Cosmetics Sales Analysis Report

1. Executive Summary

This analysis provides key insights into sales performance, customer behavior, product profitability, and store efficiency across the cosmetics business. It identifies top-performing brands, products, and cities, while also highlighting areas that require strategic improvements to enhance sales and overall profitability.

2. Key Performance Metrics

Total Revenue: 199,625.94

Total Profit: 45,331.26

3. Top Performing Brands

- 1. PureGlow
- 2. SilkShine
- 3. NailArt
- 4. AromaEssence
- 5. LuxeBeauty

Insight: These brands collectively drive a significant portion of overall revenue, indicating strong customer loyalty and brand recognition.

4. Best-Selling Products

- 1. Volume Hair Serum
- 2. Volume Hair Mask
- 3. Hand Cream
- 4. Repair Shampoo
- 5. Repair Hair Mask

Insight: Haircare products dominate the best-selling list, suggesting a consistent demand for hair treatment and repair items.

5. Highest-Profit Margin Products

- 1. Repair Hair Mask VitaSkin
- 2. Body Scrub BodyBliss
- 3. Volume Hair Serum SilkShine
- 4. Repair Shampoo AromaEssence
- 5. Repair Hair Mask PureGlow

Insight: These products contribute more to profitability despite potentially lower sales volume, making them ideal for premium marketing campaigns.

6. Best Customers by Sales

- 1. Mona Ali
- 2. Nadia Osman
- 3. Yasmin Ali
- 4. Ibrahim Abdel
- 5. Nabil Shalaby

Insight: High-value customers represent an opportunity for retention through loyalty programs and personalized marketing.

7. Revenue by Payment Method

- 1. Online Payments
- 2. Credit Card
- 3. Cash

Insight: Digital and credit card payments dominate revenue, suggesting customers prefer convenience and modern payment methods.

8. Top Cities and Stores by Revenue

- 1. Suez
- 2. Qena
- 3. Port Said
- 4. Tanta
- 5. Zagazig

Insight: These regions have higher purchasing activity, indicating strong customer bases and potential for expanding marketing investments.

9. Lowest Performing Cities and Stores

- Tanta / Radiant Skin Tanta
- Zagazig / Scentora Store Zagazig
- Kafr El-Sheikh / Scentora Store
- Aswan / Elegant Fragrance Aswan
- Tanta / NailArt Studio Tanta

Insight: These branches may suffer from low visibility, limited product variety, or weak local demandrequiring operational review.

10. Seasonal Insight

Best Months for Promotions: August & September

Insight: Promotions during these months drive higher revenue, likely linked to pre-holiday shopping trends.

11. Recommendations to Increase Sales

A. Strengthen Brand and Product Strategy

- Increase marketing spend for high-margin brands like VitaSkin and BodyBliss to maximize profitability.
- Promote haircare product bundles (e.g., shampoo + serum + mask) since this category dominates top-selling products.

B. Boost Customer Retention

- Introduce a loyalty rewards program targeting repeat customers such as *Mona Ali* and *Nadia Osman*.
- Use personalized email campaigns and discounts based on customer purchase history.

C. Optimize Store Performance

- Conduct a market study in low-performing cities (e.g., Tanta, Aswan) to identify causes (pricing, stock, or visibility).
- Launch localized promotions or pop-up events to attract new customers in underperforming areas.

D. Leverage Digital Channels

- Strengthen online sales channels, as online and credit card payments drive most revenue.
- Run social media ad campaigns targeting high-performing regions and trending products.

E. Strategic Promotions

- Focus promotions in August and September to align with proven high-demand months.
- Offer targeted discounts only on medium-margin products, to avoid profit loss on high-margin items.

12. Conclusion

The cosmetics business demonstrates solid performance in haircare and premium skincare segments, with high-margin products providing strong profitability. By optimizing promotions, strengthening loyalty initiatives, and focusing on underperforming regions, the company can sustainably increase both revenue and profit margins.