Shridhar R. Patil

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CAREER OBJECTIVE

Results-driven Salesforce Developer with a background in PHP Backend Development, adept at Apex, Visualforce, Lightning Web Components, and Salesforce Administration. Skilled in process automation and user management, with a focus on delivering scalable solutions in a cloud-based CRM environment. Proficient in backend development technologies and experienced in project and process management in agile settings.

KEY SKILLS

Salesforce Development & Admin: Apex, Visualforce, Lightning Components, LWC, SOQL, SOSL, API

Integration, API, Flows, Process Builder, Workflow Rules, Validation Rules, Formula Fields, Custom

Objects, Permission Sets, Profiles & Roles, Reports & Dashboards, Data Loader, Agentforce, Agent Builder.

Web & Backend Development: PHP, Laravel, Java, JavaScript, HTML5, CSS, REST APIs

Database Management: MySQL, MSSQL, SQL, Data Modeling

Project & Process Management: Agile, Scrum, Requirement Gathering | Tools & Platforms: Git, VS Code, Postman, Salesforce Org

WORK EXPERIENCE

TribeAppsoft India LLP | Kolhapur

Aug '24 - Jan '25

Junior Software Developer

- Developed and maintained 10+ backend services using MySQL, improving data processing efficiency 25%
- Designed and deployed RESTful APIs to enable seamless frontend-backend communication.
- Enhanced legacy Laravel interfaces by migrating 30% of key features to a Micro Architecture, improving scalability.
- Implemented build optimizations, reducing bundle size by 70–80% and significantly improving load times.
- Built an API Gateway in PHP, increasing request routing efficiency by 25% and ensuring consistent load balancing.
- · Tested and validated all APIs using Postman, ensuring robust functionality and data integrity.

Cinch IT Solutions | Belagavi

May '24 - Jul '24

Technical Consultant (PHP)

- Maintained and optimized a core PHP product, achieving a 20% boost in performance and system reliability.
- Resolved over 50 bugs and implemented product updates, raising customer satisfaction by 15%.
- Developed 5+ automated tools for data processing and reporting, reducing manual work by 40%.
- Actively contributed to product improvement and workflow optimization and effective cross-team collaboration.

PROJECTS

Salesforce Capstone Project | Salesforce Developer Platform

Salesforce Developer / Administrator

- Designed and implemented Salesforce custom objects, validation rules, workflows, and flows to optimize course and case management.
- Created custom objects (Course, Subjects, Course Leads, Technology) with necessary fields for business processes.
- Enforced validation rules to maintain data accuracy.
- Automated updates via workflow rules based on priority and lead amount.
- Developed a flow for case creation, dynamic assignment, and status updates.
- · Used Process Builder and Flow Builder to enhance automation and efficiency.

CERTIFICATIONS

• Salesforce Platform Developer I (PD1) | Salesforce Master (Developer & Admin), received from Intellipaat | Salesforce AI Associate

EDUCATION

Shivaji University

Jan '22 - Dec '24

Master of Science in Computer Science with 8.12 CGPA

Shivaji University Jan '19 - Dec '22

Bachelor of Science in Computer Science with 8.05 CGPA