

JACKSONVILLE

Technical Design Limitations & Policies

TECHNICAL DESIGN LIMITATIONS

Minimum Thickness: All parts must be at least 2.5mm thick. **No Sharp Points:** Sharp edges may be rounded for safety. **Finger Positioning:** On 3"-4" figurines, fingers must be together or against body.

SIZE AND DETAIL RELATIONSHIP

- **3"-4" figurines:** Limited facial detail, glasses may appear painted on, simplified features
- **Clothing/costumes:** Complex patterns and thin details may be simplified
- **Hair:** Represented as solid masses with surface texturing, not individual strands

COLOR LIMITATIONS

- **Black items:** Appear as dark gray due to printing process contaminants
- **Color matching:** May vary from photos due to lighting and material properties
- **Dark colors:** May appear lighter than expected

STRUCTURAL REQUIREMENTS

All figurines meet minimum structural requirements for safe handling. Original designs may be modified to ensure durability.

CUSTOMER EXPECTATIONS

Important: Figurines are durable but not toys. Dropping or excessive force can cause damage.

These limitations are inherent to 3D printing. Understanding them ensures realistic expectations and satisfaction.

REFUND POLICY - PLEASE READ CAREFULLY

REFUNDS/REPLACEMENTS PROVIDED FOR:

- Printing defects, material flaws, shipping damage
- Significant errors in our interpretation of your images
- Orders not arriving within reasonable time after delivery confirmation

REFUNDS NOT PROVIDED FOR:

- Figurines matching your provided images as designed
- Artistic interpretation dissatisfaction, post-delivery damage
- Design changes after production begins, breakage from mishandling
- Minor color variations due to photo lighting differences

By ordering, you accept these terms. All sales final. Each figurine is commissioned art created from your images.