

# SHRIRAM G

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## SUMMARY

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Results-driven QA professional with **10+ years of experience** in functional and automation testing, specializing in the **Banking & Financial Services domain**. Skilled in end-to-end **test planning, execution, defect management, and automation scripting**. Adept at **Agile methodologies**, with expertise in **SQL, JIRA, Selenium, Cucumber, and Postman**. Proven ability to **lead teams, drive automation strategies, and improve testing efficiency**.

## SKILLS

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### Functional Testing:

- SQL
- JIRA
- Zephyr
- Postman (API)

### Automation Testing:

- Selenium-Java
- TestNG
- Maven
- Cucumber (BDD)
- Rest Assured
- Jenkins (CI-CD)

### Certifications:

ISTQB Foundation Level Certified

## EXPERIENCE

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### Citicorp Services Ltd

#### Senior IT Analyst

Chennai

Mar 2023-June2024

- **Project Name:** Capital Markets – Regulatory Reporting
- **Team size:** 7 members

#### Project Roles and Responsibilities

- Led a QA team with 3-4 members and handling a standalone project and ensuring Test results are handed over within agreed SLA.
- Drove QA participation in Agile ceremonies (Sprint Planning, Stand-ups, Retrospectives).
- Managing Strong Connect with Stakeholders/ Management through regular touchpoint meetings.
- Led Go/No-Go discussions with stakeholders, ensuring quality standards were met before production releases.
- Attending Sprint retrospective meetings calls with team and providing valuable feedback on the sprint.
- Conducted test results walkthroughs with stakeholders, securing UAT sign-offs for multiple releases.
- Analyzing Test Cases for the feasibility to automate and reviewing with functional team.
- Automated regression packs, enabling a 30% reduction in testing cycle time.
- Integrated automated tests into CI-CD pipelines(Jenkins).
- Managed test resource planning, ensuring optimal utilization across multiple projects.
- Provided performance feedback and career development guidance to junior testers.

### Standard Chartered Bank

#### Senior Test Engineer

Chennai

Apr2020-Mar2023

- **Project Name:** Receivables and Collections Management System
- **Team size:** 11 members

#### Project Roles and Responsibilities

- Participated in all Agile Methodology Ceremonies End to End and provided deliverables within SLA.
- Provides Test Support during Deployment and UVT process to ensure smooth release without any hiccups.
- Highlighting the Manual Effort challenges to Automation peers and providing Automation Support as well.

- Worked on Sprint Automation/ Regression enhancements on every sprint basis and merging with the Base Regression pack
- Led weekly automation status tracking, ensuring smooth integration of in-sprint and regression test cases
- Reduced production defects by 35% by implementing rigorous pre-release testing protocols.

## **Infosys Private Limited**

### **Test Analyst**

**Chennai**

**Dec2017-Mar2020**

- **Project Name:** OneSource / Data Platform
- **Team size:** 10 members

### **Project Roles and Responsibilities**

- Attended Status meetings & updated the management with Daily & Weekly Status report of all the Testing activities.
- Working closely with Developers, BA and attending DevBox to get hold on the new functionality and providing feedback for every sprint in retrospective session.
- Attending Sprint retrospective meetings calls with team and providing valuable feedback on the sprint.
- Analyzing Test Cases for the feasibility to automate and reviewing with functional team.
- Quick understanding of Frameworks such as Data/Keyword driven and Hybrid frameworks.
- Setting up the existing framework and modifying it if needed for the Functional Testing Automation.

### **Test Engineer**

**Nov2014-Nov2017**

- **Project Name:** Citi Private Banking - In View
- **Team size:** 15 members

### **Project Roles and Responsibilities**

- Performed E2E UI functional testing which follows SCRUM methodology.
- Writing Test Plans, Test Cases, Test Summary reports.
- Performed Browser compatibility testing to maintain same behaviors across different browsers and cross platforms such as Mobile, Tablets and Desktop.
- Played 'Defect Manager' role and organized defect triage calls with external stakeholders to triage the defects (with Dev, QC & BA teams), explain defect life cycle and advise defect management processes
- Attended Status meetings & updated the management with Daily & Weekly Status report of all the Testing activities.
- Installing and performing Environment readiness test (End to End) on Mobile and tablet applications
- Suggest intuitive ideas related to the functionalities and UI which received the client's best acknowledgements.
- Adhering to the timelines and handing over the test results within the stipulated time of estimation
- Raising defects and escalating issues on-time.
- Providing Knowledge transfer on Core Modules to New peers

## **System Engineer Trainee**

**May2014-Oct2014**

## **EDUCATION**

### **Bachelor of Engineering(Mechatronics) | Anna University , Chennai**

**2010-2014**

- Graduated Distinction in First Class with Aggregate of 85%.

## **ADDITIONAL INFORMATION**

- Languages: Fluent in English and Tamil
- Spot Ovation Award – Q3 2021, Q3 2022
- Team Resilience Award – Q2 2022
- Insta Award – Q4-2018 and Q3-2017