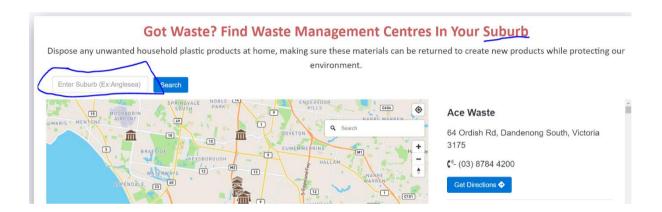
Changes Based On Usability Videos

- 1. **Auto-suggested Suburb:** Based on the users' usability video, we realized that the users were not able to realize that the highlighted field is for suburb (they were putting postcode there). So we did a few changes:
- a) We put auto-suggestion for suburb in that field (using jQuery) so that the users will automatically know that suburb has to be put in that field.
- b) We put 'Anglesea' as the placeholder in that field so as to give a 2nd hint to the users that suburb has to be inputted there.
- c) We put 'Suburb' keyword in the headline.



- 2. **Improvement on user-journey**: Our domain is 'Reducing household use'. Earlier our web application did not provide detailed insights into what our web application is about. Some of the users felt that there are just different disjoint modules (like plastic alternatives, recycling rate) on the website. We invested our time to form a proper user journey and relate these modules with each other. After modifying the user journey, the users were now able to clearly understand the domain of our project.
- 3. **CSS Effects**: The 'Items' section on the 'Plastic Alternatives' page was flashing earlier. Some users felt that disturbing and hence we removed that CSS transition effect.
- 4. **Consistency in font and font-color:** Some users felt that the colours used in the website on different pages are not closely related to each other, and also they felt that the font-sizes are different at some places. We took this issue into our account and we tried our best to form a proper theme in our website by having the same colours and font-sizes across all of the pages. Now the users feel that it is a 'whole website'.

- 5. **Titles on Navigation Bar:** Some of the titles on the navigation bar were a little vague and also there were not links to all pages on the home page. This issue has been addressed and now all of our hero features can be accessed directly from our home page.
- 6. **Easy navigation:** The 'Back' and the 'new tab' navigation has been added to a few pages to provide easy navigation for the users based on the usability video.
- 7. **Easily available information:** In our previous version of the project, 'the waste management and recycling' information was only provided when the users had 'input the postcode'. This has been changed now.