

## Skills

- Accounting, SQL, Python, Tableau, MS Excel, Hypothesis Testing, Probability Statistics, A/B Testing, Data Visualisation, VBA, Machine Learning (Regression Algorithms)

## Experience

### Data Scientist

Feb 2025 - Present

Amazon

### Senior Compliance Associate

Jan 2018 - Dec 2023

Amazon

Bengaluru

#### Job Description:

Responsible for ensuring regulatory compliance of products on Amazon Website & Mobile Application. Efficiently classified product description pages of each products listed by sellers and/or vendors on the Website & App ensuring product compliance based on regional, international and company regulations & policies.

#### Key accomplishments:

- Extracted key Data-driven business Insights:** Using the power of SQL & ETL, assisted the team in drawing key business insights by independently writing SQL queries.
- Curated Semi-automation tools:** Leveraged the power of Excel VBA to craft a suite of curated semi-automation tools, incorporating multiple macros. This resulted in significant reduction of manual hours in generating recurring reports.
- Implemented Query Management System:** Drove the implementation of Query Management System (QMS Tool) for India Marketplace, resulting in a substantial reduction in query backlog from 5000 queries to less than 100 queries.
- Established Internal Review Mechanism:** Established and maintained internal review mechanisms to enhance quality. Regularly investigated and corrected wrongly-classified products, providing constructive feedback to team.
- Optimized Product Review Procedure:** Played a pivotal role in optimizing the product review procedure by creating comprehensive review guides within the existing rationales. These review guides streamlined the review process as part of the Complexity Reduction Project.

### Senior Financial Associate

May 2015 - Jan 2018

DXC Technology

Bengaluru

#### Job Description:

Played a crucial role in the financial operations of the company with core focus on Cash applications process where inbound payments are recorded against the customer's credit purchases.

#### Key accomplishments:

- Maintained regular communication with customers via phone calls and emails about due payment against their credit purchases.
- Decoded the remittance advices accurately against inbound payments on multiple invoices, ensuring compliance with documentation standards.
- Ensured the payments received are applied against each relevant outstanding invoices.

# Projects

## 1. Process Transition at DXC.technology - Onsite (Lviv, Ukraine)

Successfully completed a critical project in the Country of Ukraine, involving the transition of outsourced projects from clients.

### The key highlights:

- **Deployed to Ukraine:** I was personally deployed in the client's branch office in the Ukrainian city of L'viv in May-June 2017 to ensure a seamless transition of outsourced projects of Ukraine and Romania Market Places
- **Facilitated Knowledge Transfer:** Played a key role in facilitating knowledge transfer by conducting effective training sessions for associates over my primary location.
- **Created SOPs:** Developed comprehensive Standard Operating Procedures (SOP) to streamline project operations.
- **Achieved 7-Month Timeline:** Completed the overall transition, knowledge transfer and SOP creation within a 7-month timeframe, while also ensuring the ongoing operations are not disrupted.

## LLM Text Summarization

<https://summarizer-phs.streamlit.app/>

An intelligent text summarisation application powered by Hugging Face's BART model. Capable of processing long-form text and web URLs to generate concise, meaningful summaries.

## LLM Chatbot

<https://nlp-chatbot-phs.streamlit.app/>

An intelligent Chatbot powered by Transformers LM.

## ML Country Clustering

<https://phs-countrycluster-ml.streamlit.app/>

Advanced clustering analysis of countries based on socio-economic indicators using Gaussian Mixture Models. Features interactive map visualisations and comprehensive statistical insights.

# Education

## Sarvodaya First Grade College

2014

B.com

Specialized in Financial Accounting based on the Indian Accounting Standards