

SHRISTI PRASAI

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PROFILE

Experienced and efficient cashier and server with a track record of providing excellent customer service. Skilled in processing transactions quickly and accurately handling customer complaints and maintaining a clean and organized work area. Possessing a strong attention to detail, exceptional communication skills, and a commitment to food safety procedures.

EXPERIENCE

CASHIER/SERVER-(MARCH 2023- MAY 2023) AT ROGERS CENTER, TORONTO, CANADA

- Worked in a fast-paced environment as server and cashier.
- Good communication and customer service skills to assist customers with their purchases and handle complaints or issues that may arise.
- Responsible for maintaining a clean and organized store and ensuring that all dishes met the store's high standards for quality and presentation.
- Understanding of store policies, procedures, and products to provide accurate information and recommendations to customers.

CASHIER / DINE IN SERVER (JAN 2023 – JUNE 2023) AT KOH-SAMUI THAI KITCHEN AND BAR

- As a fine dining server, warmly welcomed guests, assisted with seating arrangements, and provided menus.
- create a positive first impression and make guests feel comfortable and valued.
- Took orders, providing recommendations and answering any questions they may have about the menu.
- Serve food and drinks to guests, ensuring proper timing and delivering each item with elegance and precision.
- Maintained the cleanliness and appearance of the tables including clearing empty plates and glasses, replacing utensils as needed, and ensuring that the table setting remains pristine.
- Handled the financial transactions at the end of each guest's meal. This involves processing payments, providing accurate change, and ensuring that the billing is correct.
- Responsible for operating a point-of-sale (POS) system, reconciling cash drawers, and generating reports.
- Additionally helped the back in kitchen.

EDUCATION

- HIGH SCHOOL EDUCATION +2 IN COMPUTER SCIENCE / HIMALAYAN SECONDARY SCHOOL, DAMAK, NEPAL.
- HIGHER SCHOOL ADVANCE DIPLOMA IN COMPUTER SCIENCE / PRESENT / CENTENNIAL COLLEGE, SCARBOROUGH, ON, CANADA.

SKILLS & ABILITIES

- Verbal and written communication
- Customer Service
- Attention to Details
- Organizing
- Basic computer skills
- Time Management

AVAILABILITY (AVAILABLE OVERNIGHT MONDAY – SUNDAY)

Sunday/Saturday= Fully available

Monday = 6am - 5pm & 10pm - 6am

Tuesday = 6am – 7pm & 11:30 pm- 6am

Wednesday = 6am - 5 pm & 10 pm- 6am

Thursday = 10 pm - 6am

Friday = Not available

Not available in the evening 5pm-10pm on weekdays because of classes. And I can change the schedule after aug14.