

## AUTOMOTIVE SPICE®

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Automotive SPICE® is a standard used as a framework for improving and evaluating processes. It applies to the development of mechatronic systems focusing on the software and system parts of the product. As of version 3.1 of the standard, it is possible to add further engineering disciplines (e.g. hardware engineering, mechanical engineering, cybersecurity engineering, etc.) and the corresponding domain-specific processes to the scope of Automotive SPICE®.

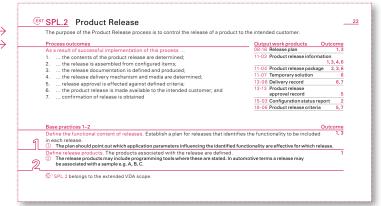
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## For what is the process needed?

Which work products could potentially be delivered to prove that the process purpose has been achieved?



Which results should be achieved by the process?

Based on experience, what could be done for generating the process outcomes and fulfilling the process purpose?

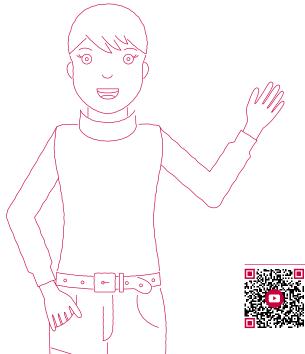
In Automotive SPICE® process results take the key position!

Know-how, experience and imagination are prerequisites for the process designers to define the best and most suitable way for their process to achieve the required results!

# Automotive SPICE®

## for rookies

You are not familiar with Automotive SPICE®?
Before you carefully study the following pages,
watch our video. The featured protagonist,
Lisa, will tell you from scratch how she implemented
Automotive SPICE® in her company.

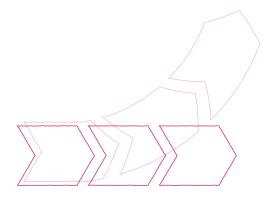


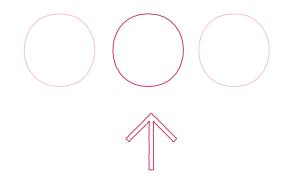
## Automotive SPICE® application in the project

At the project level, companies within the automotive industry use Automotive SPICE® either ...

... as a status determination for internal process improvement or ...

... in order to determine the process quality of a supplier (capability determination) and thereby as a risk assessment tool during the supplier selection.





The application of Automotive SPICE® is a prerequisite for becoming and remaining a supplier of the most European car manufacturers. Because of the continuously evolving international interweaving of the supplier relations, the application of the standard has been expanded to Asia and the USA.



## Automotive SPICE® for the E/E R&D division

Besides being a status determination and risk assessment tool, Automotive SPICE® can also play an important role in supporting an organization achieve its goals, by helping it deal with three critical questions:

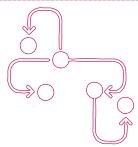
What needs to be done to achieve the set goals without falling into the common every day process pitfalls?

How can the cascading and implementation of every top-level goal down to the bits and bytes be ensured?

Can an organization-wide process landscape be established in which the coordination of cross-unit activities is a prerequisite?







It goes without saying that in this context Automotive SPICE® can only be part of an integrated solution including appropriate development methods and an organizational culture that encourages initiatives, communication and decision decentralization.

## Automotive SPICE® key concept

The concept of process capability determination by using the Automotive SPICE® assessment model is based on a two-dimensional framework. The framework consists of a process dimension and a capability dimension.

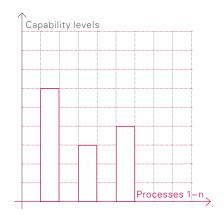
## Capability dimension

- Capability levels
- · Process attributes
- Rating Scale

Rating method

Aggregation method

Process capability level model



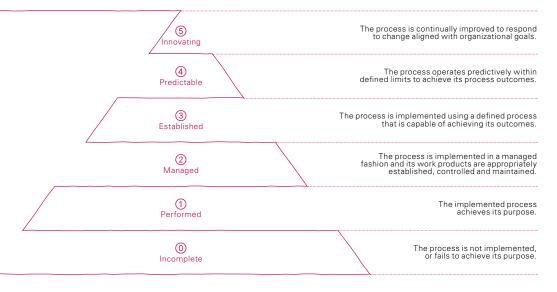
## Process dimension

- Domain and scope
- Processes with purpose and outcomes



## Capability dimension overview

The capability dimension consists of capability levels (CL) which are further subdivided into process attributes (PA). These PAs provide the measurable characteristics to determine the process capability.



What is examined?	Typically a project, regarding a freely selectable process scope out of Automotive SPICE®.  For capability level 3 the assessors additionally evaluate organizational standard processes and interview experts regarding these topics.
What happens in the	A team of assessors interviews persons that use the processes in the assessed project
assessment?	and examines documents, tools and databases.
What is the result?	Capability profile (achieved levels), management summary, per process statements
	about strengths, weaknesses, risks, and screened evidences.

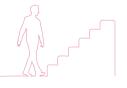


## **Process capability** determination

The capability levels are determined by rating the process attribute for each capability level.

The rating is made using the NPLF rating scale. A capability level is achieved when its process attributes are rated with an L or F and all process attributes of lower capability levels are rated with an F.

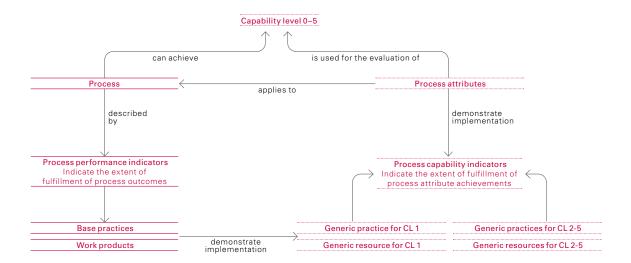
	PA1.1	PA2.1	PA2.2	PA3.1	PA3.2
Capability level 3	•	•	•	(L)	(L)
Capability level 2	•	(L)	L F		
Capability level 1	(L)				



	The NPLF rating scale	
$\bigcirc$	Process attribute not achieved	0 to ≤ 15% achievement
P	Process attribute partially achieved	> 15% to ≤ 50% achievement
L	Process attribute largely achieved	> 50% to ≤ 85% achievement
<b>(3</b> )	Process attribute fully achieved	> 85% to ≤ 100% achievement

## Process capability determination indicators

Automotive SPICE® offers indicators that are used by the assessors to determine whether a certain capability level is achieved. The indicators should not be considered as a mandatory set of checklists to be followed.



## Process dimension process overview

Primary life cycle pocesses (LCP)	Softwa	re
Acquisition process group	Engine	ering process group
ACQ.3 Contract Agreement	SWE.1	Software Requirements
ACQ.4 Supplier Monitoring	JVVL.I	Analysis
ACQ.11 Technical Requirements	SWE.2	Software Architectural Design
ACQ.12 Legal and Administrative Requirements	SWE.3	Software Detailed Design and Unit Construction
ACQ.13 Project Requirements	SWE.4	Software Unit Verification
ACQ.14 Request for Proposals	SWE.5	Software Integration and
ACQ.15 Supplier Qualification		Integration Test
	SWE.6	Software Qualification Test
Supply process group	System	Engineering process group
SPL.1 Supplier Tendering	SYS.1	Requirements Elicitation
SPL.2 Product Release	SYS.2	System Requirements Analysis
	SYS.3	System Architectural Design
	SYS.4	System Integration
		and Integration Test
	SYS.5	System Qualification Test

For a practical overview, please refer to page 92. The illustration on this page maps the processes to the lifecycle phases, a logic that originates from the former ISO/IEC 15504.

Suppor	ting process group					
SUP.1	Quality Assurance					
SUP.2	Verification					
SUP.4	Joint Review					
SUP.7	Documentation					
SUP.8	Configuration Management					
SUP.9	Problem Resolution					
	Management					
SUP.10	Change Request Management					
\						
Organiza	tional LCP					
Manage	ement process group					
MAN.3	Project Management					
MAN.5	Risk Management					
MAN.6	Measurement					
Process	Processes Improvement					
process	group					
PIM.3	Process Improvement					
Reusep	rocess group					
REU.2	Reuse Program Management					

Supporting LCP

## Automotive SPICE® and functional safety

By implementing Automotive SPICE®, a large part of the ISO 26262 (Road vehicles – Functional safety) requirements can also be fulfilled. The table below displays the Automotive SPICE® support for an ISO 26262 implementation.

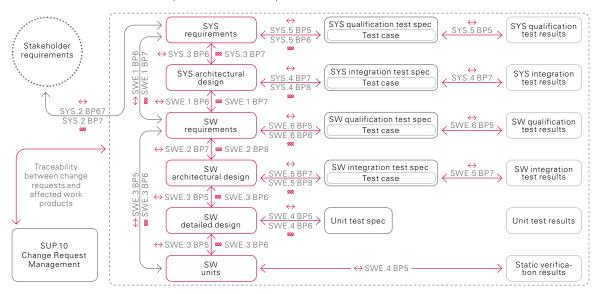
Automotive SPICE® extended VDA scope ISO 26262 (Road vehicles – Functional safety)

Automotive Strice extended VDA scope 150 20202 (modu vehicles = 1 directional safety)					
equirements Elicitation		Item definition (detailed level)			
stem Requirements Analysis	0	Functional safety concept			
	0	Specification of the technical safety requirements			
	Δ	Specification and management of safety requirements			
rstem Architectural Design	Δ	System design			
oftware Requirements Analysis	Δ	Specification of software safety requirements			
oftware Architectural Design	Δ	Software architectural design			
oftware Detailed Design and Unit	Δ	Software unit design & implementation			
onstruction					
oftware Unit Verification	Δ	Software unit testing			
oftware Integration and Integration Test	Δ	Software integration & testing			
oftware Qualification Test	Δ	Verification of software safety requirements			
stem Integration and Integration Test	Δ	Item integration and testing			
stem Qualification Testing	Δ	-			
upplier Monitoring	Δ	Interfaces within distributed developments			
oduct Release		Release for production			
,	stem Architectural Design ftware Requirements Analysis ftware Architectural Design ftware Architectural Design ftware Detailed Design and Unit instruction ftware Unit Verification ftware Integration and Integration Test ftware Qualification Test stem Integration and Integration Test stem Qualification Testing	requirements Elicitation stem Requirements Analysis  o  stem Architectural Design ftware Requirements Analysis ftware Architectural Design ftware Detailed Design and Unit onstruction ftware Unit Verification ftware Integration and Integration Test ftware Qualification Test stem Integration and Integration Test A stem Qualification Testing A pplier Monitoring  A			



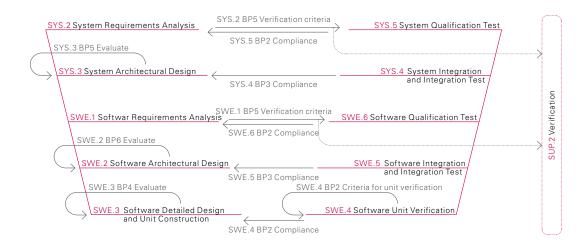
MAN.3 Project Management	Δ	Safety management during the concept phase
		and the product development
		Item definition (top level)
	Δ	Initiation of the safety lifecycle
	Δ	Initiation of product development at the system level
	Δ	Initiation of product development at the hardware level
	Δ	Initiation of product development at the software level
MAN.5 Risk Management		-
SUP.1 Quality Assurance	Δ	Safety management during the concept phase
		and the product development
		Functional safety assessment
SUP.2 Verification		Verification
SUP.4 Joint Review		-
SUP.7 Documentation		Documentation
SUP.8 Configuration Management	Δ	Configuration management
SUP.9 Problem Resolution Management		-
SUP.10 Change Management	Δ	Change management
REU.2 Reuse Program Management		-

bidirectional traceability consistency



## Automotive SPICE® evaluation, verification criteria and compliance

Verification criteria are used as input for the development of the test cases or other verification measures that ensure compliance with the requirements. Evaluation of alternative (design) solutions is required for system and software architectures. Compliance with an architectural design implies that the specified integration tests are capable of proving that interfaces and relevant interactions fulfill the architectural design.



# Automotive SPICE®

processes for Systems and Software Engineering incl. Acquisition, Supply, Support and Management processes

- 1 Note: Non-obligatory, but helpful aid to application
- This process is part of the extended scope of the VDA.

  Not all manufacturers expect their suppliers to be evaluated with these processes.



## ACQ.4 Supplier Monitoring

The purpose of the Supplier Monitoring process is to track and assess the performance of the supplier against agreed requirements.

#### Process outcomes

in the agreements.

As a result of successful implementation of this process ...

- ... joint activities, as agreed between the customer and the supplier, are performed as needed;
- 2. ... all information, agreed upon for exchange, is communicated regularly between the supplier and customer;
- 3. ... performance of the supplier is monitored against the agreements; and

regular basis. Track open items to closure and perform risk mitigation activities.

4. ... changes to the agreement, if needed, are negotiated between the customer and the supplier and documented in the agreement.

Output work products	Outcome
02-01 Commitment/agreement	4
13-01 Acceptance record	3
13-04 Communication record	1, 2
13-09 Meeting support record	1
13-14 Progress status record	2
13-16 Change request	4
13-19 Review record	2
14-02 Corrective action register	4
15-01 Analysis report	3





Outcome Base practices 1-5 Agree on and maintain joint processes, joint interfaces, and information to be exchanged. Establish and maintain 1, 2, 4 an agreement on information to be exchanged and on joint processes and joint interfaces, responsibilities, type and frequency of joint activities, communications, meetings, status reports and reviews. Joint processes and interfaces usually include project management, requirements management, change management, configuration management, problem resolution, quality assurance and customer acceptance. Joint activities to be performed should be mutually agreed between the customer and the supplier. The term customer in this process refers to the assessed party. The term supplier refers to the supplier of the assessed party. Exchange all agreed information. Use the defined joint interfaces between customer and supplier for the exchange 1, 2, 3 of all agreed information. Agreed information should include all relevant work products. Review technical development with the supplier, Review development with the supplier on the agreed regular basis. 1, 3, 4 covering technical aspects, problems and risks and also track open items to closure. Review progress of the supplier. Review progress of the supplier regarding schedule, quality, and cost on the agreed 1, 3, 4

Act to correct deviations. Take action when agreed objectives are not achieved to correct deviations from the agreed project plans and to prevent reoccurrence of problems identified. Negotiate changes to objectives and document them

3



techniques.

release is produced, reviewed, approved and available.

	The purpose of the Product Release process is to control the release of a product to the	e intende	ed cus	stome	r.				
	Process outcomes	Outpu	t work	prod	ucts		Outo	come	
	As a result of successful implementation of this process	08-16						1, 3	
	1 the contents of the product release are determined;	11-03	Produ	ct rele	ase ir	nform	ation		
	2 the release is assembled from configured items;						1,	3, 4, 6	
	3 the release documentation is defined and produced;	11-04	Produ	ct rele	ase p	ackaç	ge	2, 3, 6	
	4 the release delivery mechanism and media are determined;	11-07	Tempo	orary s	oluti	on		6	
	5 release approval is effected against defined criteria;	13-06	Delive	ry rec	ord			6,7	
	6 the product release is made available to the intended customer; and	13-13	Produ	ct rele	ase				
	7 confirmation of release is obtained		approv	val red	ord			5	
		15-03	Config	uratio	n sta	tus re	port	2	
		18-06	Produ	ct rele	ase c	riteria	3	5,7	
	Base practices 1–2						Outo	ome	
	Define the functional content of releases. Establish a plan for releases that identifies the	he functi	onalit	y to b	e inc	luded	ł	1, 3	
П	in each release.								
	1 The plan should point out which application parameters influencing the identified function	onality ar	e effe	ctive f	or wh	ich re	elease		
	Define release products. The products associated with the release are defined.							1	
5)	The release products may include programming tools where these are stated. In automot	tive term	s a rele	ease n	nay				
2	be associated with a sample e.g. A, B, C.								
	EXT SPL.2 belongs to the extended VDA scope.								
	ST E.2 belongs to the extended VDA scope.								
_		-	-	_	_	_	-	_	
M		THE THE	M	m	m	m	m	m	ı
Ш			1111	1111	1111	1111	1111	HH	
Ш		шш	W	Ш	Ш	Ш	Ш	W	ı
Ψ			4	•	4	•	w.	•	
	Base practices 3–9						Outo	ome	
	Establish a product release classification and numbering scheme. A product release classification and numbering scheme.		ion an	d nun	nberi	ng		2	
	scheme are established based upon the intended purpose and expectations of the release	ease(s)							
	A release numbering implementation may include     the major release number,								
	• the feature release number,								
	the defect repair number,								
5)	<ul> <li>the alpha or beta release,</li> </ul>								
5)_	<ul> <li>the iteration within the alpha or beta release.</li> </ul>								
ī l	Define the build activities and build environment. A consistent build process is establis	shed and	maint	tainec	1.			2	
12	4 A specified and consistent build environment should be used by all parties.								
$\Box$	Build the release from configured items. The release is built from configured items to e							2	
)	(5) Where relevant the software release should be programmed onto the correct hardware re								
$\leq$	Communicate the type, service level and duration of support for a release. The type, se	ervice le	vel an	d dura	ation	of		3	
D <u>)</u>	support for a release are identified and communicated.								
	Determine the delivery media type for the release. The media type for product delivery	y is deter	mined	d in ac	cord	ance		4	
	with the needs of the customer.								
	(6) The media type for delivery may be intermediate (placed on an adequate media and delivery may be intermediate).								
7)	(such as delivered in firmware as part of the package) or a mix of both. The release may be	e deliver	ed elec	ctronic	cally l	oy			
	placement on a server. The release may also need to be duplicated before delivery.	io io :-!	+;+;!						
	Identify the packaging for the release media. The packaging for different types of medi  The packaging for certain types of media may need physical or electronic protection for in				vntic	'n		4	
$\simeq$	the packaging for certain types of media may need physical or electronic protection for it	motalice S	phecili	CELICI	ypuo	/11			

Define and produce the product release documentation/release notes. Ensure that all documentation to support the

40	Base practices 10–13 Our	tcome	24
77707	Ensure product release approval before delivery. Criteria for the product release are satisfied before release takes place	. 5	
ดด	Ensure consistency. Ensure consistency between software release number, paper label and EPROM-Label	5	
	(if relevant).		
	Provide a release note. A release is supported by information detailing key characteristics of the release.	6	
9	8 The release note may include an introduction, the environmental requirements, installation procedures, product invocation,	,	
L/4_	new feature identification and a list of defect resolutions, known defects and workarounds.		
	Deliver the release to the intended customer. The product is delivered to the intended customer with positive	6, 7	
	confirmation of receipt.		
	Onfirmation of receipt may be achieved by hand, electronically, by post, by telephone or through a distribution service		
9	provider.		
,55	1 These practices are typically supported by the SUP.8 Configuration Management process.		



## EXT REU.2 Reuse Program Management

The purpose of the Reuse Program Management process is to plan, establish, manage, control, and monitor an organization's reuse program and to systematically exploit reuse opportunities.

#### Process outcomes

As a result of successful implementation of this process ...

- ... the reuse strategy, including its purpose, scope, goals and objectives, is defined:
- 2. ... each domain is assessed to determine its reuse potential;
- 3. ... the domains in which to investigate reuse opportunities, or in which it is intended to practice reuse, are identified;
- 4. ... the organization's systematic reuse capability is assessed;
- 5. ... reuse proposals are evaluated to ensure the reuse product is suitable for the proposed application;
- 6. ... reuse is implemented according to the reuse strategy;
- 7. ... feedback, communication, and notification mechanisms are established, that operate between affected parties; and
- 8. ... the reuse program is monitored and evaluated.

Output work products (	<u>Dutcome</u>
04-02 Domain architecture	2
04-03 Domain model	2
08-17 Reuse plan	5,6
09-03 Reuse policy	1
12-03 Reuse proposal	4
13-04 Communication record	7
15-07 Reuse evaluation report	5, 6, 8
15-13 Assessment/audit repor	t 3,4
19-05 Reuse strategy	1

	Base practices 1–8	Outcome	2
a	Define organizational reuse strategy. Define the reuse program and necessary supporting infrastructure for the	1	
	organization.		
5	Identify domains for potential reuse. Identify set(s) of systems and their components in terms of common propertie	s 2	
4	that can be organized into a collection of reusable assets that may be used to construct systems in the domain.		
_	Assess domains for potential reuse. Assess each domain to identify potential use and applications of reusable	3	
-55	components and products.		
	Assess reuse maturity. Gain an understanding of the reuse readiness and maturity of the organization, to provide a	4	
= 4	baseline and success criteria for reuse program management.		
)	Evaluate reuse proposals. Evaluate suitability of the provided reusable components and product(s) to proposed use.	5	
(5)	Implement the reuse program. Perform the defined activities identified in the reuse program.	6	
	Get feedback from reuse. Establish feedback, assessment, communication and notification mechanism that operati	e <b>7,8</b>	
	between affected parties to control the progress of reuse program.		
57	① Affected parties may include reuse program administrators, asset managers, domain engineers, developers,		
//_	operators, and maintenance groups.		
$\bigcirc$	Monitor reuse. Monitor the implementation of the reuse program periodically and evaluate its suitability to actual ne	eds. 6,8	
(0)	2 The quality requirements for re-use work products should be defined.		



## EXT SYS.1 Requirements Elicitation

The purpose of the Requirements Elicitation process is to gather, process, and track evolving stakeholder needs and requirements throughout the lifecycle of the product and/or service so as to establish a requirements baseline that serves as the basis for defining the needed work products.

#### Process outcomes

as a result of successful implementation of this process ...

- 1. ... continuing communication with the stakeholder is established;
- 2. ... agreed stakeholder requirements are defined and baselined;
- ... a change mechanism is established to evaluate and incorporate changes to stakeholder requirements into the baselined requirements based on changing stakeholder needs:
- 4. ... a mechanism is established for continuous monitoring of stakeholder needs;
- a mechanism is established for ensuring that customers can easily determine the status and disposition of their requests; and
- 6. ... changes arising from changing technology and stakeholder needs are identified, the associated risks assessed and their impact managed.

Output work products	Outcome			
08-19 Risk management plan	6			
08-20 Risk mitigation plan	6			
13-04 Communication record	1, 4			
13-19 Review record	4, 5			
13-21 Change control record	3, 4			
15-01 Analysis report	2, 3, 6			
17-03 Stakeholder requiremen	nts 1, 2			

Base practices 1–5 Outcome 28

Obtain stakeholder requirements and requests. Obtain and define stakeholder requirements and requests through direct solicitation of customer input and through review of customer business proposals (where relevant), target operating and hardware environment, and other documents bearing on customer requirements.

- Requirements elicitation may involve the customer and the supplier.
- The agreed stakeholder requirements and evaluation of any change may be based on feasibility studies and/or cost and time analyzes.
- The information needed to keep traceability for each customer requirement has to be gathered and documented.
  Understand stakeholder expectations. Ensure that both supplier and customer understand each requirement in the
- Reviewing the requirements and requests with the customer supports a better understanding of customer needs and expectations. Refer to the process SUP.4 Joint Review.
- Agree on requirements. Obtain an explicit agreement from all relevant parties to work on these requirements.

  Establish stakeholder requirements baseline. Formalize the stakeholder's requirements and establish them as a baseline 2, for project use and monitoring against stakeholder needs. The supplier should determine the requirements not stated by the stakeholder but necessary for specified and intended use and include them in the baseline.
- Manage stakeholder requirements changes. Manage all changes made to the stakeholder requirements against the stakeholder requirements baseline to ensure enhancements resulting from changing technology and stakeholder needs are identified and that those who are affected by the changes are able to assess the impact and risks and initiate appropriate change control and mitigation actions.
- S Requirements change may arise from different sources as for instance changing technology and stakeholder needs, legal constraints.
- An information management system may be needed to manage, store and reference any information gained and needed in defining agreed stakeholder requirements.



Base practice 6 Outcome

- Establish customer-supplier query communication mechanism. Provide means by which the customer can be aware of the status and disposition of their requirements changes and the supplier can have the ability to communicate necessary information, including data, in a customer-specified language and format.
- Any changes should be communicated to the customer before implementation in order that the impact, in terms of time, cost and functionality can be evaluated.
- This may include joint meetings with the customer or formal communication to review the status for their requirements and requests; refer to the process SUP.4 Joint Review.
- The formats of the information communicated by the supplier may include computer-aided design data and electronic data exchange.

2

## **SYS.2** System Requirements Analysis

The purpose of the System Requirements Analysis process is to transform the defined stakeholder requirements into a set of system requirements that will guide the design of the system.

#### Process outcomes

as a result of successful implementation of this process ...

- 1. ... a defined set of system requirements is established;
- system requirements are categorized and analyzed for correctness and verifiability;
- 3. ... the impact of system requirements on the operating environment is analyzed;
- 4. ... prioritization for implementing the system requirements is defined;
- 5. ... the system requirements are updated as needed;
- ... consistency and bidirectional traceability are established between stakeholder requirements and system requirements;
- ... the system requirements are evaluated for cost, schedule and technical impact;
   and
- 8. ... the system requirements are agreed and communicated to all affected parties.

Output work products (	Outcome
13-04 Communication record	d 8
13-19 Review record	6
13-21 Change control record	1
13-22 Traceability record	6
15-01 Analysis report	2, 3, 4, 7
17-08 Interface requirements	S
specification	1, 3
17-12 System requirements	
specification	1, 5
17-50 Verification criteria	2





ase practices 1–5 Outcome

Specify system requirements. Use the stakeholder requirements and changes to the stakeholder requirements to 1,5,7 identify the required functions and capabilities of the system. Specify functional and non-functional system requirements in a system requirements specification.

- Application parameter influencing functions and capabilities are part of the system requirements.
- For changes to the stakeholder's requirements SUP.10 applies.

Structure system requirements. Structure the system requirements in the system requirements specification by e.g. 2,4

- grouping to project relevant clusters,
- sorting in a logical order for the project,
- · categorizing based on relevant criteria for the project,
- prioritizing according to stakeholder needs.
- 3 Prioritizing typically includes the assignment of functional content to planned releases. Refer to SPL.2 BP1.

Analyze system requirements. Analyze the specified system requirements including their interdependencies to ensure 1, 2, 7 correctness, technical feasibility and verifiability, and to support risk identification. Analyze the impact on cost, schedule and the technical impact.

- The analysis of impact on cost and schedule supports the adjustment of project estimates. Refer to MAN.3 BP5.
- Analyze the impact on the operating environment. Identify the interfaces between the specified system and other elements of the operating environment. Analyze the impact that the system requirements will have on these interfaces and the operating environment.

Develop verification criteria. Develop the verification criteria for each system requirement that define the qualitative and quantitative measures for the verification of a requirement.

- (5) Verification criteria demonstrate that a requirement can be verified within agreed constraints and is typically used as the input for the development of the system test cases or other verification measures that ensures compliance with the system requirements.
- Werification which cannot be covered by testing is covered by SUP.2.



Outcome

Establish bidirectional traceability. Establish bidirectional traceability between stakeholder requirements and system requirements.

② Bidirectional traceability supports coverage, consistency and impact analysis.

Ensure consistency. Ensure consistency between stakeholder requirements and system requirements.

③ Consistency is supported by bidirectional traceability and can be demonstrated by review records.

Communicate agreed system requirements. Communicate the agreed system requirements and updates to system



## SYS.3 System Architectural Design

The purpose of the System Architectural Design process is to establish a system architectural design and identify which system requirements are to be allocated to which elements of the system, and to evaluate the system architectural design against defined criteria.

### Process outcomes

Base practices 6-8

requirements to all relevant parties.

As a result of successful implementation of this process ...

- a system architectural design is defined that identifies the elements of the system;
- 2. ... the system requirements are allocated to the elements of the system;
- 3. ... the interfaces of each system element are defined;
- 4. ... the dynamic behavior of the system elements is defined;
- 5. ... consistency and bidirectional traceability are established between system requirements and system architectural design; and
- the system architectural design is agreed and communicated to all affected parties.

Output work products	Outcome
04-06 System architectural desig	n
	1, 2, 3, 4, 5
13-04 Communication record	6
13-19 Review record	5
13-22 Traceability record	5
18-08 Interface requirements specification	3



Develop system architectural design. Develop and document the system architectural design that specifies the elements of the system with respect to functional and non-functional system requirements. The development of system architectural design typically includes the decomposition into elements across appropriate hierarchical levels. Allocate system requirements. Allocate the system requirements to the elements of the system architectural design. 2 Define interfaces of system elements. Identify, develop and document the interfaces of each system element. 3 Describe dynamic behavior. Evaluate and document the dynamic behavior of the interaction between system elements. Dynamic behavior is determined by operating modes (e.g. start-up, shutdown, normal mode, calibration, diagnosis, etc.). Evaluate alternative system architectures. Define evaluation criteria for the architecture. Evaluate alternative system architectures according to the defined criteria. Record the rationale for the chosen system architecture. Evaluation criteria may include quality characteristics (modularity, maintainability, expandability, scalability, reliability, security realization and usability) and results of make-buy-reuse analysis. Establish bidirectional traceability. Establish bidirectional traceability between system requirements and elements of the system architectural design. Bidirectional traceability covers allocation of system requirements to the elements of the system architectural design. Bidirectional traceability supports coverage, consistency and impact analysis. Ensure consistency. Ensure consistency between system requirements and system architectural design. 1, 2, 5, 6

System requirements typically include system architectural requirements. Refer to BP.5. Communicate agreed system architectural design. Communicate the agreed system architectural design and updates to system architectural design to all relevant parties.



## SYS.4 System Integration and Integration Test

The purpose of the System Integration and Integration Test process is to integrate the system items to produce an integrated system consistent with the system architectural design and to ensure that the system items are tested to provide evidence for compliance of the integrated system items with the system architectural design, including the interfaces between system items.

#### Process outcomes

As a result of successful implementation of this process ...

1. ... a system integration strategy consistent with the project plan, the release plan and the system architectural design is developed to integrate the system items;

Consistency is supported by bidirectional traceability and can be demonstrated by review records.

- ... a system integration test strategy including the regression test strategy is developed to test the system item interactions;
- 3. ... a specification for system integration test according to the system integration test strategy is developed that is suitable to provide evidence for compliance of the integrated system items with the system architectural design, including the interfaces between system items;
- 4. ... system items are integrated up to a complete integrated system according to the integration strategy;
- 5. ... test cases included in the system integration test specification are selected according to the system integration test strategy and the release plan;
- ... system item interactions are tested using the selected test cases and the results of system integration testing are recorded:
- 7. ... consistency and bidirectional traceability between the elements of the system architectural design and test cases included in the system integration test specification and bidirectional traceability between test cases and and test results is established; and
- 8. ... results of the system integration test are summarized and communicated to all affected parties.



	Output work products		Output work		(			work pro				Outo	ome	36
	08-50 Test specification		11-06 System					Traceabili	•	rd			7	
	08-52 Test plan	1, 2	13-04 Comm		ecord		13-50	Test result	t				6,8	
			13-19 Review	v record		7								
	Base practices 1–3											Outc		
	Develop system integration	• ,		, .	-						•		1	
	and the release plan. Identify	y system item	ıs based on tl	ne system a	rchitectu	ral desig	n and de	efine a se	quenc	ce for	inte-	-		
	grating them.													
	Develop system integration	• • • • • • • • • • • • • • • • • • • •			٠.			0,	_		_		2	
)	system items following the i	•	ategy. This ir	cludes a re	gression	test strat	egy for	re-testin	g inte	grate	d sys	tem		
_	items if a system item is cha													
	Develop specification for sys	stem integrati	on test. Deve	lop the tes	t specific	ation for	system	integrati	on tes	t incl	uding	9	3	
	the test cases for each integ	ration step of	a system iter	n accordin	g to the s	ystem int	egratior	n test stra	ategy.					
	The test specification shall b	e suitable to	provide evide	nce for cor	npliance (	of the inte	egrated	system i	tems v	with t	he			
	system architectural design.													
	1 The interface descriptions													
	2 Compliance to the archite							o prove tr	nat tne	inter	races			
	between the system items  The system integration te			i by the syst	em arcmit	ecturarde	sign.							
	• the correct signal flow b													
	• the timeliness and timin	,		w between:	svstem ite	ms								
	<ul> <li>the correct interpretation</li> </ul>	• .	-		•									
	<ul> <li>the dynamic interaction</li> </ul>	between syst	em items	_										
)	4 The system integration te		•											
<u>)                                    </u>	(e.g. Hardware-in-the-Loc	p-simulation,	vehicle netwo	rk simulatio	ns, digital	mock-up)								
en.				(A) (A)	(m) (m)	(B) (E)	100	(A)	in the	m.	(0)	in.	100	in the
Ш	- 101 101 101 101 101 101	1 101 101 1	m (m (m	(11) (11)	(11) (11)	(11) (11)	111	(11) (11)	(11)	m	m	m	m	(11)
Ш	10 10 10 10 10 10 10					101 10								
Ŋ	Britis Britis Britis Britis Britis	o linto linto l	mo lan lan	Ann Ann	MA MA	MA M	NA	MA MA	W.V	WV	WY	WV	WV	WV
×				-	-	-			•	•	•	•	•	•
	Base practices 4-9											Outc	ome	
	Integrate system items. Inte	arate the sys	tem items to	an integrate	nd system	accordi	na to the	e system	intear	ration				
	5 The system integration ca	,		_	,		0	,	_			togy.		
1	hardware, peripherals (se											vith		
5	the system architectural d				3		.,  -	,						
_	Select test cases. Select tes	t cases from	the system in	tegration to	est specif	ication. 7	he sele	ction of t	est ca	ses s	shall l	have	5	
)	sufficient coverage accordin	g to the syste	m integration	test strate	gy and th	ie release	plan.							
	Perform system integration							t cases. I	Recor	d the	inted	gra-	6	
7	tion test results and logs.		- /	5									_	
)	6 See SUP.9 for handling of	non-conforma	nces.											
_	Establish bidirectional tracea			nal traceabi	lity betwe	een elem	ents of	the syste	m arc	hitec	tural		7	

design and test cases included in the system integration test specification. Establish bidirectional traceability between

Summarize and communicate results. Summarize the system integration test results and communicate them to all

Providing all necessary information from the test case execution in a summary enables other parties to judge the

test cases included in the system integration test specification and system integration test results.

Consistency is supported by bidirectional traceability and can be demonstrated by review records.

Bidirectional traceability supports coverage, consistency and impact analysis.

the system integration test specification.

affected parties.

consequences.

Ensure consistency. Ensure consistency between elements of the system architectural design and test cases included in

## SYS.5 System Qualification Test

The purpose of the System Qualification Test process is to ensure that the integrated system is tested to provide evidence for compliance with the system requirements and that the system is ready for delivery.

#### Process outcomes

consequences.

## As a result of successful implementation of this processs ...

- ... a system qualification test strategy including regression test strategy consistent with the project plan and release plan is developed to test the integrated system;
- ... a specification for system qualification test of the integrated system according to the system qualification test strategy is developed that is suitable to provide evidence for compliance with the system requirements;
- 3. ... test cases included in the system qualification test specification are selected according to the system qualification test strategy and the release plan;
- 4. ... the integrated system is tested using the selected test cases and the results of system qualification test are recorded;
- ... consistency and bidirectional traceability are established between system requirements and test cases included in the system qualification test specification and between test cases and test results; and
- mesults of the system qualification test are summarized and communicated to all affected parties.

Output work products Ou	tcome
08-50 Test specification	2,3
08-52 Test plan	1
13-04 Communication record	d 6
13-19 Review record	5
13-22 Traceability record	5
13-50 Test result	4, 6



# 

Base practices 1–7 Develop system qualification test strategy including regression test strategy. Develop a strategy for system qualification test consistent with the project plan and the release plan. This includes a regression test strategy for re-testing the integrated system if a system item is changed. Develop specification for system qualification test. Develop the specification for system qualification test including test 2 cases based on the verification criteria according to the system test strategy. The test specification shall be suitable to provide evidence for compliance of the integrated system with the system qualification requirements. Select test cases. Select test cases from the system qualification test specification. The selection of test cases shall 3 have sufficient coverage according to the system qualification test strategy and the release plan. Test integrated system. Test the integrated system using the selected test cases. Record the system test results and logs. See SUP.9 for handling of non-conformances. Establish bidirectional traceability. Establish bidirectional traceability between system requirements and test cases included in the system qualification test specification. Establish bidirectional traceability between test cases included in the system qualification test specification and system qualification test results. Bidirectional traceability supports coverage, consistency and impact analysis. 5 Ensure consistency. Ensure consistency between system requirements and test cases included in the system qualification test specification. Consistency is supported by bidirectional traceability and can be demonstrated by review records. Summarize and communicate results. Summarize the system qualification test results and communicate them to all affected parties. Providing all necessary information from the test case execution in a summary enables other parties to judge the

## **SWE.1** Software Requirements Analysis

The purpose of the Software Requirements Analysis process is to transform the software related parts of the system requirements into a set of software requirements.

#### Process outcomes

As a result of successful implementation of this process ...

- ... the software requirements to be allocated to the software elements of the system and their interfaces are defined;
- 2. ... software requirements are categorized and analyzed for correctness and verifiability:
- 3. ... the impact of software requirements on the operating environment is analyzed;
- 4. ... prioritization for implementing the software requirements is defined;
- 5. ... the software requirements are updated as needed;
- ... consistency and bidirectional traceability are established between system requirements and software requirements; and consistency and bidirectional traceability are established between system architectural design and software requirements;
- 7. ... the software requirements are evaluated for cost, schedule and technical impact; and
- 8. ... the software requirements are agreed and communicated to all affected parties.

Output work products	Outcome
13-04 Communication record	8
13-19 Review record	6
13-21 Change control record	5, 7
13-22 Traceability record	1, 6
15-01 Analysis report	2, 3, 4, 7
17-08 Interface requirements specification	1, 3
17-11 Software requirements specification	1
17-50 Verification criteria	2





Base practices 1–4 Outcome

Specify software requirements. Use the system requirements and the system architecture and changes to system requirements and architecture to identify the required functions and capabilities of the software. Specify functional and non-functional software requirements in a software requirements specification.

Application parameter influencing functions and capabilities are part of the system requirements.

In case of software development only, the system requirements and the system architecture refer to a given operating environment (see also note (§)). In that case, stakeholder requirements should be used as the basis for identifying the required functions and capabilities of the software as well as for identifying application parameters influencing software functions and capabilities.

Structure software requirements. Structure the software requirements in the software requirements specification by e.g. 2, 4

- · grouping to project relevant clusters,
- sorting in a logical order for the project,
- categorizing based on relevant criteria for the project,
- prioritizing according to stakeholder needs.

3 Prioritizing typically includes the assignment of software content to planned releases. Refer to SPL.2 BP1

Analyze software requirements. Analyze the specified software requirements including their interdependencies to ensure correctness, technical feasibility and verifiability, and to support risk identification. Analyze the impact on cost, schedule and the technical impact.

4 The analysis of impact on cost and schedule supports the adjustment of project estimates. Refer to MAN.3 BP5.

Analyze the impact on the operating environment. Analyze the impact that the software requirements will have on interfaces of system elements and the operating environment.

The operating environment is defined as the system in which the software executes (e.g. hardware, operating system, etc.).

Develop verification criteria. Develop the verification criteria for each software requirement that define the qualitative and quantitative measures for the verification of a requirement.

Werification criteria demonstrate that a requirement can be verified within agreed constraints and is typically used as the input for the development of the software test cases or other verification measures that should demonstrate compliance with the software requirements.

Verification which cannot be covered by testing is covered by SUP.2.

Establish bidirectional traceability. Establish bidirectional traceability between system requirements and software requirements. Establish bidirectional traceability between system architecture and software requirements.

8 Redundancy should be avoided by establishing a combination of these approaches that covers the project and the organizational needs.

Bidirectional traceability supports coverage, consistency and impact analysis.

Ensure consistency. Ensure consistency between system requirements and software requirements. Ensure consistency between system architecture and software requirements.

Consistency is supported by bidirectional traceability and can be demonstrated by review records.

In case of software development only, the system requirements and system architecture refer to a given operating environment (see also note 2). In that case, consistency and bidirectional traceability have to be ensured between stakeholder requirements and software requirements.

Communicate agreed software requirements. Communicate the agreed software requirements and updates to software requirements to all relevant parties.



## SWE.2 Software Architectural Design

The purpose of the Software Architectural Design process is to establish an architectural design and to identify which software requirements are to be allocated to which elements of the software, and to evaluate the software architectural design against defined criteria.

#### Process outcomes

As a result of successful implementation of this process ...

- 1. ... a software architectural design is defined that identifies the elements of the software;
- 2. ... the software requirements are allocated to the elements of the software;
- 3. ... the interfaces of each software element are defined;
- ... the dynamic behavior and resource consumption objectives of the software elements are defined;
- 5. ... consistency and bidirectional traceability are established between software requirements and software architectural design; and
- the software architectural design is agreed and communicated to all affected parties.

13-04 Communication record 6 13-19 Review record 5	Output work products	Outcome
13-04 Communication record 6 13-19 Review record 5 13-22 Traceability record 5 17-08 Interface requirement	04-04 Software architec	tural
13-19 Review record 5 13-22 Traceability record 5 17-08 Interface requirement	design	1, 2, 3, 4, 5
13-22 Traceability record 5 17-08 Interface requirement	13-04 Communication r	ecord 6
17-08 Interface requirement	13-19 Review record	5
	13-22 Traceability recor	d 5
specification 3		nent
	specification	3



SWE

SWE.2

Base practices 1–7	Outcome
Develop software architectural design. Develop and document the software architectural design that specifies the	1
elements of the software with respect to functional and non-functional software requirements.  1 The software is decomposed into elements across appropriate hierarchical levels down to the software components (the lowest level elements of the software architectural design) that are described in the detailed design.	
Allocate software requirements. Allocate the software requirements to the elements of the software architectural des	sign. 2
Define interfaces of software elements. Identify, develop and document the interfaces of each software element.	3
Describe dynamic behavior. Evaluate and document the timing and dynamic interaction of software elements to me required dynamic behavior of the system.	
<ul> <li>2) Dynamic behavior is determined by operating modes (e.g. start-up, shutdown, normal mode, calibration, diagnosis, etc processes and process intercommunication, tasks, threads, time slices, interrupts, etc.</li> <li>3) During evaluation of the dynamic behavior the target platform and potential loads on the target should be considered.</li> </ul>	.),
Define resource consumption objectives. Determine and document the resource consumption objectives for all rele	vant 4
elements of the software architectural design on the appropriate hierarchical level.  Resource consumption is typically determined for resources like Memory (ROM, RAM, external/internal EEPROM or Dar Flash), CPU load, etc.	ta
Evaluate alternative software architectures. Define evaluation criteria for the architecture. Evaluate alternative software architectures according to the defined criteria. Record the rationale for the chosen software architecture.  (5) Evaluation criteria may include quality characteristics (modularity, maintainability, expandability, scalability, reliability, security realization and usability) and results of make-buy-reuse analysis.	1, 2, 3, 4, 5
Establish bidirectional traceability. Establish bidirectional traceability between software requirements and elements	of 5
the software architectural design.  Bidirectional traceability covers allocation of software requirements to the elements of the software architectural desig  Bidirectional traceability supports coverage, consistency and impact analysis.	n.



Outcome Base practices 8-9 Ensure consistency. Ensure consistency between software requirements and software architectural design. 1, 2, 5, 6 ® Consistency is supported by bidirectional traceability and can be demonstrated by review records.

Communicate agreed software architectural design. Communicate the agreed software architectural design and updates

to software architectural design to all relevant parties.

## SWE.3 Software Detailed Design and Unit Construction

The purpose of the Software Detailed Design and Unit Construction process is to provide an evaluated detailed design for the software components and to specify and to produce the software units.

## **Process outcomes**

As a result of successful implementation of this process ...

- 1. ... a detailed design is developed that describes software units;
- 2. ... interfaces of each software unit are defined;
- 3. ... the dynamic behavior of the software units is defined;
- 4. ... consistency and bidirectional traceability are established between software requirements and software units; and consistency and bidirectional traceability are established between software architectural design and software detailed design; and consistency and bidirectional traceability are established between software detailed design and software units;
- 5. ... the software detailed design and the relationship to the software architectural design is agreed and communicated to all affected parties; and
- 6. ... software units defined by the software detailed design are produced.

Output work products	Outcome
04-05 Software detailed desig	ın 1, 2, 3
11-05 Software unit	6
13-04 Communication record	5
13-19 Review record	4
13-22 Traceability record	4





Base practices 1–8

Outcome

Develop software detailed design. Develop a detailed design for each software component defined in the software architectural design that specifies all software units with respect to functional and non-functional software requirements.

Define interfaces of software units. Identify, specify and document the interfaces of each software unit.

Describe dynamic behavior. Evaluate and document the dynamic behavior of and the interaction between relevant software units.

1 Not all software units have dynamic behavior to be described.

Evaluate software detailed design. Evaluate the software detailed design in terms of interoperability, interaction.

Evaluate software detailed design. Evaluate the software detailed design in terms of interoperability, interaction, criticality, technical complexity, risks and testability.

2 The results of the evaluation can be used as input for software unit verification.

Establish bidirectional traceability. Establish bidirectional traceability between software requirements and software units. Establish bidirectional traceability between the software architectural design and the software detailed design. Establish bidirectional traceability between the software detailed design and software units.

3 Redundancy should be avoided by establishing a combination of these approaches that covers the project and the organizational needs.

Bidirectional traceability supports coverage, consistency and impact analysis.

Ensure consistency. Ensure consistency between software requirements and software units. Ensure consistency between the software architectural design, the software detailed design and software units.

Society of the consistency of the consistency of the consistency is supported by bidirectional traceability and can be demonstrated by review records.

Communicate agreed software detailed design. Communicate the agreed software detailed design and updates to the software detailed design to all relevant parties.

Develop software units. Develop and document the executable representations of each software unit according to the software detailed design.

The purpose of the Software Unit Verification process is to verify software units to provide evidence for compliance of the software units with the software detailed design and with the non-functional software requirements.

#### Process outcomes

As a result of successful implementation of this process ...

- ... a software unit verification strategy including regression strategy is developed to verify the software units;
- ... criteria for software unit verification are developed according to the software unit verification strategy that are suitable to provide evidence for compliance of the software units with the software detailed design and with the non-functional software requirements;
- 3. ... software units are verified according to the software unit verification strategy and the defined criteria for software unit verification and the results are recorded;
- 4. ... consistency and bidirectional traceability are established between software units, criteria for verification and verification results; and
- ... results of the unit verification are summarized and communicated to all affected parties.

Output work products	Outcome
08-50 Test specification	2
08-52 Test plan	1
13-04 Communication record	5
13-19 Review record	3, 4
13-22 Traceability record	6
13-25 Verification results	3, 5
13-50 Test result	3,5
15-01 Analysis report	3





#### Base practices 1–5

Outcome

Develop software unit verification strategy including regression strategy. Develop a strategy for verification of the software units including regression strategy for re-verification if a software unit is changed. The verification strategy shall define how to provide evidence for compliance of the software units with the software detailed design and with the non-functional requirements.

1 Possible techniques for unit verification include static/dynamic analysis, code reviews, unit testing etc

Develop criteria for unit verification. Develop criteria for unit verification that are suitable to provide evidence for compliance of the software units, and their interactions within the component, with the software detailed design and with the non-functional requirements according to the verification strategy. For unit testing, criteria shall be defined in a unit test specification.

2 Possible criteria for unit verification include unit test cases, unit test data, static verification, coverage goals and coding standards such as the MISRA rules.

3 The unit test specification may be implemented e.g. as a script in an automated test bench.

Perform static verification of software units. Verify software units for correctness using the defined criteria for verification.

Record the results of the static verification.

- Static verification may include static analysis, code reviews, checks against coding standards and guidelines, and other techniques.
- 5 See SUP.9 for handling of non-conformances.

Test software units. Test software units using the unit test specification according to the software unit verification strategy.

Record the test results and logs.

See SUP.9 for handling of non-conformances.

Establish bidirectional traceability. Establish bidirectional traceability between software units and static verification results. Establish bidirectional traceability between the software detailed design and the unit test specification. Establish bidirectional traceability between unit test specification and unit test results.

Bidirectional traceability supports coverage, consistency and impact analysis.

5

Ensure consistency. Ensure consistency between the software detailed design and the unit test specification.

Consistency is supported by bidirectional traceability and can be demonstrated by review records.

Summarize and communicate results. Summarize the unit test results and static verification results and communicate them to all affected parties.

Providing all necessary information from the test case execution in a summary enables other parties to judge the consequences.



## <u>SWE.5</u> Software Integration and Integration Test

The purpose of the Software Integration and Integration Test process is to integrate the software units into larger software items up to a complete integrated software consistent with the software architectural design and to ensure that the software items are tested to provide evidence for compliance of the integrated software items with the software architectural design, including the interfaces between the software units and between the software items.

#### Process outcomes

## As a result of successful implementation of this process ...

- 1. ... a software integration strategy consistent with the project plan, release plan and the software architectural design is developed to integrate the software items;
- 2. ... a software integration test strategy including the regression test strategy is developed to test the software unit and software item interactions;
- 3. ... a specification for software integration test according to the software integration test strategy is developed that is suitable to provide evidence for compliance of the integrated software items with the software architectural design, including the interfaces between the software units and between the software items;
- 4. ... software units and software items are integrated up to a complete integrated software according to the integration strategy;
- 5. ... Test cases included in the software integration test specification are selected according to the software integration test strategy, and the release plan;
- integrated software items are tested using the selected test cases and the results of software integration test are recorded;
- consistency and bidirectional traceability are established between elements of the software
  architectural design and the test cases included in the software integration test specification and
  between test cases and test results; and
- 8. results of the software integration test are summarized and communicated to all affected parties.



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Output work products	Outcome	Output work products	Outcome	Output work products	Outcome	5
01-03 Software item	4	08-52 Test plan	1, 2	13-22 Traceability record	7	
01-50 Integrated software	4	13-04 Communication record	8	13-50 Test result	6,8	
08-50 Test specification	3,5	13-19 Review record	7	17-02 Build list	4,7	

Base practices 1–3 Outcome

Develop software integration strategy. Develop a strategy for integrating software items consistent with the project 1

plan and release plan. Identify software items based on the software architectural design and define a sequence for integrating them.

Develop software integration test strategy including regression test strategy. Develop a strategy for testing the

Develop software integration test strategy including regression test strategy. Develop a strategy for testing the integrated software items following the integration strategy. This includes a regression test strategy for re-testing integrated software items if a software item is changed.

Develop specification for software integration test. Develop the test specification for software integration test including the test cases according to the software integration test strategy for each integrated software item. The test specification shall be suitable to provide evidence for compliance of the integrated software items with the software architectural design.

- ① Compliance to the architectural design means that the specified integration tests are suitable to prove that the interfaces between the software units and between the software items fulfill the specification given by the software architectural design.
- 2 The software integration test cases may focus on
  - the correct dataflow between software items
  - the timeliness and timing dependencies of dataflow between software items
  - the correct interpretation of data by all software items using an interface
  - the dynamic interaction between software items
  - the compliance to resource consumption objectives of interfaces



	Base practices 4–9	Outcome
<i>A</i>	Integrate software units and software items. Integrate the software units to software items and software items to	4
45	integrated software according to the software integration strategy.	
	Select test cases. Select test cases from the software integration test specification. The selection of test cases shall	J 5
5	have sufficient coverage according to the software integration test strategy and the release plan.	
	Perform software integration test. Perform the software integration test using the selected test cases. Record the	6
	integration test results and logs.	
	§ See SUP.9 for handling of non-conformances.	
@	5 The software integration test may be supported by using hardware debug interfaces or simulation environments	
(0)	(e.g. Software-in-the-Loop-Simulation).	
	Establish bidirectional traceability. Establish bidirectional traceability between elements of the software architectura	il 7
	design and test cases included in the software integration test specification. Establish bidirectional traceability betw	een
$\neg$	test cases included in the software integration test specification and software integration test results.	
//	<ul> <li>Bidirectional traceability supports coverage, consistency and impact analysis.</li> </ul>	
	Francisco de la Companya del Companya de la Companya del Companya de la Companya	J. J. 7

Ensure consistency. Ensure consistency between elements of the software architectural design and test cases included in the software integration test specification.

Occupance Consistency is supported by bidirectional traceability and can be demonstrated by review records.

Summarize and communicate results. Summarize the software integration test results and communicate them to all affected parties.

8 Providing all necessary information from the test case execution in a summary enables other parties to judge the consequences.

<sup>\*</sup> In correspondence to the original Automotive SPICE® v3.1 standard note ③ is omitted intentionally in this process description.

## **SWE.6** Software Qualification Test

The purpose of the Software Qualification Test process is to ensure that the integrated software is tested to provide evidence for compliance with the software requirements.

#### Process outcomes

Base practices 1–7

consequences.

As a result of successful implementation of this process ...

- ... a software qualification test strategy including regression test strategy consistent with the project plan and release plan is developed to test the integrated software;
- 2. ... a specification for software qualification test of the integrated software according to the software qualification test strategy is developed that is suitable to provide evidence for compliance with the software requirements;
- 3. ... test cases included in the software qualification test specification are selected according to the software qualification test strategy and the release plan;
- 4. ... the integrated software is tested using the selected test cases and the results of software qualification test are recorded;
- ... consistency and bidirectional traceability are established between software requirements and software qualification test specification including test cases and between test cases and test results; and
- 6. ... results of the software qualification test are summarized and communicated to all affected parties.

Output work products	Outcome
08-50 Test specification	2,3
08-52 Test plan	1
13-04 Communication record	6
13-19 Review record	5
13-22 Traceability record	5
13-50 Test result	4, 6





Develop software qualification test strategy including regression test strategy. Develop a strategy for software qualification testing consistent with the project plan and the release plan. This includes a regression test strategy for re-testing the integrated software if a software item is changed. Develop specification for software qualification test. Develop the specification for software qualification test including 2 test cases based on the verification criteria according to the software test strategy. The test specification shall be suitable to provide evidence for compliance of the integrated software with the software requirements. Select test cases. Select test cases from the software test specification. The selection of test cases shall have sufficient 3 coverage according to the software test strategy and the release plan. Test integrated software. Test the integrated software using the selected test cases. Record the software test results 4 and logs. See SUP.9 for handling of non-conformances. Establish bidirectional traceability. Establish bidirectional traceability between software requirements and test cases 5 included in the software qualification test specification. Establish bidirectional traceability between test cases included in the software qualification test specification and software qualification test results. Bidirectional traceability supports coverage, consistency and impact analysis. 5 Ensure consistency. Ensure consistency between software requirements and test cases included in the software qualification test specification. Consistency is supported by bidirectional traceability and can be demonstrated by review records. Summarize and communicate results. Summarize the software qualification test results and communicate them to all affected parties.

Providing all necessary information from the test case execution in a summary enables other parties to judge the

## **MAN.3** Project Management

The purpose of the Project Management process is to identify, establish, and control the activities and resources necessary for a project to produce a product, in the context of the project's requirements and constraints.

## **Process outcomes**

Base practices 1-7

#### As a result of successful implementation of this process ...

- 1. ...the scope of the work for the project is defined;
- ... the feasibility of achieving the goals of the project with available resources and constraints is evaluated:
- ... the activities and resources necessary to complete the work are sized and estimated;
- 4. ... interfaces within the project, and with other projects and organizational units, are identified and monitored;
- 5. ... plans for the execution of the project are developed, implemented and maintained;
- 6. ... progress of the project is monitored and reported; and
- 7. ... corrective action is taken when project goals are not achieved, and recurrence of problems identified in the project is prevented.

Output work products	Outcome
08-12 Project plan	1, 3, 4, 5
13-04 Communication record	4, 6
13-16 Change request	7
13-19 Review record	2,7
14-02 Corrective action register	7
14-06 Schedule	3, 5
14-09 Work breakdown structure	3, 4, 5
14-50 Stakeholder groups list	4
15-06 Project status report	4, 6



Outcome



	Define the scope of work. Identify the project's goals, motivation and boundaries.	1
	Define project life cycle. Define the life cycle for the project, which is appropriate to the scope, context, magnitude and	2
5	complexity of the project.	
(/_	① This typically means that the project life cycle and the customer's development process are consistent with each other.	
_	Evaluate feasibility of the project. Evaluate the feasibility of achieving the goals of the project in terms of technical	2
_3	feasibility within constraints with respect to time, project estimates, and available resources.	
	Define, monitor and adjust project activities. Define, monitor and adjust project activities and their dependencies	3, 5, 7
	according to defined project life cycle and estimations. Adjust activities and their dependencies as required.	
	Q A structure and a manageable size of the activities and related work packages support an adequate progress monitoring.	
4	3 Project activities typically cover engineering, management and supporting processes.	
	Define, monitor and adjust project estimates and resources. Define, monitor, and adjust project estimates of effort	2, 3, 7
	and resources based on project's goals, project risks, motivation and boundaries.	
	4 Appropriate estimation methods should be used.	
	(5) Examples of necessary resources are people, infrastructure (such as tools, test equipment, communication mechanisms	)
	and hardware/materials.	
F	Project risks (using MAN.5) and quality criteria (using SUP.1) may be considered.	
	Estimations and resources typically include engineering, management and supporting processes.	
	Ensure required skills, knowledge, and experience. Identify the required skills, knowledge, and experience for the	3,7
6	project in line with the estimates and make sure the selected individuals and teams either have or acquire these in time	
(0)	8 In the case of deviations from required skills, and knowledge trainings are typically provided.	
	Identify, monitor and adjust project interfaces and agreed commitments. Identify and agree interfaces of the project	4,7

with other (sub-) projects, organizational units and other affected stakeholders and monitor agreed commitments.

Project interfaces relate to engineering, management and supporting processes.

- Define, monitor and adjust project schedule. Allocate resources to activities, and schedule each activity of the whole project. The schedule has to be kept continuously updated during lifetime of the project.
  - This relates to all engineering, management and supporting processes.
- Ensure consistency. Ensure that estimates, skills, activities, schedules, plans, interfaces, and commitments for the project are consistent across affected parties.
  - Review and report progress of the project. Regularly review and report the status of the project, and the fulfillment 6.7 of activities, against estimated effort and duration to all affected parties. Prevent recurrence of problems identified.
  - Project reviews may be executed at regular intervals by the management. At the end of a project, a project review contributes to identifying e.g. best practices and lessons learned.



## EXT MAN.5 Risk Management

The purpose of the Risk Management process is to identify, analyze, treat and monitor the risks continuously.

## Process outcomes

As a result of successful implementation of this process ...

- 1. ... the scope of the risk management to be performed is determined;
- 2. ... appropriate risk management strategies are defined and implemented;
- 3. ... risks are identified as they develop during the conduct of the project;
- 4. ... risks are analyzed and the priority in which to apply resources to treatment of these risks is determined;
- 5. ... risk measures are defined, applied, and assessed to determine changes in the status of risk and the progress of the treatment activities; and
- ... appropriate treatment is taken to correct or avoid the impact of risk based on its priority, probability, and consequence or other defined risk threshold.

Output work products	Outcome
07-07 Risk measure	5
08-14 Recovery plan	4, 6
08-20 Risk management plan	All
08-20 Risk mitigation plan	3, 4, 5, 6
13-20 Risk action request	1, 2, 6
14-02 Corrective action regist	er 6
14-08 Tracking system	5,6
15-08 Risk analysis report	4
15-09 Risk status report	4,5

#### Base practice 1-2

Outcome

Establish risk management scope. Determine the scope of risk management to be performed for the project, in accordance with organizational risk management policies.

- Risks may include technical, economic and timing risks.
- Define risk management strategies. Define appropriate strategies to identify risks, mitigate risks and set acceptability levels for each risk or set of risks, both at the project and organizational level.
- EXT MAN.5 belongs to the extended VDA scope.

4

5, 6

Identify risks. Identify risks to the project both initially within the project strategy and as they develop during the conduct 2, 3 of the project, continuously looking for risk factors at any occurrence of technical or managerial decisions.

Examples of risk areas that are typically analyzed for potential risk reasons or risks factors include: cost, schedule, effort, resource, and technical.

Examples of risk factors may include: unsolved and solved trade-offs, decisions of not implementing a project feature, design changes, lack of expected resources.

Analyze risks. Analyze risks to determine the priority in which to apply resources to mitigate these risks.

Risks are normally analyzed to determine their probability, consequence and severity.

Different techniques may be used to analyze a system in order to understand if risks exist, for example, functional analysis, simulation, FMEA, FTA etc. Define risk treatment actions. For each risk (or set of risks) define, perform and track the selected actions to keep/

reduce the risks to acceptable level. Monitor risks. For each risk (or set of risks) define measures (e.g. metrics) to determine changes in the status of a risk 5,6

and to evaluate the progress of the of mitigation activities. Apply and assess these risk measures. Major risks may need to be communicated to and monitored by higher levels of management.

Take corrective action. When expected progress in risk mitigation is not achieved, take appropriate corrective action to reduce or avoid the impact of risk.

Corrective actions may involve developing and implementing new mitigation strategies or adjusting the existing strategies.



## SUP.1 Quality Assurance

The purpose of the Quality Assurance process is to provide independent and objective assurance that work products and processes comply with predefined provisions and plans and that non-conformances are resolved and further prevented.

#### Process outcomes

As a result of successful implementation of this process ...

- 1. ... a strategy for performing quality assurance is developed, implemented, and maintained;
- 2. ... guality assurance is performed independently and objectively without conflicts
- 3. ... non-conformances of work products, processes, and process activities with relevant requirements are identified, recorded, communicated to the relevant parties, tracked, resolved, and further prevented;
- ... conformance of work products, processes and activities with relevant requirements is verified, documented, and communicated to the relevant parties;
- 5. ... authority to escalate non-conformances to appropriate levels of management is established: and
- ... management ensures that escalated non-conformances are resolved.

Output work products	Outcome
08-13 Quality plan	1, 2
13-04 Communication record	3, 4, 5
13-07 Problem record	3,5
13-18 Quality record	2, 3, 4
13-19 Review record	2, 3, 4
14-02 Corrective action regis	ter 3, 5, 6
18-07 Quality criteria	1



Develop a project quality assurance strategy. Develop a strategy in order to ensure that work product and process 1, 2 quality assurance is performed at project level independently and objectively without conflicts of interest.

Aspects of independence may be financial and/or organizational structure.

Quality assurance may be coordinated with, and make use of, the results of other processes such as verification, validation, joint review, audit and problem management.

Process quality assurance may include process assessments and audits, problem analysis, regular check of methods, tools, documents and the adherence to defined processes, reports and lessons learned that improve processes for future projects. Work product quality assurance may include reviews, problem analysis, reports and lessons learned that improve the work

products for further use. 2, 3, 4 Assure quality of work products. Perform the activities according to the quality assurance strategy and the project

schedule to ensure that the work products meet the defined work product requirements and document the results. Relevant work product requirements may include requirements from applicable standards.

Non-conformances detected in work products may be entered into the problem resolution management process (SUP.9) to document, analyze, resolve, track to closure and prevent the problems.

Assure quality of process activities. Perform the activities according to the quality assurance strategy and the project 2.3.4 schedule to ensure that the processes meet their defined goals and document the results.

Relevant process goals may include goals from applicable standards.

Problems detected in the process definition or implementation may be entered into a process improvement process (PIM.3) to describe, record, analyze, resolve, track to closure and prevent the problems.

Summarize and communicate quality assurance activities and results. Regularly report performance, deviations, and 3.4 trends of quality assurance activities to relevant parties for information and action according to the quality assurance strategy.



Base practices 5-6 Outcome

Ensure resolution of non-conformances. Deviations or non-conformance found in process and product quality 3,6 assurance activities should be analyzed, tracked, corrected, and further prevented. Implement an escalation mechanism. Establish and maintain an escalation mechanism according to the quality 5, 6

assurance strategy that ensures that quality assurance may escalate problems to appropriate levels of management and other relevant stakeholders to resolve them.







The purpose of the Verification process is to confirm that each work product of a process or project properly reflects the specified requirements.

#### Process outcomes

#### As a result of successful implementation of this process ...

- 1. ... a verification strategy is developed, implemented and maintained;
- 2. ... criteria for verification of all required work products are identified;
- 3. ... required verification activities are performed;
- 4. ... defects are identified, recorded and tracked; and
- 5. ... results of the verification activities are made available to the customer and other involved parties.

Output work products	Outcome
13-04 Communication record	5
13-07 Problem record	3, 4, 5
13-25 Verification results	2, 3, 4, 5
4-02 Corrective action regist	er 4
18-07 Quality criteria	2
9-10 Verification strategy	1

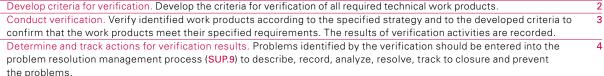
EXT SUP.2 belongs to the extended VDA scope.



Base practices 1–5 Outcome

Develop a verification strategy. Develop and implement a verification strategy, including verification activities with associated methods, techniques, and tools, work product or processes under verification; degrees of independence for verification and schedule for performing these activities.

- 1 Verification strategy is implemented through a plan.
- ② Software and system verification may provide objective evidence that the outputs of a particular phase of the software development life cycle (e.g. requirements, design, implementation, testing) meet all of the specified requirements for that phase.
- 3 Verification methods and techniques may include inspections, peer reviews (see also SUP.4), audits, walkthroughs and analysis.



Report verification results. Verification results should be reported to all affected parties.

5





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The purpose of the Joint Review process is to maintain a common understanding with the stakeholders of the progress against the objectives of the agreement and what should be done to help ensure development of a product that satisfies the stakeholders. Joint reviews are at both project management and technical levels and are held throughout the life of the project.

#### Process outcomes

#### As a result of successful implementation of this process ...

- 1. ... management and technical reviews are held based on the needs of the project;
- 2. ... the status and products of an activity of a process are evaluated through joint review activities between the stakeholders:
- 3. ... review results are made known to all affected parties;
- 4. ... action items resulting from reviews are tracked to closure; and
- 5. ... problems are identified and recorded.
- Joint review should be performed at specific milestones during project/product development. The scope and the goals of joint review may be different dependent on project/product development phase (for example, in the early stage of a project joint review may be "conceptual" in order to analyze the customer requirements; in later stages joint review may be concerned with the implementation).
- Joint review should be performed to verify different aspects (for example: hardware resources utilization; the introduction of new requirements and new technologies; modification to the working team structure; technology changes).

Output work products	Outcome
13-04 Communication record	5
13-05 Contract review record	1, 2, 3
13-07 Problem record	3, 4, 5
13-09 Meeting support record	1, 2
13-19 Review record	, 2, 3, 4, 5
14-02 Corrective action registe	r 3,4,5
14-08 Tracking system	3, 4, 5
15-01 Analysis report	3, 5
15-13 Assessment/audit repor	t 1, 2
15-16 Improvement opportuni	ty 3,4

EXT SUP.4 belongs to the extended VDA scope.



Base practices 1–8

Outcome

Define review elements. Record on the precise tidentify the penaltyle scene and participants of

Define review elements. Based on the needs of the project, identify the schedule, scope and participants of management and technical reviews, agree all resources required to conduct the reviews (this includes personnel, location and facilities) and establish review criteria for problem identification, resolution and agreement.

Establish a mechanism to handle review outcomes. Establish mechanisms to ensure that review results are made available to all affected parties that problems detected during the reviews are identified and recorded and that action items raised are recorded for action.

Prepare joint review. Collect, plan, prepare and distribute review material as appropriate in preparation for the review.

\*The following items may be addressed: Scope and purpose of the review; Products and problems to be reviewed;
Entry and exit criteria; Meeting agenda; Roles and participants; Distribution list; Responsibilities; Resource and facility

requirements; Used tools (checklists, scenario for perspective based reviews etc.).

Conduct joint reviews. Conduct joint management and technical reviews as planned. Record the review results.

Distribute the results. Document and distribute the review results to all the affected parties.

3

Determine actions for review results. Analyze the review results, propose actions for resolution and determine the priority for actions.

Track actions for review results. Track actions for resolution of identified problems in a review to closure.

Identify and record problems. Identify and record the problems detected during the reviews according to the established mechanism.

<sup>\*</sup>In the original Automotive SPICE® v3.1 standard note ③ is designated note ① for the second time.

## **Documentation**

The purpose of the Documentation process is to develop and maintain the recorded information produced by a process.

#### Process outcomes

As a result of successful implementation of this process ...

- 1. ... a strategy identifying the documentation to be produced during the life cycle of the product or service is developed;
- 2. ... the standards to be applied for the development of the documentation are identified:
- 3. ... documentation to be produced by the process or project is identified;
- 4. ... the content and purpose of all documentation is specified, reviewed and approved:
- 5. ... documentation is developed and made available in accordance with identified standards: and
- ... documentation is maintained in accordance with defined criteria.

Output work products	Outcome
08-26 Documentation plan	1, 2
13-01 Acceptance record	4, 5
13-19 Review record	4, 5
14-01 Change history	5, 6
14-11 Work product list	3

EXT SUP.7 belongs to the extended VDA scope.



Base practices 1–8

Develop a documentation management strategy. Develop a documentation management strategy which addresses where, when and what should be documented during the life cycle of the product/service.

A documentation management strategy may define the controls needed to approve documentation for adequacy prior to issue; to review and update as necessary and re-approve documentation; to ensure that changes and the current revision status of documentation are identified; to ensure that relevant versions of documentation are available at points of issue; to ensure that documentation remain legible and readily identifiable; to ensure the controlled distribution of documentation; to prevent unintended use of obsolete documentation; and may also specify the levels of confidentiality, copyright or disclaimers of liability for the documentation.

Establish standards for documentation. Establish standards for developing, modifying and maintaining documentation. Specify documentation requirements. Specify requirements for documentation such as title, date, identifier, version

history, author(s), reviewer, authorizer, outline of contents, purpose, and distribution list. Identify the relevant documentation to be produced. For any given development life cycle, identify the documentation to 3

be produced. Develop documentation. Develop documentation at required process points according to established standards and 4,5 policy, ensuring the content and purpose is reviewed and approved as appropriate.

Check documentation. Review documentation before distribution, and authorize documentation as appropriate before distribution or release.

The documentation intended for use by system and software users should accurately describe the system and software and how it is to be used in clear and useful manner for them.

Documentation should be checked through verification or validation process.

Distribute documentation. Distribute documentation according to determined modes of distribution via appropriate media to all affected parties, confirming delivery of documentation, where necessary.

Maintain documentation. PMaintain documentation in accordance with the determined documentation strategy.

If the documentation is part of a product baseline or if its control and stability are important, it should be modified and distributed in accordance with process SUP.8 Configuration Management.

## **SUP.8** Configuration Management

The purpose of the Configuration Management process is to establish and maintain the integrity of all work products of a process or project and make them available to affected parties.

#### Process outcomes

As a result of successful implementation of this process ...

- 1. ... a configuration management strategy is developed;
- 2. ... all configuration items generated by a process or project are identified, defined and baselined according to the configuration management strategy;
- 3. ... modifications and releases of the configuration items are controlled;
- ... modifications and releases are made available to affected parties;
- 5. ... the status of the configuration items and modifications is recorded and reported;
- 6. ... the completeness and consistency of the baselines is ensured; and
- 7. ... storage of the configuration items is controlled.

08-04 Configuration management plan 1, 2 08-14 Recovery plan 13-08 Baseline 2, 3, 4, 5 13-10 Configuration management record 2, 5 14-01 Change history 16-03 Configuration management system	Outpu	t work products	Outcome
1, 2 08-14 Recovery plan 1 13-08 Baseline 2, 3, 4, 5 13-10 Configuration management record 2, 5 14-01 Change history 16-03 Configuration management system	06-02	Handling and storage guide	3, 4, 5, 7
08-14 Recovery plan 1 13-08 Baseline 2, 3, 4, 5 13-10 Configuration management record 2, 5 14-01 Change history 16-03 Configuration management system	08-04	Configuration management	plan
13-08 Baseline 2, 3, 4, 5 13-10 Configuration management record 2, 5 14-01 Change history 16-03 Configuration management system			1, 2, 7
13-10 Configuration management record 2, 5 14-01 Change history 16-03 Configuration management system	08-14	Recovery plan	1,7
2, 5 14-01 Change history 16-03 Configuration management system	13-08	Baseline	2, 3, 4, 5, 6
14-01 Change history 16-03 Configuration management system	13-10	Configuration management	record
16-03 Configuration management system			2, 5, 7
,	14-01	Change history	3
4.0	16-03	Configuration management	system
1,3			1, 3, 4





Base practices 1–5 Develop a configuration management strategy. Develop a configuration management strategy, including Outcome

- responsibilities;
- · tools and repositories;
- · criteria for configuration items;
- · naming conventions;
- access rights;
- criteria for baselines;
- merge and branch strategy;
- the revision history approach for configuration items
- The configuration management strategy typically supports the handling of product/software variants which may be caused by different sets of application parameters or by other causes.
- The branch management strategy specifies in which cases branching is permissible, whether authorization is required, how branches are merged, and which activities are required to verify that all changes have been consistently integrated without damage to other changes or to the original software.

Identify configuration items. Identify and document configuration items according to the configuration management strategy.

Configuration control is typically applied for the products that are delivered to the customer, designated internal work products, acquired products, tools and other configuration items that are used in creating and describing these work products.

Establish a configuration management system. Establish a configuration management system according to the 1, 2, 3, 4, 6, 7

configuration management strategy. Establish branch management. Establish branch management according to the configuration management 1, 3, 4, 6, 7 strategy where applicable for parallel developments that use the same base.

Control modifications and releases. Establish mechanisms for control of the configuration items according to the configuration management strategy, and control modifications and releases using these mechanisms.

3, 4, 5

6

management strategy.

Establish baselines. Establish baselines for internal purposes and for external delivery according to the configuration

For baseline issues refer also to the Product Release process SPL.2.

Report configuration status. Record and report status of configuration items to support project management and other relevant processes.

Segular reporting of the configuration status (e.g. how many configuration items are currently under work, checked in, tested, released, etc.) supports project management activities and dedicated project phases like software integration. Verify the information about configured items. Verify that the information about configured items, and their baselines is

complete and ensure the consistency of baselines.

A typical implementation is performing baseline and configuration management audits.

Manage the storage of configuration items and baselines. Ensure the integrity and availability of configuration items and baselines through appropriate scheduling and resourcing of storage, archiving (long term storage) and backup of the used CM systems.

Backup, storage and archiving may need to extend beyond the guaranteed lifetime of available storage media. Relevant configuration items affected may include those referenced in 2 and 3. Availability may be specified by contract requirements.



## SUP.9 Problem Resolution Management

The purpose of the Problem Resolution Management process is to ensure that problems are identified, analyzed, managed and controlled to resolution.

#### Process outcomes

As a result of successful implementation of this process ...

- 1. ... a problem resolution management strategy is developed;
- 2. ... problems are recorded, uniquely identified and classified;
- 3. ... problems are analyzed and assessed to identify an appropriate solution;
- ... problem resolution is initiated;
- 5. ... problems are tracked to closure; and
- 6. ... the status of problems and their trend are known.

Outcome
t plan 1
2, 3, 4, 5
3
3
6



Base practice 1

Develop a problem resolution management strategy. Develop a problem resolution management strategy, including problem resolution activities, a status model for the problems, alert notifications, responsibilities for performing these activities and an urgent resolution strategy. Interfaces to affected parties are defined and definitions are maintained.

Problem resolution activities can be different during the product life cycle, e.g. during prototype construction and series development.

	Base practices 2–7 Outco	me
	Identify and record the problem. Each problem is uniquely identified, described and recorded. Supporting information	2
	should be provided to reproduce and diagnose the problem.	
	② Supporting information typically includes the origin of the problem, how it can be reproduced, environmental information,	
9	by whom it has been detected, etc.	
J/4_	Unique identification supports traceability to changes made.	
) _	Record the status of problems. A status according to the status model is assigned to each problem to facilitate tracking.	6
	Diagnose the cause and determine the impact of the problem. Investigate the problem and determine its cause and	2, 3
	impact in order to categorize the problem and to determine appropriate actions.	
$\sqrt{\Lambda}$	4 Problem categorization (e.g. A, B, C, light, medium, severe) may be based on severity, impact, criticality, urgency, relevance	
4	for the change process, etc.	
	Authorize urgent resolution action. If according to the strategy a problem requires an urgent resolution, authorization shall	4
5	be obtained for immediate action also according to the strategy.	
	Raise alert notifications. If according to the strategy the problem has a high impact on other systems or other affected	4
6	parties, an alert notification needs to be raised also according to the strategy.	
	Initiate problem resolution. Initiate appropriate actions according to the strategy to resolve the problem including review	4
	of those actions, or initiate a change request.	
	S Appropriate actions may include the initiating of a change request. See SUP.10 for managing of change requests.	
	6 The implementation of process improvements (to prevent problems) is done in the Process Improvement process PIM.3. The	
	implementation of generic project management improvements (e.g. lessons learned) are part of the Project Management	
	process MAN 2. The implementation of generic work product related improvements are part of the Quality Assurance	

process SUP.1.



Base practices 8–9

Track problems to closure. Track the status of problems to closure including all related change requests. A formal 5, 6 acceptance has to be authorized before closing the problem.

Analyze problem trends. Collect and analyze problem resolution management data, identify trends, and initiate project related actions, according to the strategy.

Collected data typically contains information about where the problems occurred, how and when they were found, what were their impacts, etc.

74

## **SUP.10** Change Request Management

The purpose of the Change Request Management process is to ensure that change requests are managed, tracked and implemented.

#### Process outcomes

### As a result of successful implementation of this process ...

- 1. ... a change request management strategy is developed;
- 2. ... requests for changes are recorded and identified;
- 3. ... dependencies and relationships to other change requests are identified;
- 4. ...criteria for confirming implementation of change requests are defined;
- 5. ... requests for change are analyzed, and resource requirements are estimated;
- 6. ... changes are approved and prioritized on the basis of analysis results and availability of resources;
- 7. ... approved changes are implemented and tracked to closure;
- 8. ... the status of all change requests is known; and
- ... bi-directional traceability is established between change requests and affected work products.



Outcome

7

8,9

2, 3, 4, 5, 6, 7

Output work products

13-16 Change request

13-19 Review record

08-28 Change management plan

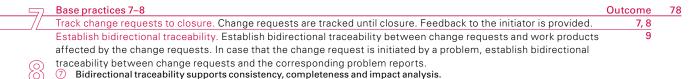
13-21 Change control record



Base practices 1–6 Outcome

Develop a change request management strategy. Develop a change request management strategy, including change request activities, a status model for the change requests, analysis criteria, and responsibilities for performing these activities. Interfaces to affected parties are defined and maintained.

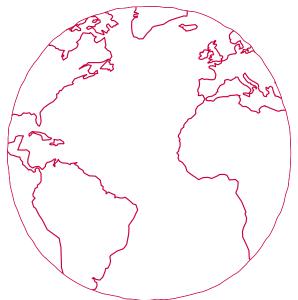
- A status model for change requests may contain: open, under investigation, approved for implementation, allocated, implemented, fixed, closed, etc.
- Typical analysis criteria are: resource requirements, scheduling issues, risks, benefits, etc.
- 3 Change request activities ensure that change requests are systematically identified, described, recorded, analyzed, implemented, and managed.
- 4 The change request management strategy may cover different proceedings across the product life cycle, e.g. during prototype construction and series development.
- Identify and record the change requests. Each change request is uniquely identified, described, and recorded according to the strategy, including the initiator and reason of the change request.
- Record the status of change requests. A status according to the status model is assigned to each change request to facilitate tracking.
- Analyze and assess change requests. Change requests are analyzed according to the strategy including their 3, 4, 5, 9 dependencies to affected work products and other change requests. Assess the impact of the change requests and establish criteria for confirming implementation.
- Approve change requests before implementation. Change requests are prioritized based on analysis results and availability of resources before implementation and approved according to the strategy.
- (CCB) is a common mechanism used to approve change requests.
- Openior of change requests may be done by allocation to releases.
- Review the implementation of change requests. The implementation of change requests is reviewed before closure to
  7,8
  ensure that their criteria for confirming implementation are satisfied, and that all relevant processes have been applied.



# 

Automotive SPICE®

Generic practices



## Process capability 1 Performed process

The implemented process achieves its process purpose. The following process attribute demonstrates the achievement of this level:

# 1.1

## PA 1.1 Process performance process attribute

The process performance process attribute is a measure of the extent to which the process purpose is achieved.

Generic resources Achievement
Resources are used to achieve the intent
of process specific base practices a

As a result of full achievement of this attribute ...

a. ... the process achieves its defined outcomes.

Generic practice 1.1.1

Achievement

Achieve the process outcomes. Achieve the intent of the base practices. Produce work products that evidence the process outcomes.



## Process capability 2 Managed process

The previously described Performed process is now implemented in a managed fashion (planned, monitored and adjusted) and its work products are appropriately established, controlled and maintained. The following process attributes, together with the previously defined process attribute, demonstrate the achievement of this level:



#### PA 2.1 Performance management process attribute

The performance management process attribute is a measure of the extent to which the performance of the process is managed.

As a result of full achievement of this process attribute ...

- a. ... Objectives for the performance of the process are identified;
- b. ... Performance of the process is planned;
- c. ... Performance of the process is monitored;
- d. ... Performance of the process is adjusted to meet plans;
- e. ... Responsibilities and authorities for performing the process are defined, assigned and communicated;
- f. ... Personnel performing the process are prepared for executing their responsibilities;
- g. ... Resources and information necessary for performing the process are identified, made available, allocated and used;
- h. ... Interfaces between the involved parties are managed to ensure both effective communication and clear assignment of responsibility

#### Generic resources Achievement

e, f, h

d, f, g, h

Human resources with identified objectives, responsibilities and authorities

Facilities and infrastructure resources

g, h
Project planning, management and
control tools, including time and cost

reporting a, b, c, d
Workflow management system

Workhow management system

Email and/or other communication mechanisms b, c, d, f, g, h

Information and/or experience repository

repository b, d, e Problem and issues management

mechanisms C

## Identify the objectives for the performance of the process.

Performance objectives are identified based on process requirements.

The scope of the process performance is defined.

Assumptions and constraints are considered when identifying the performance objectives.

- Performance objectives may include
  - a. timely production of artifacts meeting the defined quality criteria;
  - b. process cycle time or frequency;
  - c. resource usage; and
  - d. boundaries of the process.
- 2 At minimum, process performance objectives for resources, effort and schedule should be stated.

Plan the performance of the process to fulfill the identified objectives.

b

Plan(s) for the performance of the process are developed.

The process performance cycle is defined.

Key milestones for the performance of the process are established.

Estimates for process performance attributes are determined and maintained.

Process activities and tasks are defined.

Schedule is defined and aligned with the approach to performing the process.

Process work product reviews are planned.

\_

Monitor the performance of the process against the plans.

The process is performed according to the plan(s).

Process performance is monitored to ensure planned results are achieved and to identify possible deviations.



#### Generic practices 2.1.4–2.1.7

Achievement

#### Adjust the performance of the process.

Process performance issues are identified.

Appropriate actions are taken when planned results and objectives are not achieved.

The plan(s) are adjusted, as necessary.

Rescheduling is performed as necessary.

Define responsibilities and authorities for performing the process.

6

Responsibilities, commitments and authorities to perform the process are defined, assigned and communicated.

Responsibilities and authorities to verify process work products are defined and assigned.

)) The needs for process performance experience, knowledge and skills are defined

Identify, prepare, and make available resources to perform the process according to plan.

The human and infrastructure resources, necessary for performing the process are identified made available, allocated and used.

f, g

The individuals performing and managing the process are prepared by training, mentoring, or coaching to execute their responsibilities.

The information necessary to perform the process is identified and made available.

Manage the interfaces between involved parties.

The individuals and groups involved in the process performance are determined.

Responsibilities of the involved parties are assigned.

h

Interfaces between the involved parties are managed.

Communication is assured between the involved parties.

Communication between the involved parties is effective.



The work product management process attribute is a measure of the extent to which the work products produced by the process are appropriately managed.

As a result of full achievement of this process attribute ...

- ... Requirements for the work products of the process are defined;
- ... Requirements for documentation and control of the work products are defined:
- ... Work products are appropriately identified, documented, and controlled;
- d. ... Work products are reviewed in accordance with planned arrangements and adjusted as necessary to meet requirements.
- Requirements for documentation and control of work products may include requirements for the identification of changes and revision status, approval and re-approval of work products, distribution of work products, and for making relevant versions of applicable work products available at points of use.
- The work products referred to in this clause are those that result from the achievement of the process purpose through the process outcomes.

Generic resources	Achievement
Requirement managemen	nt
method/toolset	a, b, c
Configuration manageme	nt system
	b, c
Documentation elaboration	on and
support tool	b, c
Document identification a	nd
control procedure	b, c
Work product review meth	nods and
experiences	d
Review management met	hod/toolset d
Intranets, extranets and/o	r other
communication mechanis	sms b, c
Problem and issue manag	ement

mechanisms

Generic practice 2.2.1

Define the requirements for the work products.

The requirements for the work products to be produced are defined.

Requirements may include defining contents and structure.

Quality criteria of the work products are identified.

Appropriate review and approval criteria for the work products are defined.

Achievement

Achievement



Generic practices 2.2.2-2.2.4

Define the requirements for documentation and control of the work products.

Requirements for the documentation and control of the work products are defined.

Such requirements may include requirements for

- a. distribution.
- b. identification of work products and their components,
- c. traceability.

Dependencies between work products are identified and understood.

Requirements for the approval of work products to be controlled are defined.

Identify, document and control the work products.

The work products to be controlled are identified.

Change control is established for work products.

The work products are documented and controlled in accordance with requirements.

Versions of work products are assigned to product configurations as applicable.

The work products are made available through appropriate access mechanisms.

The revision status of the work products may readily be ascertained.

Review and adjust work products to meet the defined requirements.

Work products are reviewed against the defined requirements in accordance with planned arrangements.

Issues arising from work product reviews are resolved.

## Process capability 3 Established process

The previously described Managed process is now implemented using a defined process that is capable of achieving its process outcomes. The following process attributes, together with the previously defined process attributes, demonstrate the achievement of this level:

# 3.1

## PA 3.1 Process definition process attribute

The process definition process attribute is a measure of the extent to which a standard process is maintained to support the deployment of the defined process. As a result of full achievement of this process attribute ...

- a. ... a standard process, including appropriate tailoring guidelines, is defined and maintained that describes the fundamental elements that must be incorporated into a defined process;
- b. ... the sequence and interaction of the standard process with other processes is determined:
- c. ... required competencies and roles for performing the process are identified as part of the standard process;
- d. ... required infrastructure and work environment for performing the process are identified as part of the standard process;
- e. ... suitable methods and measures for monitoring the effectiveness and suitability of the process are determined.

Process changes are implemented to maintain the standard process

Generic resources	Achievement
Process modeling methods	/tools
	a, b, c, d
Training material and cours	ses
	a, b, c, d
Resource management sys	tem d
Process infrastructure	a, b, d
Audit and trend analysis to	ols e
Process monitoring method	d e



	Generic practices 3.1.1–3.1.5 Achiev	ement
	Define and maintain the standard process that will support the deployment of the defined process.	а
	A standard process is developed and maintained that includes the fundamental process elements.	
	The standard process identifies the deployment needs and deployment context.	
a	Guidance and/or procedures are provided to support implementation of the process as needed.	
الائلا	Appropriate tailoring guideline(s) are available as needed.	
	Determine the sequence and interaction between processes so that they work as an integrated system of processes.	b
5	$\gamma$ The standard process's sequence and interaction with other processes are determined.	
.1.//	Deployment of the standard process as a defined process maintains integrity of processes.	
	Identify the roles and competencies, responsibilities, and authorities for performing the standard process.	С
	Process performance roles are identified.	
5	γ Competencies for performing the process are identified.	
.15	Competencies for performing the process are identified. Authorities necessary for executing responsibilities are identified.	
	Identify the required infrastructure and work environment for performing the standard process.	d
4	Process infrastructure components are identified (facilities, tools, networks, methods, etc.).	
.14	Work environment requirements are identified.	
	Determine suitable methods and measures to monitor the effectiveness and suitability of the standard process.	е
	Methods and measures for monitoring the effectiveness and suitability of the process are determined.	
	Appropriate criteria and data needed to monitor the effectiveness and suitability of the process are defined.	
_	The need to conduct internal audit and management review is established.	



## PA 3.2 Process deployment process attribute

Generic practices 3.2.1-3.2.6

The process deployment process attribute is a measure of the extent to which the standard process is deployed as a defined process to achieve its process outcomes. As a result of full achievement of this process attribute ...

- a. ... A defined process is deployed based upon an appropriately selected and/or tailored standard process;
- b. ... Required roles, responsibilities and authorities for performing the defined process are assigned and communicated;
- c. ... Personnel performing the defined process are competent on the basis of appropriate education, training, and experience;
- d. ... Required resources and information necessary for performing the defined process are made available, allocated and used;
- e. ... Required infrastructure and work environment for performing the defined process are made available, managed and maintained;
- f. ... Appropriate data are collected and analyzed as a basis for understanding the behavior of the process, to demonstrate the suitability and effectiveness of the process, and to evaluate where continual improvement of the process can be made.

Generic resources	Achievement
Feedback mechanisms	
(customer, staff, other sta	keholders) f
Process repository	а
Resource management sy	stem
	b, c, d
Knowledge management	system
	a, b, d, f
Problem and change mana	agement
system	f
Working environment and	1
infrastructure	d, e
Data collection analysis sy	/stem f
Process assessment fram	ework f
Audit/review system	f

Achievement

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	deficite practices 6.2.1 6.2.6	ACTIO V CITICITE
	Deploy a defined process that satisfies the context specific requirements of the use of the standard process.	а
a	The defined process is appropriately selected and/or tailored from the standard process.	
3.2.	Conformance of defined process with standard process requirements is verified.	
	Assign and communicate roles, responsibilities and authorities for performing the defined process.	b
5	$_{ m 5}$ The roles for performing the defined process are assigned and communicated.	
3,2,4	$\angle$ The responsibilities and authorities for performing the defined process are assigned and communicated.	
	Ensure necessary competencies for performing the defined process.	С
5	5 Appropriate competencies for assigned personnel are identified.	
3.2.5	Appropriate competencies for assigned personnel are identified. Suitable training is available for those deploying the defined process.	
	Provide resources and information to support the performance of the defined process.	d
<i>(</i> -	7 Required human resources are made available, allocated and used.	
3.24	Required information to perform the process is made available, allocated and used.	
	Provide adequate process infrastructure to support the performance of the defined process.	е
	Required infrastructure and work environment is available.	
[ <u>-</u>	Drganizational support to effectively manage and maintain the infrastructure and work environment is available.	
3,2,5	) Infrastructure and work environment is used and maintained.	
	Collect and analyze data about performance of the process to demonstrate its suitability and effectiveness.	f
	Data required to understand the behaviour, suitability and effectiveness of the defined process are identified.	
	Data are collected and analyzed to understand the behaviour, suitability and effectiveness of the defined process	S.
	Results of the analysis are used to identify where continual improvement of the standard and/or defined process	
G	2 can be made.	
320	① ① Data about process performance may be qualitative or quantitative.	

## **Imprint**

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## Automotive SPICE® v 3.1 process overview

Acquisition processes	System Engineering processes	Supporting processes
ACQ.3 Contract Agreement	SYS.1 Requirements Elicitation	OSUP.1 Quality Assurance
OACQ.4 Supplier Monitoring	OSYS.2 System Requirements Analysis	SUP.2 Verification
ACQ.11 Technical Requirements	OSYS.3 System Architectural Design	SUP.4 Joint Review
ACQ.12 Legal and Administrative	OSYS.4 System Integration	SUP.7 Documentation
Requirements	and Integration Test	OSUP.8 Configuration Management
ACQ.13 Project Requirements	OSYS.5 System Qualification Test	OSUP.9 Problem Resolution
ACQ.14 Request for Proposals		Management
ACQ.15 Supplier Qualification	Software Engineering processes	OSUP.10 Change Request Management
	SWE.1 Software Requirements Analysis	
Supply processes	OSWE.2 Software Architectural Design	Management processes
SPL.1 Supplier Tendering	OSWE.3 Software Detailed Design	OMAN.3 Project Management
SPL.2 Product Release	and Unit Construction	OMAN.5 Risk Management
	OSWE.4 Software Unit Verification	OMAN.6 Measurement
	○ SWE.5 Software Integration and Integration Test	Process Improvement processes
	OSWE.6 Software Qualification Test	PIM.3 Process Improvement
		Reuse processes
		REU.2 Reuse Program Management

O VDA Scope

extended VDA Scope

other process

(not in this pocket guide)