is a trusted brand built on the values of quality, customer satisfaction, and reliability. The brand aims to provide the right bag for every lifestyle and occasion, whether for daily use, travel, sports, or gifting.

## Shipping Overview

- **Shipping Charges:** Absolutely **FREE** across India.
- **Order Dispatch Time:** All confirmed orders are **dispatched within 2 business days**.
- **Delivery Timeframe:** Orders are typically delivered within **7 to 10 business days** from the date of dispatch.

## Delivery Timeline

We work with trusted courier partners to ensure your products reach you safely and on time. Once your order is dispatched, you will receive a tracking number via email or SMS so you can monitor your shipment in real time.

Order Status	Timeframe
Order Confirmation	Immediately after purchase
Dispatch Time	Within 2 business days
Estimated Delivery	7–10 business days post-dispatch

*Please note: Delivery times may vary slightly depending on your location and external factors such as holidays, weather conditions, or courier delays.*

## Serviceable Areas

We currently deliver across all major cities, towns, and regions in India. If you are unsure whether your area is serviceable, feel free to contact our customer support team before placing your order.

## Tracking Your Order

Once your order is dispatched, you will receive a shipping confirmation email or SMS with a tracking link. You can use this link to check the real-time status and expected delivery date of your shipment.

If you do not receive your tracking information within 3 days of placing your order, please reach out to us at [rmartindia@gmail.com](mailto:rmartindia@gmail.com)

Our Exchange and returns policy lasts 10 days. If 30 days have passed since your purchase, we can't offer you a full exchange.

To be eligible for a Exchange , your item must be unused and in the same condition that you received it. It must also be in the original packaging.

The item should not be teared or damaged by the customer or used by the customer.

Additional non-returnable reasons:

- used item
- Damaged Item
- Item Extends the Mentioned (10 days) of purchase data

To complete your return, we require a receipt or proof of purchase.

Please do not send your purchase back us if you extends the period of Mentioned tenure(10 days after purchase).

There are certain situations where items are granted:

- item similar to the original ones sent by manufacturer.
- item should be under the tenure of the mentioned time.

### **No Refunds only Exchange**

Item will only be exchange after the purchased. Not refund will be made !

### **Late or missing Exchange**

If you haven't received a Exchange yet, first check your item status or call us to know the status.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your delivery agent once if you got the number of the order (order id). There is often some processing time before a Exchange is posted.

If you've done all of this and you still have not received your Exchange yet, please contact us at {email address}.

### **Sale items**

All the Items are alligible for the Exchange.

### **Exchanges**

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at {email address} and send your item to: {physical address}.

### **Exchange returns**

To Exchange your product, you should mail your product to: {physical address}.

You will be responsible for paying for your own shipping costs for exchange your item. Shipping costs are non-refundable. If you want to receive a exchange, you should pay the shipping charge for applying the exchnage.

Depending on where you live, the time it may take for your exchanged product to reach you may vary.

### **Need help?**

Contact us at {email} for questions related to refunds and returns.

At **Grabaggs**, we are committed to protecting your privacy and ensuring a secure experience when you use our services. This Privacy Policy explains how we collect, use, and protect your information when you interact with our website.

### **Who We Are**

Grabaggs is an online brand offering a range of high-quality bags and accessories. We value your trust and are dedicated to handling your personal information responsibly.

### **Comments**

When visitors leave comments on our site, we collect the data shown in the comment form, as well as the visitor's IP address and browser user agent string. This information is used to help detect and prevent spam.

An anonymized string (hash) may be generated from your email address and sent to the Gravatar service to check if you're using it. Once your comment is approved, your profile picture, if associated with your Gravatar account, may be publicly visible alongside your comment.

### **Media**

If you upload images to our website, please avoid uploading files that contain embedded location data (EXIF GPS). Other users may be able to download and extract location information from these images.

### **Cookies**

#### **Comment Cookies**

If you leave a comment on our site, you may choose to save your name, email address, and website in cookies. This feature is for your convenience so that you don't have to re-enter your details for future comments. These cookies will last for one year.

#### **Login Cookies**

When you visit our login page, a temporary cookie is set to check if your browser accepts cookies. This cookie does not contain personal data and is discarded when you close your browser.

Upon logging in, we use cookies to save your login information and display preferences:

- Login cookies last for two days
- Screen preference cookies last for one year

- If you select “Remember Me”, your login will persist for two weeks
- Logging out removes login cookies

### **Publishing Cookies**

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie contains no personal data and simply indicates the post ID of the article you edited. It expires after one day.

### **Embedded Content from Other Websites**

Articles on our site may include embedded content (such as videos, images, or articles). Embedded content from external websites behaves the same way as if the visitor has directly visited the external site.

These sites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with the content, especially if you are logged into those sites.

### **Who We Share Your Data With**

If you request a password reset, your IP address will be included in the reset email for security purposes.

### **How Long We Retain Your Data**

If you leave a comment, both the comment and its metadata are stored indefinitely. This allows us to recognize and automatically approve follow-up comments instead of holding them in a moderation queue.

For users who register on our site (if applicable), we store the personal information they provide in their user profile. All users can view, edit, or delete their personal information at any time—except for their username. Website administrators can also view and edit that information.

### **Your Rights Over Your Data**


If you have an account with us, or have left comments, you may request an exported file of the personal data we hold about you. You may also request that we delete any personal data we hold. This does not include any data we are required to keep for administrative, legal, or security reasons.


### **Where Your Data Is Sent**


Visitor comments may be reviewed through an automated spam detection service to ensure the safety and integrity of our site.

If you have any questions about our privacy practices, please contact us at:

**Grabaggs**

 Email: [rmartindia9@gmail.com](mailto:rmartindia9@gmail.com)

 Phone: +917039703080

 Address: 388-94, Govind Banji Building, Room no.22, 1st Floor, Crawford Market, Mumbai-400001