

## **ANNA UNIVERSITY: CHENNAI 600 025**



### **BONAFIDE CERTIFICATE**

Certified that this project report “**SENTIMENTAL ANALYSIS ON CONSUMER REVIEWS IN AUTOMOBILE INDUSTRY BASED ON LINGUISTIC ALGORITHMS**” is the bona fide work of **SHRIRAM B. (312313205100)** and **TANAY PARDESHI (312313205115)** who carried out the project work under my supervision, for the partial fulfilment of the requirements for the award of the degree of Bachelor of Technology in Information Technology.

#### **SIGNATURE**

Dr. V. Muthulakshmi M.E.,  
Ph.D.,

Associate Professor

**HEAD OF THE  
DEPARTMENT (LAB  
AFFAIRS)**

Department Of

Information Technology

St. Joseph's College of

Engineering Old

Mamallapuram Road

Chennai-600119

#### **SIGNATURE**

Dr. Lilly Raamesh M.E.,  
Ph.D.,

Associate Professor

**HEAD OF THE  
DEPARTMENT (STUDENT  
AFFAIRS)**

Department Of Information

Technology

St. Joseph's College of Engineering

Old Mamallapuram Road

Chennai-600119

Submitted for the Viva-Voce held on \_\_\_\_\_

**INTERNAL EXAMINER**

**EXTERNAL EXAMINER**

## **CERTIFICATE OF EVALUATION**

**College Name** : St. Joseph's College of Engineering

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<b>S.NO</b>	<b>NAMES OF STUDENTS</b>	<b>TITLE OF THE PROJECT</b>	<b>NAME OF THE SUPERVISOR</b>
1.	SHRIRAM B (312313205100)	SENTIMENTAL ANALYSIS ON CONSUMER REVIEWS IN AUTOMOBILE BASED ON LINGUISTIC ALGORITHMS	Dr.Lilly Raamesh
2.	TANAY PARDESHI (312313205115)		

The report of the project work submitted by the above student in partial fulfilment for the award of Bachelor of Technology degree in Information Technology of Anna University were evaluated and confirmed to be report of the work done by the above student.

**INTERNAL EXAMINER**

**EXTERNAL EXAMINER**

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## **ABSTRACT**

The system proposes a domain independent supervised learning methodology that uses machine learning techniques to build models or discriminators for the different classes such as positive or negative reviews using a large corpus for an automobile organization to increase the overall productivity. The training data consists of a set of training examples of the product reviews of automobiles that is segregated based on various models and years of manufacturing. This training dataset is fed into the system which analyses commonly occurring data patterns and identifies the polarity of each review provided by the user. The analysed data is then used to predict the nature of possible outcomes from previous data and provide recommendations to improve efficiency and assist in examining the effects of vehicular emissions on climate change. This is done with the help of the Natural Language Processing library (NLP) in Python that helps in dividing a sentence into positive, negative or neutral feedback based on the polarity of the sentence. This analysis can be further used in correlating the data to vehicular emissions of various automobile manufacturers and hence enabling them to identify the areas that require improvement and take corresponding measures to reduce emissions and address the issues of climate change.

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## **LIST OF ABBREVIATIONS**

API	Application Programming Interface
REST	Representational State Transfer
HDFS	Hadoop File System
ASP	Active Server Page
OS	Operating System
JDK	Java Development Kit
JSON	JavaScript Object Notation
SQL	Structured Query Language
NLP	Natural Language Processing
NLTK	Natural Language Tool Kit
RDD	Resilient Distributed Datasets