

Shridhar R. Patil

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CAREER OBJECTIVE

Certified Salesforce Developer and transitioning into Salesforce to build a long-term career. adept at Apex, SOQL, Visualforce, Lightning Web Components, and Salesforce Administration. Skilled in process automation and user management, with a focus on delivering scalable solutions in a cloud-based CRM environment. Proficient in backend development. Experienced in programming languages like Java Basic, JavaScript, HTML5/CSS, PHP, Laravel and tools such as Data Loader, Git, Visual Studio Code.

KEY SKILLS

Salesforce Development & Admin: Apex, Visualforce, Lightning Components, SOQL, SOSL, API Integration, Flows, Validation Rules, Formula Fields, Custom Objects, Permission Sets, Profiles & Roles, Reports & Dashboards, Data Loader, Agentforce, Agent Builder. Web & Backend Development: PHP, Laravel, Java, JavaScript, HTML5, CSS, REST APIs
Database Management: MySQL, MSSQL, SQL, Data Modeling
Project & Process Management: Requirement Gathering | Tools & Platforms: Git, VS Code, Postman, Salesforce Org

WORK EXPERIENCE / INTERNSHIP

Intelipath (Internship Training Program) | Remote

Feb '25 - Jun '25

- Gained hands-on training in Salesforce functionalities & **Flows, Validation Rules, Formula Fields, Reports, Dashboards, Page Layouts, Permission Sets, Profiles, User Management, App Customization, Security Settings, Email Templates, LWC, Apex** and **More**.
- Wrote basic **Apex Classes, Triggers, and SOQL** to manage backend logic and data validations. Contributed to the customization and successful deployment of a **Service Cloud** implementation across the org.
- Assisted with daily Salesforce development tasks, improving CRM functionality and user experience by **20%**.
- Configured setup, profiles, and roles; developed complex reports and dashboards; and implemented a streamlined data import strategy, reducing the data transition time by **40%**.

TribeAppsoft India LLP | Kolhapur

Junior Software Developer

Aug '24 - Jan '25

- Developed and maintained **backend services** using MySQL, improving data processing efficiency 25%
- Designed and deployed **RESTful APIs** to enable seamless frontend-backend communication.
- Enhanced legacy Laravel interfaces by migrating key features, improving scalability.
- Implemented build optimizations, significantly improving load times.
- Tested and validated all APIs using **Postman**, ensuring robust functionality and data integrity.

Cinch IT Solutions | Belagavi

Technical Consultant (PHP)

May '24 - Jul '24

- Maintained and optimized a core PHP.
- Resolved many bugs and implemented product updates, raising customer satisfaction.
- Developed automated tools for data processing and reporting, reducing manual work.
- Actively contributed to product improvement and workflow optimization and effective cross-team collaboration.

PROJECTS

Salesforce Capstone Project(Intelipath) | Salesforce Developer Platform

Salesforce Developer / Administrator

- Designed and implemented Salesforce custom objects, validation rules, workflows, and flows to optimize course and case management.
- Created custom objects (Course, Subject, Course Leads, Technology, Feedback) with necessary fields for business processes.
- Enforced validation rules to maintain data accuracy.
- Automated updates via flow. Developed a flow for case creation, dynamic assignment, and status updates.
- Used Flow Builder to enhance automation and efficiency.

CERTIFICATIONS

- Salesforce Platform Developer I (**PD1**) | Salesforce **AI Associate** |Salesforce **Agentforce Specialist** | Salesforce Master (*Developer & Admin*) received from **Intelipath**.

EDUCATION

Shivaji University Kolhapur, Master of Science in Computer Science with 8.21 CGPA

Jan '22 - Dec '24

Shivaji University Kolhapur, Bachelor of Science in Computer Science with 8.34 CGPA

Jan '19 - Dec '22