Topics:

- User-Centered Design (UCD)
- Usability Principles
- Prototyping
- Task Analysis
- Wireframes and Personas
- Scenario-Based Design
- Iterative Design

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UNIT 2: Design Processes

2.1 Interaction Design

- Interaction design focuses on designing interfaces that allow users to accomplish tasks easily and effectively.
- Emphasizes creating intuitive systems by understanding user needs and designing with a user-centered approach.

2.2 Usability Principles

- **Learnability**: Can users learn to use the system quickly? E.g., Windows operating system is easy for beginners.
- **Efficiency**: Once users learn, how quickly can they perform tasks? E.g., keyboard shortcuts.
- **Memorability**: How easily users can recall the interface after returning. E.g., consistent layouts.
- Errors: Minimizing mistakes and making recovery easy. E.g., undo features in apps.
- **Satisfaction**: User experience and how enjoyable the system is. E.g., pleasant animations in mobile apps.

2.3 Design Process

- User-Centered Design (UCD): Process that involves users in every phase of design.
- **Iterative Prototyping**: Building low-fidelity prototypes (paper sketches) and testing them to gather feedback and improve the design.

2.4 Shneiderman's 8 Golden Rules

- 1. **Consistency**: Keep interface elements consistent (buttons, icons).
- 2. **Feedback**: Provide feedback after actions (e.g., a loading spinner).
- 3. **Closure**: Provide actions that complete tasks, like "Save" buttons.
- 4. **Error Prevention**: Disable invalid options (e.g., grey-out unavailable menu options).
- 5. Reversible Actions: Allow users to undo actions.
- 6. **Internal Locus of Control**: The user should feel in control of the system.
- 7. **Minimize Cognitive Load**: Reduce memory burden by offering easy-to-remember tasks and functions.
- 8. **Provide Shortcuts**: Include keyboard shortcuts for experienced users.

UNIT 2: Design Processes

- 1. Define User-Centered Design (UCD). Describe the process and explain its importance in creating user-friendly interfaces.
- 2. What are the usability principles in HCI? How can designers ensure that interfaces are efficient and easy to use?
- 3. Discuss Shneiderman's 8 Golden Rules of Interface Design with examples.
- 4. Explain the role of prototyping in interface design. Discuss the differences between low-fidelity and high-fidelity prototypes.
- 5. How can task analysis help in improving the usability of an interface? Provide examples.
- 6. What are the different techniques for collecting user feedback during the design process?
- 7. Discuss the process of creating wireframes in the interface design process. Why are wireframes important?
- 8. Explain the significance of personas in user-centered design. How are they created and used?
- 9. What is the role of scenario-based design in the development of interactive systems?
- 10. How does iterative design contribute to user interface improvement? Provide examples.
- 11. Explain the importance of color and typography in interface design. How do they impact user experience?
- 12. What is the difference between a task model and a user model in HCI design?