

Introduction -

In the fast-paced world of retail book sales, understanding the complexities of customer behavior and sales profitability is critical for maintaining business growth and optimizing operational strategies. This project examines the detailed financial landscape of a bookstore's transactions, with a focus on determining the total profit generated by each customer. By combining data from multiple touchpoints—customer profiles, order details, and book inventory—our analysis aims to reveal critical insights that will improve decision-making processes and foster customer relationships.

The primary goal of this analytical endeavor is to determine the total profit derived from each customer, considering the number of books purchased and the cost dynamics associated with each sale. This entails a thorough examination of sales data linked to several relational database tables, such as Customers, Orders, OrderItems, and Books. Each table contributes significantly to the overall picture of the bookstore's operational efficiency and customer purchasing patterns.

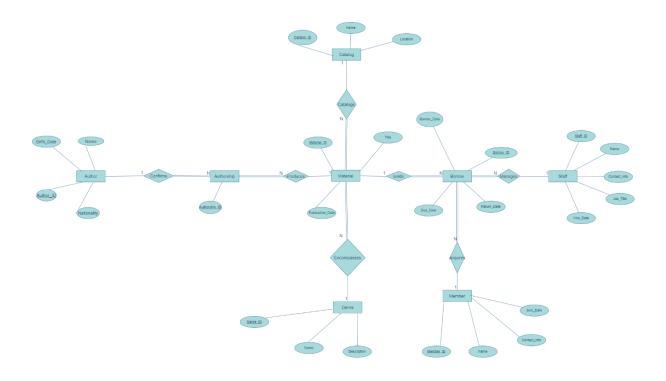
Scope of the Project -

The aim of this project is to create a cutting-edge library management system for a public library, designed to replace traditional management methods with a highly efficient and error-free relational database. This system will allow for seamless tracking and management of library resources, improving user experience and operational efficiency. The system will be organized around eight main entities: Material, Borrow, Author, Authorship, Catalog, Genre, Member, and Staff, each with its own set of attributes that capture the critical information required for comprehensive resource management.

An Entity-Relationship (ER) Diagram will be used to visually map the relationships between these entities, ensuring consistency in database structure and interaction. This approach not only allows for a more intuitive understanding of the database's architecture, but it also helps to maintain data integrity and consistency across multiple library functions such as material lending, returns, cataloging, and member management.

By implementing this system, the library hopes to significantly reduce administrative burdens, improve data accessibility and reliability, and provide a scalable solution that can adapt to future needs and technologies. The scope of this project includes designing, developing, and deploying the database system to ensure a smooth transition and effective use of the new system.

ERD structure is as follows -



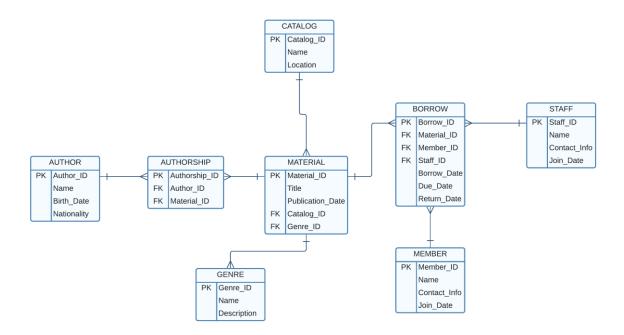
Relationships:-

In Entity-Relationship Diagrams (ERDs), relationships are used to depict how various data points are related. One-to-many (1:M) relationships mean that one record in one entity can be linked to multiple records in another, indicating a single source that branches out. Many-to-many (M:M) relationships indicate that records in one entity can relate to many in another, and vice versa, which frequently necessitates the use of an additional table to manage these links effectively.

In this ERD, the author-to-author relationship is 1:M, and the author-to-material relationship is M:1. The author-to-material relationship is only M:N. Material to borrow is 1:M, Member to borrow is 1:M, Staff to borrow is 1:M, Material to Catalog is 1:M, and Material to Genre is M:1.

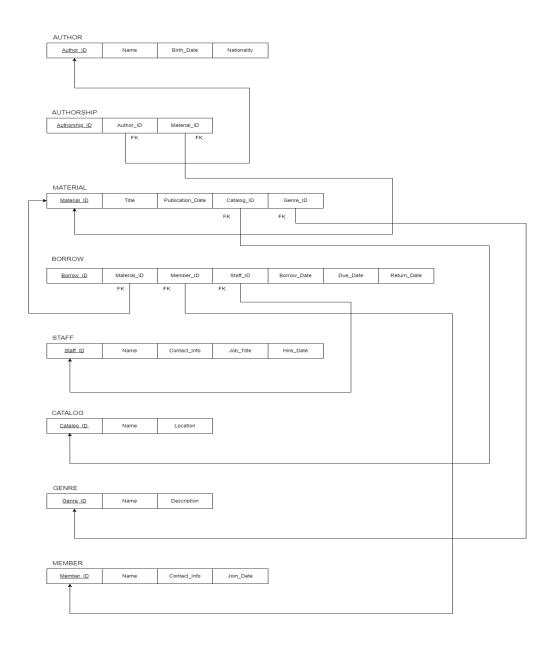
Cardinality Ratios:-

Cardinality ratios in Entity-Relationship Diagrams (ERDs) help depict the kind of relationship between entities by specifying the number of instances in one entity that can or must be associated with the number of instances in another. The 1:M cardinality indicates that a single instance of one entity can be linked to multiple instances of another entity. The M:M cardinality indicates that multiple instances of one entity can interact with multiple instances of another, which is typically managed by an intermediary table. Each ratio contributes to defining the rules governing how entities interact in a database.



For this project, I am going to utilize PostgreSQL and Valentina database and for ERD and schema I have used draw.io and Lucid Chart.

The relational schema is as follows:-



DDL Commands:-

Data Definition Language (DDL) is a set of SQL commands used to define and modify the structure of database objects such as tables, schemas, indexes, and database links. CREATE, ALTER, and DROP are common DDL commands for creating, modifying, and deleting database structures, respectively. DDL allows the specification of data types, structures, and constraints, ensuring that the data follows the rules defined by the database administrator.

```
-TABLE CREATION--

GREATE TABLE Author (

4 Author ID NAMERIC PRIMARY KEY,

MANGE VARANJAK(S) NOT NULL,

5 Birth_Date TABLE "Catalog"(

5 CREATE TABLE TABLE "Catalog"(

10 CREATE TABLE "Catalog"(

11 CATALOg ID NAMERIC PRIMARY KEY,

NAME VARANJAK(SS) NOT NULL,

12 CHARTE TABLE Genre (

13 CHARTE TABLE Genre (

14 CHARTE TABLE GENRE (

15 CHARTE TABLE GENRE (

16 CHARTE TABLE GENRE (

17 CHARTE TABLE Material (

18 Material ID NAMERIC PRIMARY KEY,

19 CHARTE TABLE MATERIA (

19 CHARTE TABLE MATERIA (

10 CHARTE TABLE MATERIA (

10 CHARTE TABLE MATERIA (

10 CHARTE TABLE MATERIA (

11 NAMERIC PRIMARY KEY,

12 CHARTE TABLE MATERIA (

13 CHARTE TABLE MATERIA (

14 Material ID NAMERIC PRIMARY KEY,

15 CHARTE TABLE MATERIA (

16 CHARTE TABLE AUTHORIS (

17 CATALOg ID NAMERIC PRIMARY KEY,

18 CHARTE TABLE MATERIA (

18 CHARTE TABLE MATERIA (

18 CHARTE TABLE AUTHORIS (

18 CHARTE TABLE MATERIA (

18 CHARTE TABLE AUTHORIS (

18 CHARTE TABLE MEMBER (

19 CHARTE TABLE MEMBER (

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17 CHARTE TABLE MEMBER (

17 CHARTE TABLE MEMBER (

18 CHARTE TABLE MEMBER
```

```
38
39 GREATE TABLE Staff(

Staff_ID NUMERIC PRIMARY KEY,
NAME VARCHAR(255) NOT NULL,

Contact_Info VARCHAR(255) NOT NULL,

Job_Title VARCHAR(255) NOT NULL,

Hire_Date_DatE];

66 GREATE TABLE Borrow(

Borrow_ID NUMERIC PRIMARY KEY,

Borrow_Date_Date_Date_
Due_Date_Date_
Neturn_Date_Date,

Return_Date_Date_
Neturn_Date_Date,

Member_ID NUMERIC REFERENCES Material(Material_ID),

Member_ID NUMERIC REFERENCES Member(Member_ID),

Staff_ID NUMERIC REFERENCES Staff(Staff_ID));
```

DML Commands:-

Data Manipulation Language (DML) is a subset of SQL that manages data within database objects like tables. Common DML commands are INSERT, UPDATE, DELETE, and SELECT. These commands allow you to add new rows, modify existing data, remove rows, and query database tables. DML is essential for day-to-day data manipulation, as it allows you to handle data in a way that supports applications and user interactions.

```
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```

Tables:-

(1) Author Table:-

	author_id	name	birth_date	nationality
1	1	Jane Austen	1775-12-16	British
2	2	Ernest Hemingway	1899-07-21	American
3	3	George Orwell	1903-06-25	British
4	4	Scott Fitzgerald	1896-09-24	American
5	5	J.K. Rowling	1965-07-31	British
6	6	Mark Twain	1835-11-30	American
7	7	Leo Tolstoy	1828-09-09	Russian
8	8	Virginia Woolf	1882-01-25	British
9	9	Gabriel Márquez	1927-03-06	Colombian
10	10	Charles Dickens	1812-02-07	British
11	11	Harper Lee	1926-04-28	American
12	12	Oscar Wilde	1854-10-16	Irish
13	13	William Shakespeare	1564-04-26	British
14	14	Franz Kafka	1883-07-03	Czech
15	15	James Joyce	1882-02-02	Irish
16	16	J.R.R. Tolkien	1892-01-03	British
17	17	Emily Brontë	1818-07-30	British
18	18	Toni Morrison	1931-02-18	American
19	19	Fyodor Dostoevsky	1821-11-11	Russian

(2) Authorship Table:-

	authorship_id	author_id	material_id
1	1	1	1
2	2	2	2
3	3	3	3
4	4	4	4
5	5	5	5
6	6	6	6
7	7	7	7
8	8	8	8
9	9	9	9

(3) Borrow Table:-

	borrow_id	borrow_date	due_date	return_date	material_id	member_id	staff_id
1	1	2018-09-12	2018-10-03	2018-09-30	1	1	1
2	2	2018-10-15	2018-11-05	2018-10-29	2	2	1
3	3	2018-12-20	2019-01-10	2019-01-08	3	3	1
4	4	2019-03-11	2019-04-01	2019-03-27	4	4	1
5	6	2019-07-05	2019-07-26	2019-07-21	6	6	1
6	7	2019-09-10	2019-10-01	2019-09-25	7	7	1
7	8	2019-11-08	2019-11-29	2019-11-20	8	8	1
8	9	2020-01-15	2020-02-05	2020-02-03	9	9	1
9	10	2020-03-12	2020-04-02	2020-03-28	10	10	1
10	11	2020-05-14	2020-06-04	2020-05-28	1	11	2
11	12	2020-07-21	2020-08-11	2020-08-02	2	12	2
12	13	2020-09-25	2020-10-16	2020-10-15	3	13	2
13	14	2020-11-08	2020-11-29	2020-11-24	4	1	2
14	15	2021-01-03	2021-01-24	2021-01-19	5	2	2
15	16	2021-02-18	2021-03-11	2021-03-12	6	3	2
16	17	2021-04-27	2021-05-18	2021-05-20	17	4	2
17	19	2021-08-15	2021-09-05	2021-09-03	19	6	2
18	21	2021-11-29	2021-12-20	<null></null>	21	1	3
19	22	2022-01-10	2022-01-31	2022-01-25	22	2	3

(4) Catalog Table:-

	catalog_id	name	location
1	1	Books	A1.1
2	2	Magazines	B2.1
3	3	E-Books	C3.1
4	4	Audiobooks	D4.1
5	5	Journals	E5.1
6	6	Newspaper	F6.1
7	7	Maps	G7.1
8	8	Novels	H8.1
9	9	Sheet Music	19.1
10	10	Educational	J10.1

(5) Genre Table:-

2 2 My 3 3 Scie 4 4 Hor	ystery & Thriller ience Fiction & Fantasy	Literary works with a focus on character and plot development, exp Suspenseful stories centered around crime, investigation, or espion Imaginative works that explore alternate realities, futuristic concept
3 3 Scie 4 4 Ho	ience Fiction & Fantasy	
4 4 Ho	,	$Imaginative\ works\ that\ explore\ alternate\ realities,\ futuristic\ concept$
	orror & Suspense	
5 6 Cla	offor & Suspense	Stories designed to evoke fear, unease, or dread, often featuring su
5 0 Cla	assics	Enduring works of literature that have stood the test of time, often \dots
6 5 Dys	stopian & Apocalyptic	Depictions of societies in decline or collapse, often exploring them
7 7 His	storical Fiction	Fictional stories set in the past, often based on real historical event
8 8 Epi	oic Poetry & Mythology	Ancient or traditional stories and poems, often featuring heroes, go

(6) Material Table:-

	material_id	title	publication_date	catalog_id	genre_id
1	1	The Catcher in the Rye	1951-07-16	1	1
2	2	To Kill a Mockingbird	1960-07-11	2	1
3	3	The Da Vinci Code	2003-04-01	3	2
4	4	The Hobbit	1937-09-21	4	3
5	5	The Shining	1977-01-28	5	4
6	6	Pride and Prejudice	1813-01-28	1	1
7	7	The Great Gatsby	1925-04-10	2	1
8	8	Moby Dick	1851-10-18	3	1
9	9	Crime and Punishment	1866-01-01	4	1
10	10	The Hitchhiker's Guide to the Galaxy	1979-10-12	5	3
11	11	1984	1949-06-08	1	5
12	12	Animal Farm	1945-08-17	2	5
13	13	The Haunting of Hill House	1959-10-17	3	4
14	14	Brave New World	1932-08-01	4	5
15	15	The Chronicles of Narnia: The Lion the Witch and the Wardrobe	1950-10-16	5	3
16	16	The Adventures of Huckleberry Finn	1884-12-10	6	1
17	17	The Catch-22	1961-10-11	7	1
18	18	The Picture of Dorian Gray	1890-07-01	8	1
19	19	The Call of Cthulhu	1928-02-01	9	4

(7) Member Table:-

	member_id	name	contact_info	join_date	
1	1	Alice Johnson	alice.johnson@email.com	2018-01-10	
2	2	Bob Smith	bob.smith@email.com	2018-03-15	
3	3	Carol Brown	carol.brown@email.com	2018-06-20	
4	4	David Williams	david.williams@email.com	2018-09-18	
5	6	Frank Davis	frank.davis@email.com	2019-05-25	
6	7	Grace Wilson	grace.wilson@email.com	2019-08-15	
7	8	Harry Garcia	harry.garcia@email.com	2019-11-27	
8	9	Isla Thomas	isla.thomas@email.com	2020-03-04	
9	10	Jack Martinez	jack.martinez@email.com	2020-07-01	
10	11	Kate Anderson	kate.anderson@email.com	2020-09-30	
11	12	Luke Jackson	luke.jackson@email.com	2021-01-18	
12	13	Mia White	mia.white@email.com	2021-04-27	
13	14	Noah Harris	noah.harris@email.com	2021-07-13	
14	15	Olivia Clark	olivia.clark@email.com	2021-10-05	
15	16	Peter Lewis	peter.lewis@email.com	2021-12-01	
16	17	Quinn Hall	quinn.hall@email.com	2022-02-28	
17	18	Rachel Young	rachel.young@email.com	2022-06-17	
18	19	Sam Walker	sam.walker@email.com	2022-09-25	
19	20	Tiffany Allen	tiffany.allen@email.com	2022-12-10	

(8) Staff Table:-

	staff_id	name	contact_info	job_title	hire_date
1	1	Amy Green	amy.green@email.com	Librarian	2017-06-01
2	2	Brian Taylor	brian.taylor@email.com	Library Assistant	2018-11-15
3	3	Christine King	chris.king@email.com	Library Assistant	2019-05-20
4	4	Daniel Wright	dan.wright@email.com	Library Technician	2020-02-01

Queries:-

(1) Which materials are currently available in the library? If a material is borrowed and not

returned, it's not considered as available.

Code-

SELECT Material. Material ID, Material. Title

FROM Material

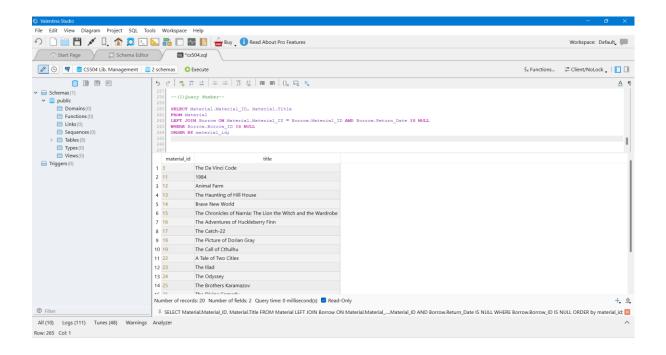
LEFT JOIN Borrow ON Material_ID = Borrow.Material_ID AND Borrow.Return_Date IS NULL

WHERE Borrow.Borrow_ID IS NULL

ORDER by material id;

Explanation-

The SQL query uses a LEFT JOIN to combine the Material and Borrow tables, and this will pull records that contain materials that are still borrowed (Return_Date is NULL). Then, it will filter for materials that don't have active borrow records, whereby they list all materials that are available for borrowing since there are either returns or they've never been checked out.



(2) Which materials are currently overdue? Suppose today is 04/01/2023, and show the

borrow date and due date of each material.

Code -

SELECT Material.Material_ID, Title,Borrow_Date,Due_Date

FROM Borrow

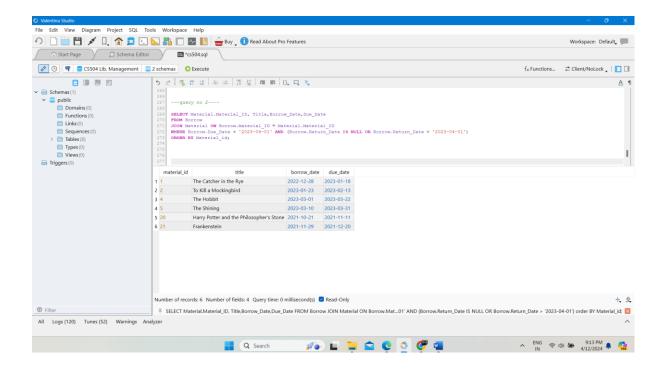
JOIN Material ON Borrow.Material_ID = Material.Material_ID

WHERE Borrow.Due_Date < '2023-04-01' AND (Borrow.Return_Date IS NULL OR Borrow.Return_Date > '2023-04-01')

order BY Material id;

Explanation -

In this query, I am joining both tables, Material and Borrow, based on Material_ID with an implication to connect every borrowed item to its descriptive title in the Material table. What I need to do is get the borrow and due date from the Borrow table, along with the title of each material from the Material table, so as to get a full view of every overdue item. This query is looking for materials whose due date was prior to April 1, 2023, either not yet returned or returned after the due date, indicating all overdue materials.



(3) What are the top 10 most borrowed materials in the library? Show the title of each.

material and order them based on their available counts.

Code-

SELECT Material.Title, COUNT(Borrow.Material ID) AS Borrow Count

FROM Material

JOIN Borrow ON Material.Material ID = Borrow.Material ID

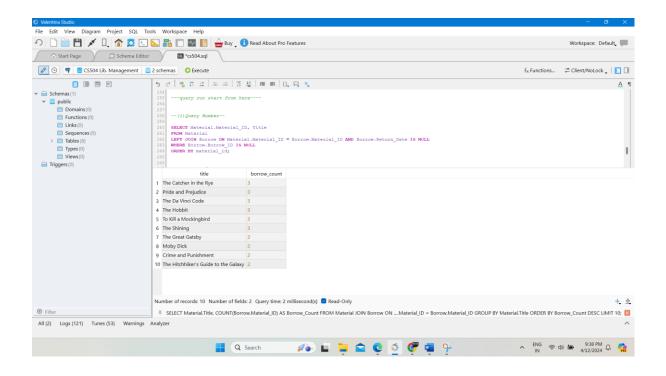
GROUP BY Material.Title

ORDER BY Borrow Count DESC

LIMIT 10;

Explanation -

This query links both the Material and Borrow tables, and then associates each borrow record with its material title. Once that is established, it uses the COUNT function to sum the total number of borrows for each material, with the grouping of results being made by material title to ensure that each title is counted once only. The results are then sorted in descending order by borrow count, and only the top ten materials are displayed, accentuating the library's most popular titles.



(4) How many materials has the author Lucas Piki written?

Code –

SELECT Author.Name, COUNT(Material.Material_ID) AS Number_Of_Materials

FROM Author

JOIN Authorship ON Author. Author ID = Authorship. Author ID

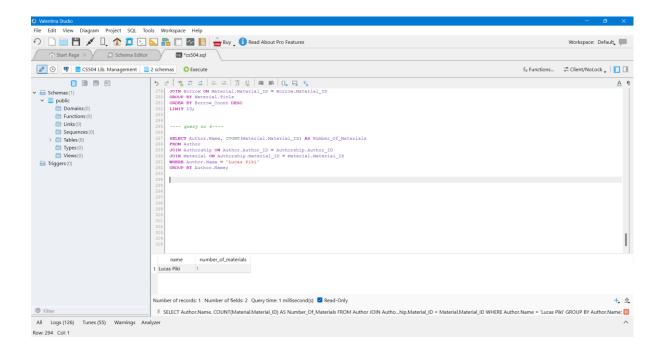
JOIN Material ON Authorship. Material ID = Material. Material ID

WHERE Author. Name = 'Lucas Piki'

GROUP BY Author. Name;

Explanation –

The query starts by connecting the Author, Authorship, and Material tables to ensure that all relevant information about the author, authorship records, and materials are in sync. By including Lucas Piki in the WHERE clause, the query limits it to materials that are related to this author. GROUP BY AUTHOR. Name enables author-based aggregation.



(5) How many materials were written by two or more authors?

Code-

SELECT Material_ID, Material_Title, ARRAY_AGG(Author.Name) AS Author_Names FROM Authorship

JOIN Author ON Authorship. Author ID = Author. Author ID

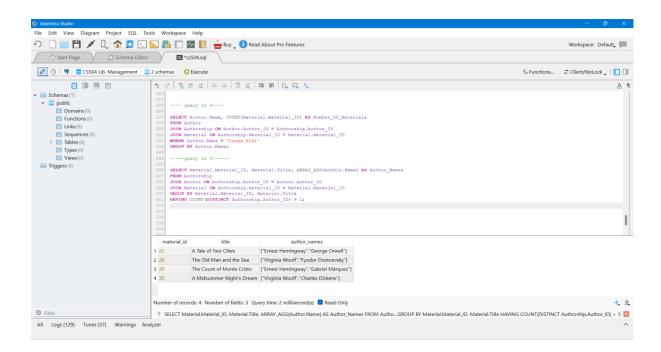
JOIN Material ON Authorship.Material_ID = Material.Material_ID

GROUP BY Material.Material ID, Material.Title

HAVING COUNT(DISTINCT Authorship.Author ID) > 1;

Explanation-

The JOIN operation joins the Authorship table to the Author and Material tables. This ensures that the names of authors, found in the Author table (Author.Name), and material titles can be fetched. The GROUP BY Clause sorts the results by Material.Material_ID and material. The title, which shall be used to group the author names for each unique material. The ARRAY_AGG function collects all author names into an array for every grouped material, representing which authors collaborated with each work. This function is PostgreSQL-specific. The HAVING clause limits the groups to materials that have more than one distinct author, which is essential for the process of identifying collaborations.



(6) What are the most popular genres in the library ranked by the total number of borrowed.

times of each genre?

Code -

SELECT Genre.Name, COUNT(Borrow.Material ID) AS Total Borrows

FROM Genre

JOIN Material ON Genre.Genre_ID = Material.Genre_ID

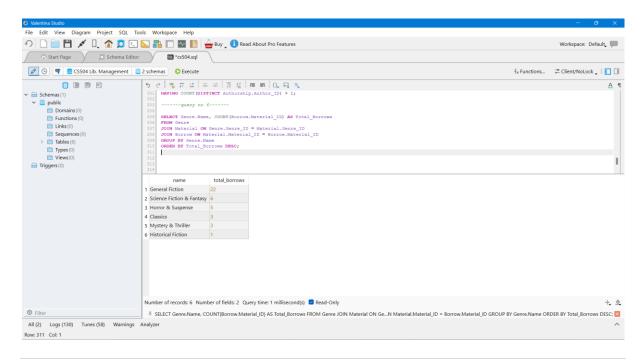
JOIN Borrow ON Material.Material_ID = Borrow.Material_ID

GROUP BY Genre.Name

ORDER BY Total_Borrows DESC;

Explanation -

For this query, I'm using Join, which links the Material and Genre tables by linking materials to genres through Genre_ID. Join Borrow ON, which connects the Borrow and Material tables, tracks how many times each material has been borrowed. GROUP BY Genre. Name is used to group the results by genre name so the COUNT aggregation function can calculate the amount of borrowed material within a genre. Finally, ORDER BY Total_Borrows DESC orders the results in descending order by total borrows, simply sorting from most to least popular based on borrowing activity.



(7) How many materials had been borrowed from 09/2020-10/2020?

Code-

SELECT Material.Title,COUNT(Borrow.Material ID) AS Borrow Count

FROM Material

JOIN Borrow ON Material.Material ID = Borrow.Material ID

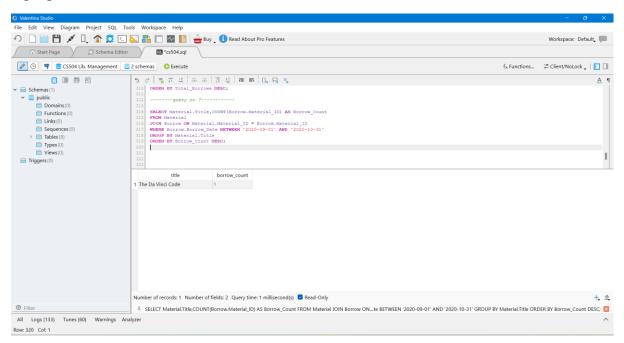
WHERE Borrow.Borrow Date BETWEEN '2020-09-01' AND '2020-10-31'

GROUP BY Material. Title

ORDER BY Borrow Count DESC;

Explanation –

The query examines the borrowing records from this time period. It identifies each item by name, counts how many times it has been borrowed, and returns the total number of items available in the library. To ensure accurate aggregation, the results are grouped by material and then sorted by number of borrowings, with the most frequently borrowed materials highlighted first.



(8) How do you update the "Harry Po er and the Philosopher's Stone" when it is returned on

04/01/2023?

Code-

UPDATE Borrow

SET Return_Date = '2023-04-01'

WHERE Borrow ID IN

(SELECT Borrow_ID

FROM Borrow

JOIN Material ON Borrow.Material ID = Material.Material ID

WHERE Material.Title = 'Harry Potter and the Philosopher''s Stone' AND Borrow.Return_Date IS NULL

ORDER BY Borrow.Borrow Date DESC

LIMIT 1);

SELECT Borrow.Borrow_ID, Material.Title, Borrow.Material_ID, Borrow.Member_ID, Borrow.Staff_ID, Borrow.Borrow_Date, Borrow.Due_Date, Borrow.Return_Date

FROM Borrow

JOIN Material ON Borrow.Material_ID = Material.Material_ID

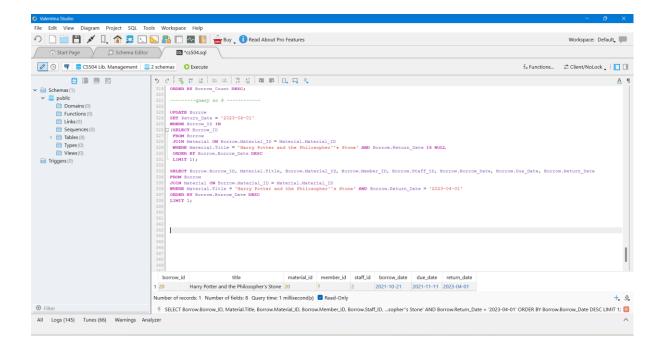
WHERE Material.Title = 'Harry Potter and the Philosopher''s Stone' AND Borrow.Return_Date = '2023-04-01'

ORDER BY Borrow.Borrow Date DESC

LIMIT 1;

Explanation -

The first part of the code updates the date and here I have used update command and second part of the code is used to display it.



(9) How do you delete the member Emily Miller and all her related records from the database?

Code -

```
DELETE FROM Borrow

WHERE Member_ID IN (

SELECT Member_ID

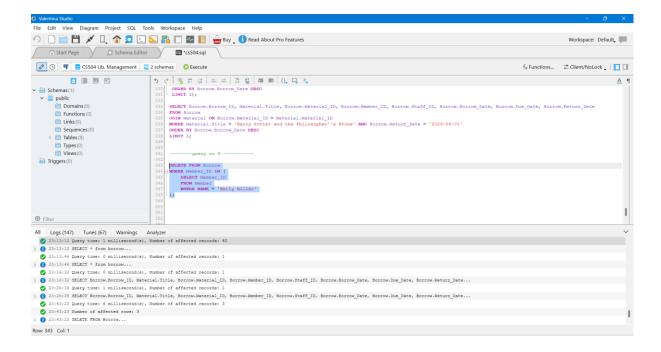
FROM Member

WHERE name = 'Emily Miller'
);

Code —

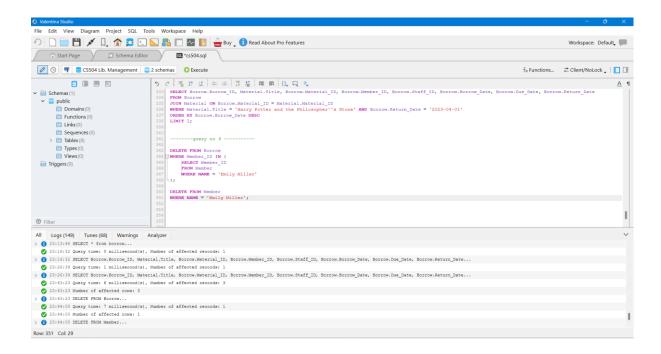
DELETE FROM Member

WHERE name = 'Emily Miller';
```



Code -

The first part of the code is used to delete the data from the borrow column and the second part of the code basically removes the data from the Member column.



(10) How do you add the following material to the database?

Title: New book

Date: 2020-08-01

Catalog: E-Books

Genre: Mystery & Thriller

Author: Lucas Luke

Code -

SELECT * From Authors

SELECT Genre_ID FROM Genre WHERE Name = 'Mystery & Thriller';

INSERT INTO author(author_id,"name",birth_date,nationality)

VALUES(21,'Lucas Luke','2020-08-16','American');

INSERT INTO material (material id,title,publication date,catalog id,genre id)

VALUES(32, 'New book', '2020-08-01',3,2);

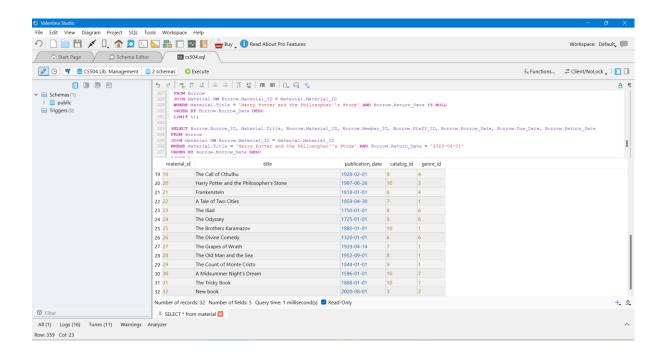
SELECT * from material

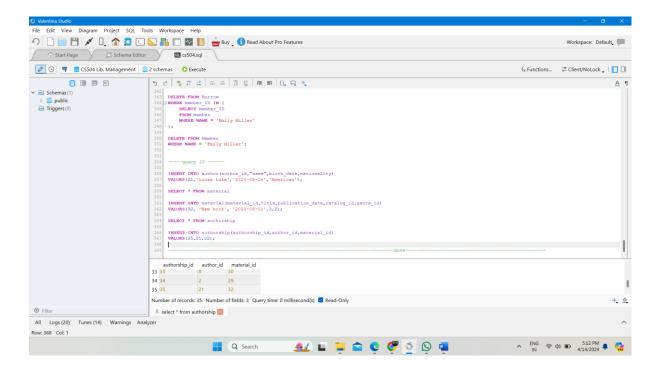
INSERT INTO authorship(authorship_id,author_id,material_id)

VALUES(35,21,32);

Explanation-

First I used the query to display new author_id and then I used the query to display the genre_id for genre "Mystery & Thriller" and Material_id from material table then,I first inserted the data into Author table. Then into Material table and then lastly into Authoship table.





Extended Design:-

(1) Alert staff about overdue materials on a daily-basis?

For this first I need to check the overdue materials and need to alert the staff about the same here we can divide the query into two ways, part one can be named as creating stored procedure and part will be execution.

Query for type 1:DELIMITER // CREATE PROCEDURE ReportOverdueItemstostaff() BEGIN SELECT Borrow.Borrow_ID, Borrow.Borrow_Date, Borrow.Due_Date, Borrow.Material_ID, Borrow.Member_ID, Borrow.Staff_ID, Staff.Name AS Staff_Name, Staff.Contact_Info AS Staff_Contact FROM Borrow JOIN Staff ON Borrow.Staff_ID = Staff.Staff_ID WHERE Borrow.Due_Date < CURRENT_DATE AND Borrow.Return_Date IS NULL; END// DELIMITER;</pre>

Query for type 2:-

CREATE EVENT CheckOverdueMaterialitems

ON SCHEDULE EVERY 1 DAY

DO

BEGIN

CALL ReportOverdueItemstostaff();

END;

(2) Automatically deactivate the membership based on the member's overdue occurrence

(>= three times). And reactivate the membership once the member pays the overdue fee.

For this, I believe we can create a trigger to automatically deactivate the membership, reactivate it .

(1) Part 1 creates a trigger that fires immediately after updating the Borrow table. If a book is returned past its due date, the Overdue_Count for the associated member in the Member table increments. This accumulates the times a member takes late material.

ALTER TABLE Member ADD COLUMN Overdue_Count INT DEFAULT 0;

DELIMITER //

CREATE TRIGGER Overdueitems

AFTER UPDATE ON Borrow

FOR EACH ROW

BEGIN

IF NEW.Due_Date < CURRENT_DATE AND NEW.Return_Date IS NULL THEN

UPDATE Member SET Overdue_Count = Overdue_Count + 1 WHERE Member_ID =
NEW.Member_ID;

END IF;

END //

DELIMITER;

(2) When executing the check, it looks at overdue counts per member. If the count of overdue payments for one member is greater than or equal to three, the status of membership will be changed to inactive, which effectively deactivates the membership. This function needs to be run on a regular basis for keeping membership statuses up to date.

DELIMITER //

CREATE PROCEDURE DeactivateMembershipid()

BEGIN

UPDATE Member

SET IsActive = FALSE

```
WHERE Overdue_Count >= 3;
END //
DELIMITER;
```

(3) Stored procedure, that whenever called with the ID of a specific member resets his/her overdue item count to zero, reactivates the membership, makes possible the borrowing of materials after payment of fines (paid overdue items).

```
DELIMITER //

CREATE PROCEDURE ReactivateMembershipid(member_id INT)

BEGIN

UPDATE Member

SET IsActive = TRUE, Overdue_Count = 0

WHERE Member_ID = member_id;

END //

DELIMITER;
```

Conclusion: -

Finally, a relational database management system for the public library is definitely a step forward in the management and access to library resources. With the transition from traditional methodologies to a strong, relational database, the library can expect increased efficiency, fewer errors, and greater user satisfaction. The relational database system, which works on primary entities such as Material, Borrow, Author, Catalog, Genre, Member, and Staff, provides a compact, easy-to-use design that can serve as a base for future development, as shown by the Entity-Relationship Diagram. This project not only streamlines operations but also builds a foundation that could be scaled to meet future improvements. The library can serve its members much better and maintain its processes well without these, which may contain errors in such processes. This setup gives libraries a good level of resilience and the ability to react very quickly to new services.