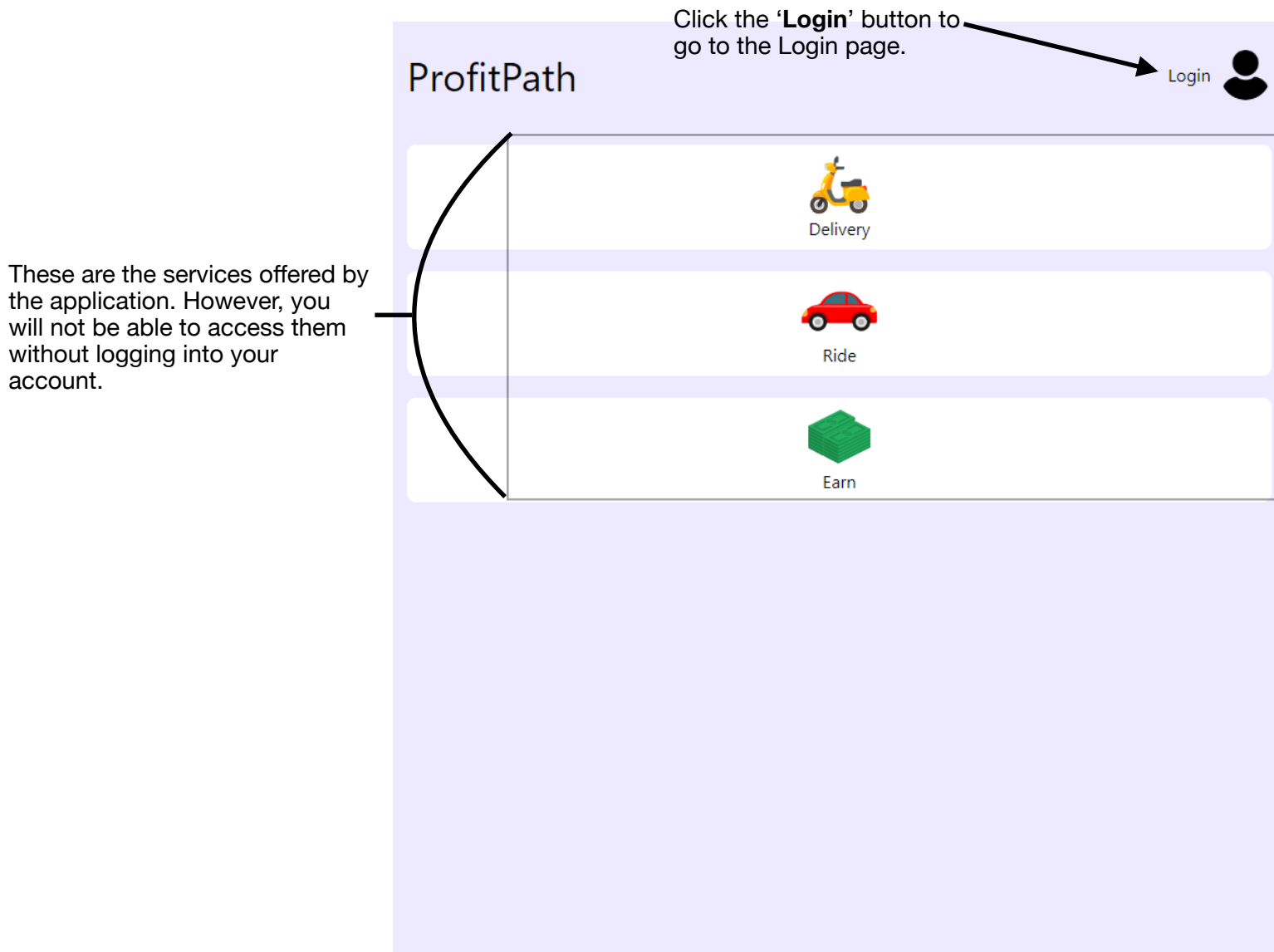


User Manual

Main page (before login): the main page that users will see on entering the app.



Login Page: the page users will need to log in to their account.

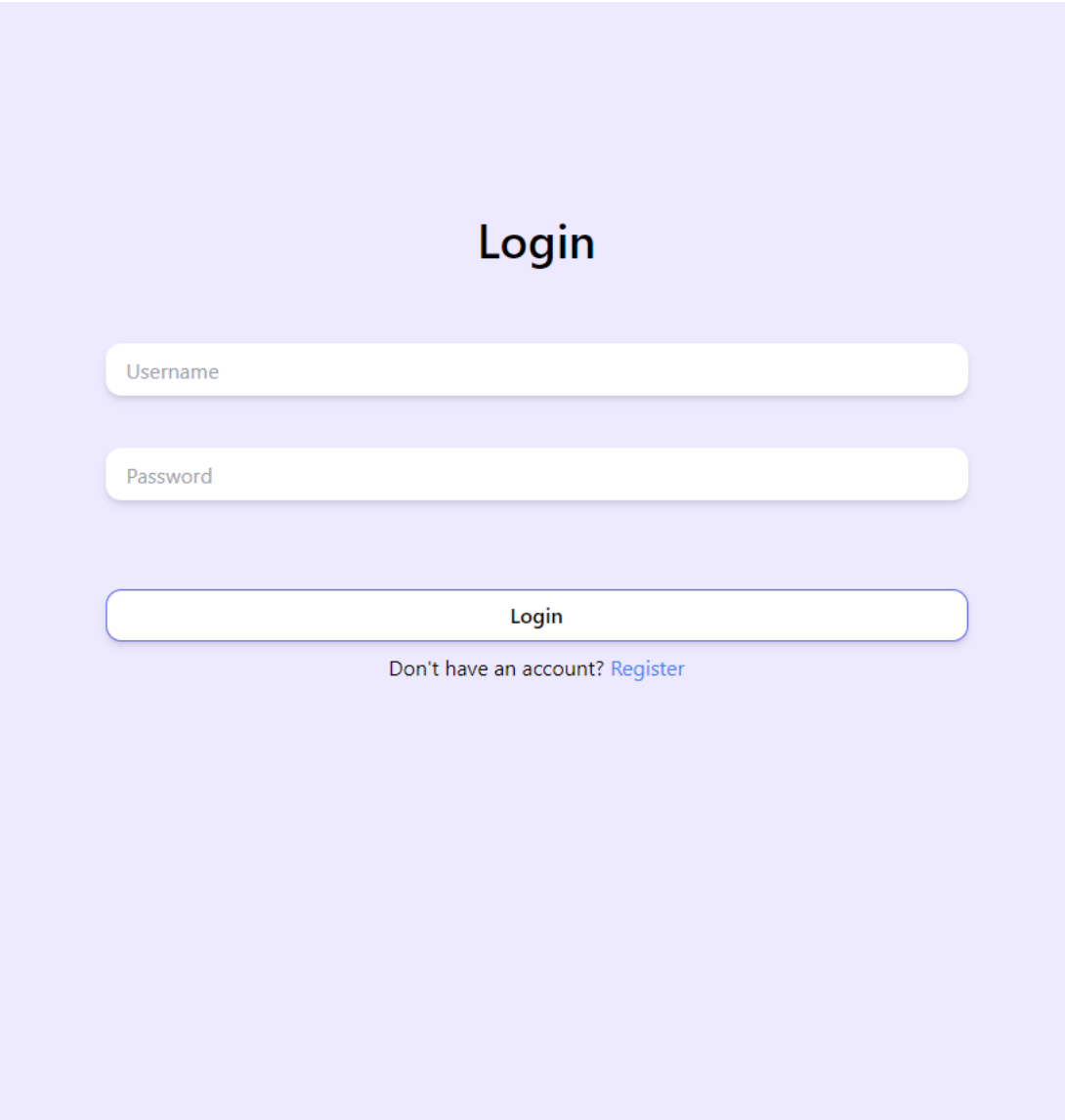
You must fill up ALL fields given on this page.

(1) Fill in your Username, if you have an account.

(2) Fill in your Password, if you have an account.

Then, click **Login**.

Otherwise, if you do NOT have an account. Make one by clicking '**Register**'.

A login form UI mockup on a light purple background. At the top center is the title "Login" in a large, bold, black font. Below the title are two input fields: the first is labeled "Username" and the second is labeled "Password", both in a light gray font. Below these fields is a white button with rounded corners and a thin purple border, labeled "Login" in a bold black font. At the bottom of the form, the text "Don't have an account? Register" is displayed, with "Register" being a blue hyperlink.

Login

Don't have an account? [Register](#)

Sign Up Page: the page new users will need to create a new account.

You must fill up ALL fields.

(1) Fill in your Username.

(2) Fill in your Email address.
You may NOT create an account that has the same email-address.

(3) Fill in your Password.

(4) Re-type your password.

(5) Fill in your Name.

(6) Fill in your Phone number.

(7) Fill in your Address.

You may check this checkbox, if you have a car, to fill in your car details.

(1) Fill in your car's license plate number.

(2) Fill in your car model.

(3) Fill in your car's colour.

Click **Submit**.

Sign Up

☐ I have a car

Main Page (after login or signup): the page that the user will see after logging in to his/her account or signing up for a new account

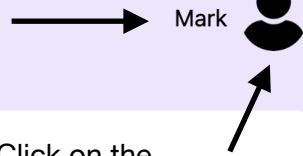
(1) Click **Delivery**, if you want to make a request for a driver to deliver your packages.

(2) Click **Ride**, if you want to make a request for a ride from a driver.

(3) Click **Earn**, if you are looking to make a delivery or ride on behalf of the requester to earn money.

ProfitPath

After **log-in** or **sign-up**, you should see your username here.



Mark



Delivery

Click on the user icon to view your profile page.



Ride



Earn

Delivery/Ride Page: the page the user should see when they click **'Delivery'** or **'Ride'**.

- To make a delivery/ride request,
- (1) Fill in the location for you or an item want to be picked-up from, A
 - (2) Fill in the location where you or an item want to be dropped-off, B

Once you've filled in the pickup location and the drop-off location, a highlighted route will be displayed on this map.

- (3) Fill in the price that you would like to pay for the delivery/ride.
- (4) Fill in any additional instruction you would like to convey to the driver, if any.

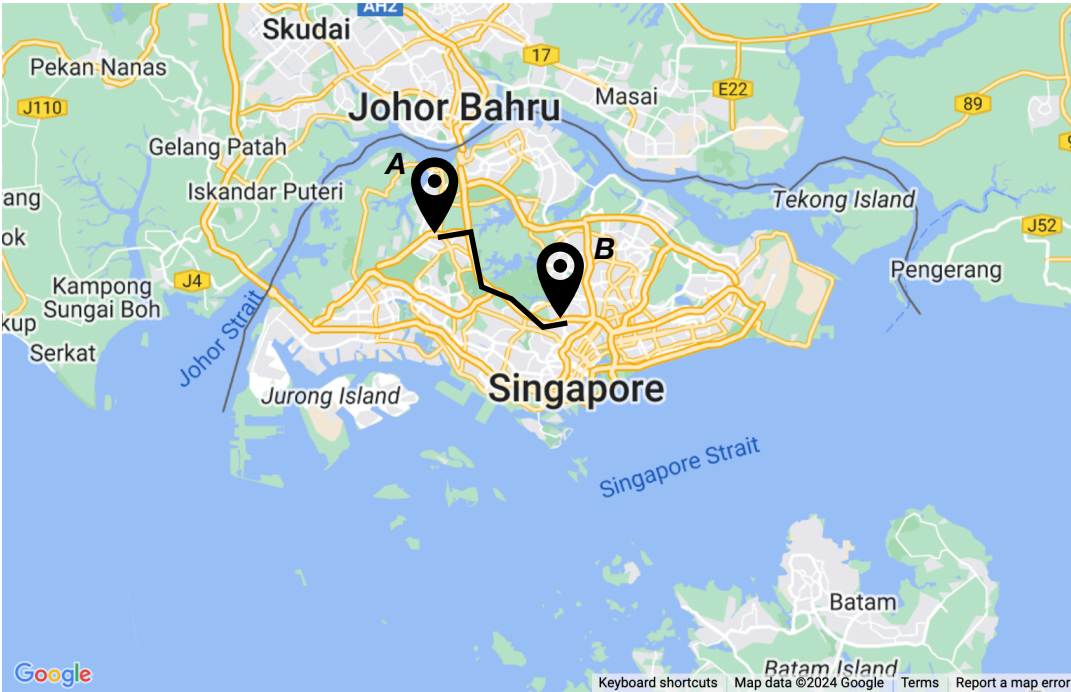
Click **Request**.

←


Delivery

Enter pickup location


Where to?



The map displays a route from point A in Johor Bahru, Malaysia, to point B in Singapore. The route is highlighted in black and crosses the Singapore Strait. Various locations like Skudai, Masai, and Tekong Island are labeled. The map is credited to Google.



Enter Price

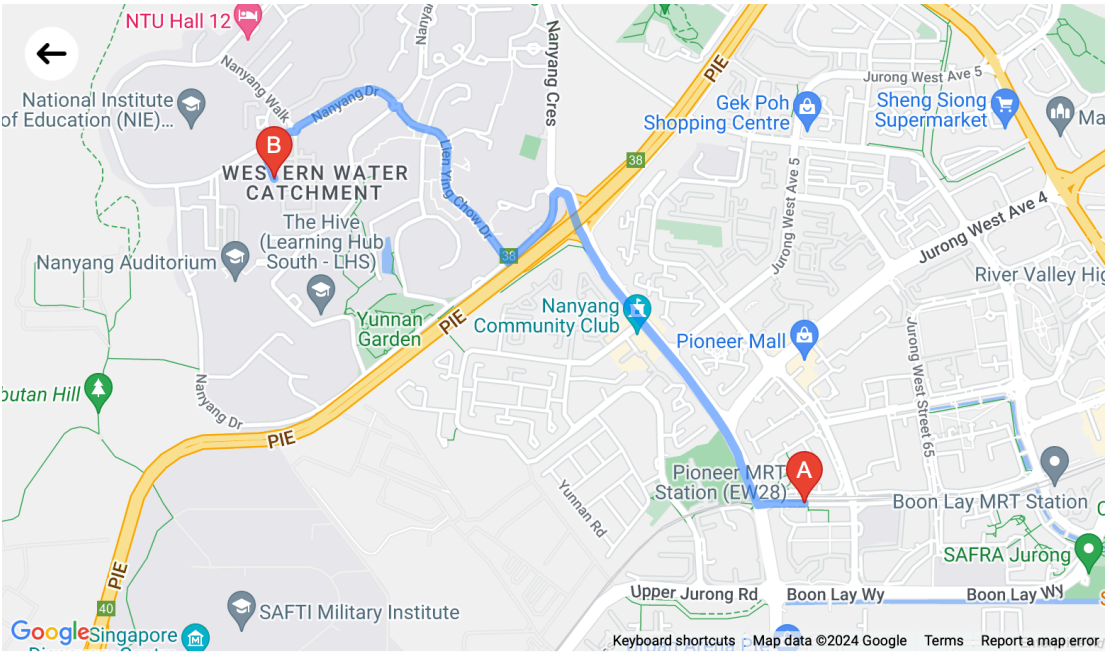


Enter Instructions

Request

Awaiting Acceptance Page: this is the page that users will be directed to after making a request and until a driver has accepted the user's request.

The route from location A to B as specified in the delivery/ride page will be displayed here.



All details of your ride request will be displayed here with a status, 'Awaiting Acceptance' including:

- Pick-up location
- Drop-off location
- Price you are willing to pay
- Instructions given
- Estimated distance
- Estimated duration

You may **cancel** your request at any time IF a driver has yet to accept your request. You will be redirected to the main page (after log-in).

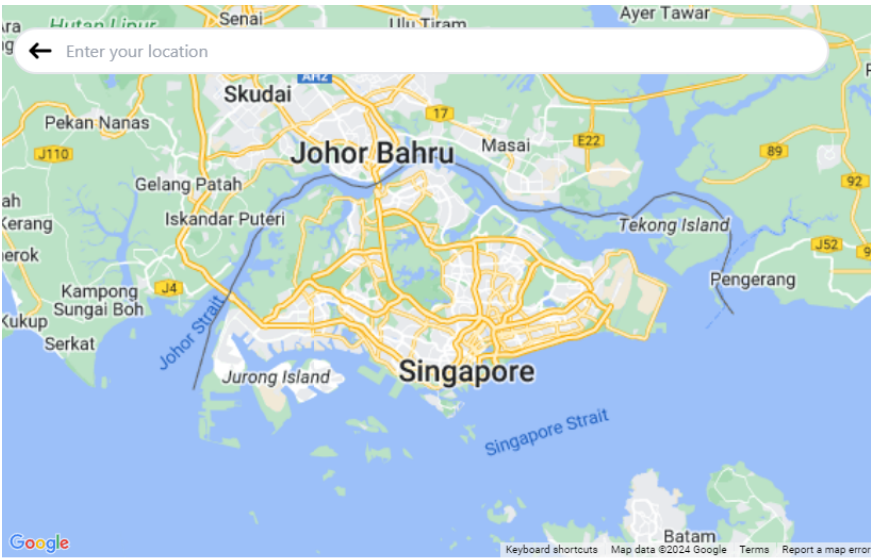
From: Location A
To: Location B
Price: <price goes here>
Service Type: <delivery/ride>
Instructions: <instructions go here>
Distance: <estimated distance of route>
Duration: <estimated duration from A to B>

Awaiting Acceptance

Cancel Request

Earn page: this is the page the user looking to be a driver will see

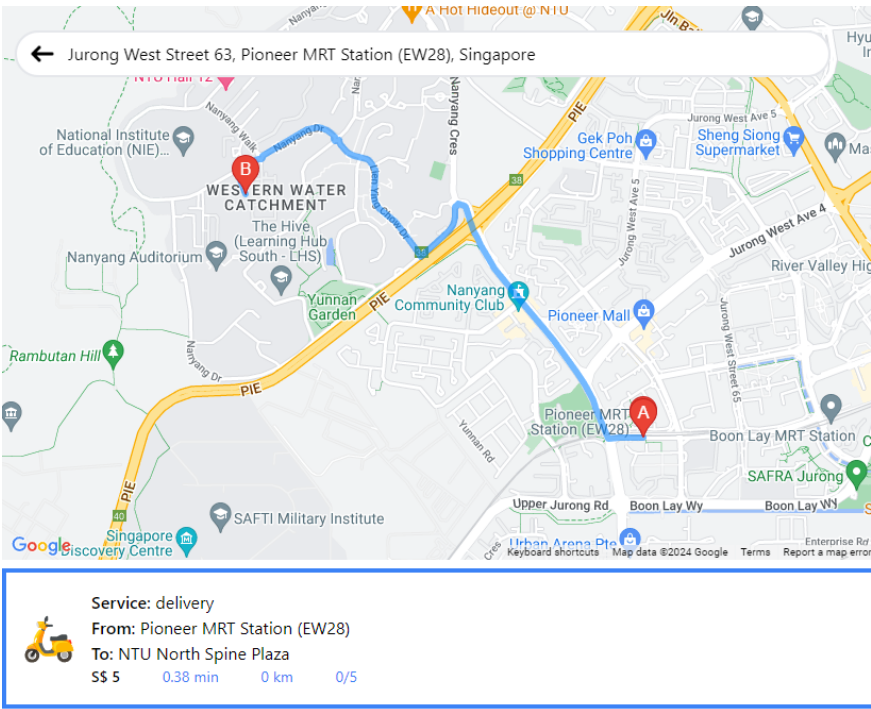
As the driver, enter your current location.



You will not be able to see any delivery or ride requests until you have entered your current location.

No requests available
Please try again later

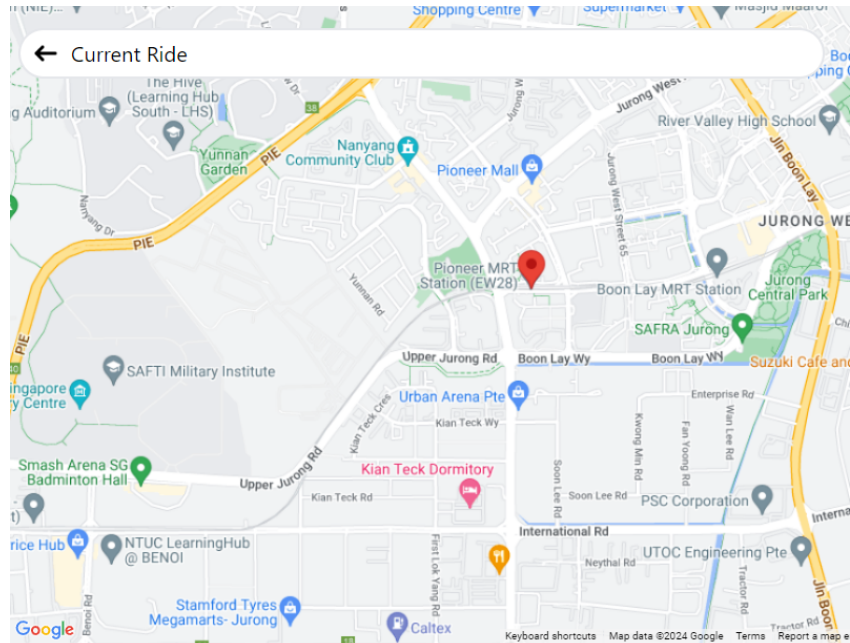
Select any ride/delivery request will display the route onto the map.



Ride/delivery requests will appear below the map after you have entered your current location. You may tap on any request to select it. You may then click **choose** to accept the selected request.

Pick-up page for driver: the page that the responder/driver will view after accepting the request.

Map will update/refresh and show **your** current location.



Confirm Pickup

Click '**Confirm Pickup**' if you have picked-up the requester or the requester's package.

Ride details are shown just below, including:

- Pickup location
- Drop-off location
- Type of service
- Transaction Fee
- Instructions from requester

Ride Details

From: Pioneer MRT Station (EW28)

To: NTU North Spine Plaza

Service: delivery

Transaction Amount: \$5

Instructions: ASAP

Chat

You may converse with the requester through the chat function. Simply type your message in the given text box, then click **Send**.

Send

Pick-up page for requester: the page that the requester will view after the driver/responder has accepted the request

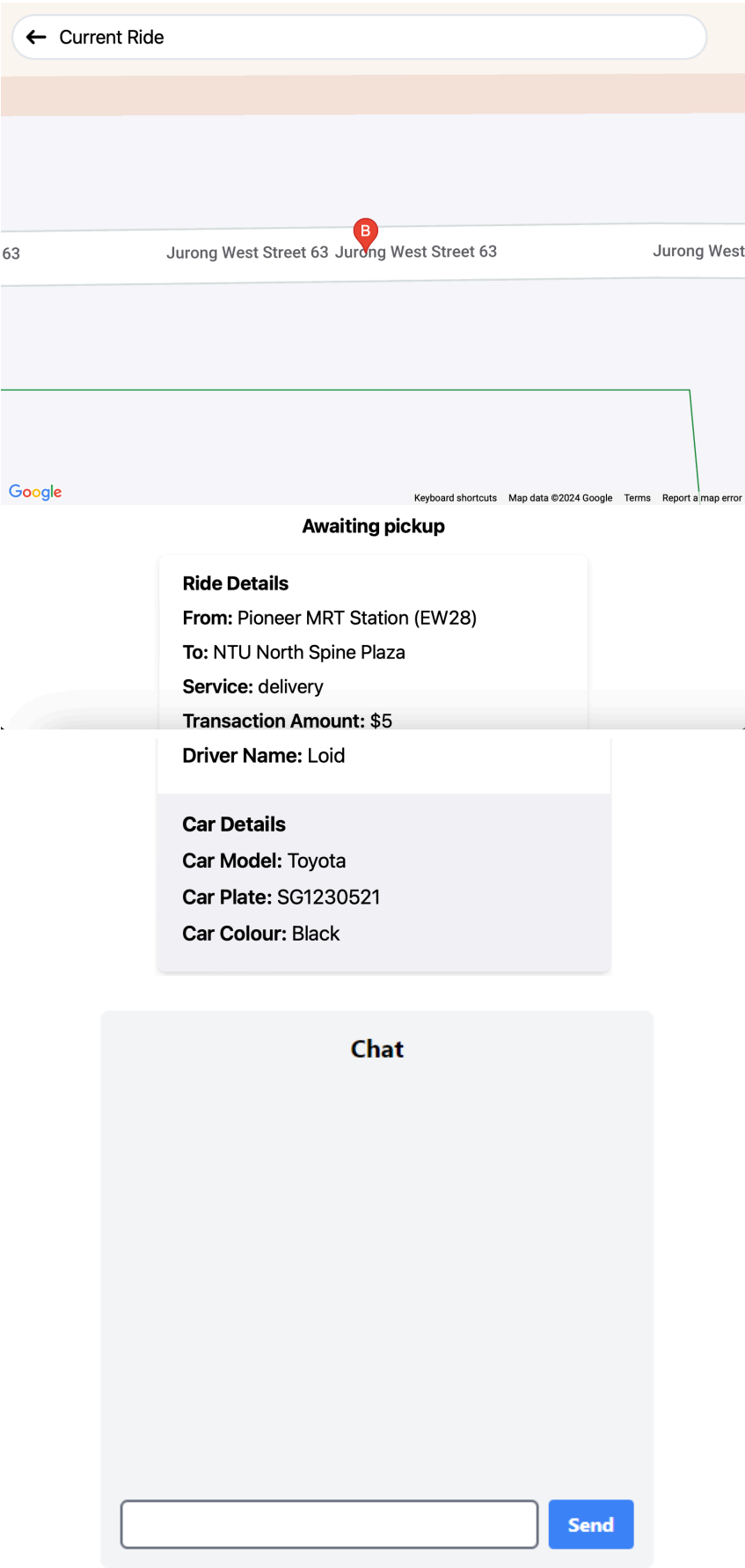
Map will constantly update and show the driver's current location.

Status will change to “Awaiting pickup”.

Ride details will be updated to show information on the driver/responder who has accepted the request, including:

- The driver's name
- The driver's car details: car model, car plate, car colour

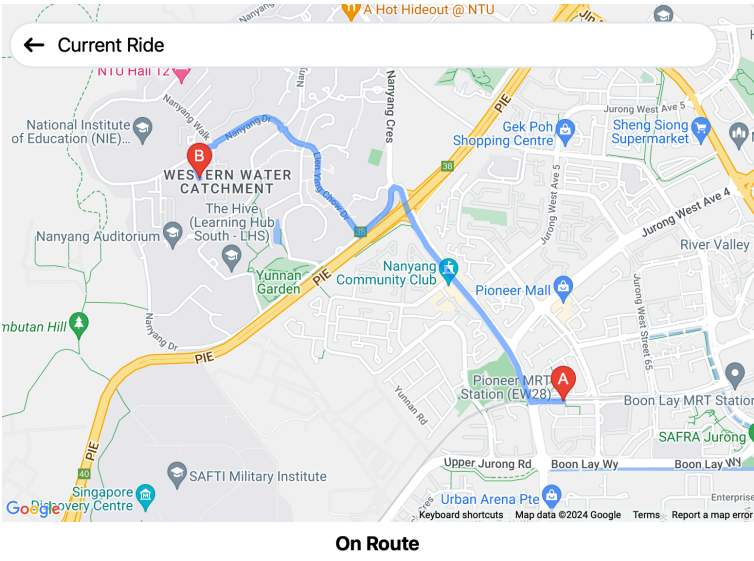
You may converse with the responder/driver through the chat function.



Updates to pick-up pages for requester and responder: these are the updates to the respective pick-up pages for requester and responder after the driver/responder has picked-up the requester or the requester's items

Map will be constantly updated such that the route will shorten towards the drop-off location B as requester/their package and responder head towards B.

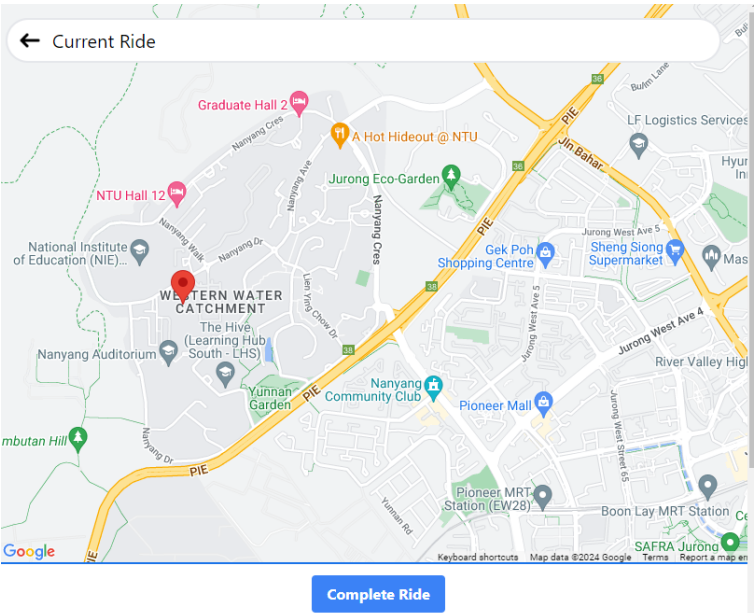
Status, on requester's end, will be updated to "on route".



Ride Details

From: Pioneer MRT Station (EW28)

To: NTU North Spine Plaza



Ride Details

From: Pioneer MRT Station (EW28)

To: NTU North Spine Plaza

Service: delivery

Transportation Amount: \$5.00

Responder can click on "Complete Ride" once the responder has reached the drop-off location.

The chat function may still be used for both requester and responder.

Feedback page: the requester and responder will be redirected to this page

(1) You will have to give a rating from 1-5 for the driver if you are in the role of the requester, or to the requester if you are in the role of the driver.

(2) You will have to give **at least one word** for the review.

Click '**Submit**' once you are done, you will be redirected to the main page (after log-in).

Please give feedback about your ride

Your Rating

1

Review

Share your experience...

Submit

Profile page: the user will see this page after clicking on the **user icon**.

Click on the back arrow to return to the main page (after log-in).

Your personal details are displayed here, including:

- Your name
- Your phone number
- Your email address
- Your address

Click '**Edit**' to edit your name, phone number or address. You will not be able to change your email address.

'**My Wallet**' shows your current balance (blue bar). Click on '**My Wallet**' to top-up or withdraw.

Clicking on '**Car Details**' will show your car details.

Clicking on '**History**' will show any past services you have partaken in.

Rating as Customer shows the aggregated ratings you have obtained while requesting any service.

Rating as Driver shows the aggregated ratings you have obtained while responding to any service.

Click on 'Log out' to log-out of your account.

← Profile

Name: Mark

Phone number: 12343538

Email: MKOH032@e.ntu.edu.sg

Address: test address

Edit

My Wallet

S\$ 5.00

Car Details

>

History

>

★ Rating as Customer

★ ★ ★ ★ ★

★ Rating as Driver

★ ★ ★ ★ ★

Log out

Wallet page: the user shall see this page when clicking on **‘My Wallet’** from the profile page.

Click on the back arrow to return to the profile page.

Your current balance is shown here.

Click on **‘Add’** to top-up or add money to your available balance.
Click on **‘Withdraw’** to withdraw money from your available balance.

You must first fill in the amount you would like to **‘Add’** or **‘Withdraw’**.

Click **‘Confirm’** once done.

Details of any deductions or additions are shown here, including:

- The type of transaction, can be Deduction, Withdrawal, Top-up or Addition
- Date of transaction
- Amount

← Wallet

Available Balance

Amount: \$5.00


AddWithdraw

Details of Transaction

Amount


S\$

Confirm



Deduction
April 20, 2024 01:38 AM

S\$ 5.00



Top Up
April 17, 2024 11:43 AM

S\$ 10.00

History page: the user shall see this page when clicking on **‘History’** from the profile page.


Click on the back arrow to go back to the profile page.

Click on **‘Responder’** to see all past services you have responded/played the role as the driver.
Click on **‘Requester’** to see all past services you have requested.

All past services will be displayed below.
Click on any service to inspect. More details on the history for that service will be displayed in the form of a pop-up.

← History

RequesterResponder



delivery
Pioneer MRT Station (EW28) to NTU North Spine Plaza

S\$ 5
April 20, 2024 01:38 AM


Car details page: the page that the user shall see when clicking on '**Car Details**' from the profile page.

Click the back arrow to return to the profile page.

Car details are displayed, including:

- The car license plate number provided, if any
- The car model provided, if any
- The car colour provided, if any

Click '**Edit**' to edit any of the above details.

 **Car Details**

Car Licence: No licence plate

Model: No car model

Colour: No car color

[Edit](#)