Policy Types

• Third-Party Liability Only

 Mandatory by law. Covers injury/death of third-party and damage to third-party property.

• Comprehensive Insurance

Covers third-party liabilities + own vehicle damage (OD).

• Standalone Own-Damage Cover

Only for vehicle damage (needs to be paired with third-party policy).

Pay-As-You-Drive (Usage-Based)

o Premium depends on actual usage (km driven).

• Commercial Vehicle Insurance

For goods or passenger-carrying commercial vehicles.

Coverage Options

• Mandatory Cover: Third-party bodily injury, death, and property damage.

• Own Damage Cover:

- Accidents and collisions
- Theft or burglary
- o Fire, explosion, lightning
- Natural disasters (floods, earthquakes)
- Man-made disasters (strikes, riots)

Add-On Riders:

- Zero depreciation (no deduction for part wear & tear)
- Roadside assistance
- Engine protection
- Return to invoice

- o NCB (No Claim Bonus) protection
- Key replacement
- Consumables cover (oil, bolts, etc.)

Premiums

- Based on:
 - Vehicle type, age, make/model, engine capacity
 - o IDV (Insured Declared Value)
 - Location (city tier, risk zone)
 - Add-ons selected
 - Driving history and claim record (affects NCB)
- Third-party rates are regulated by the government in many countries.
- Own damage and comprehensive rates are set by the insurer.

Claim Process

1. In Case of Accident or Theft:

- Inform the insurer immediately.
- o File FIR (mandatory in theft or third-party injury cases).

2. Document Submission:

- Claim form
- Copy of RC, driving license, policy
- Photos of damage, repair estimate
- FIR copy (if required)

3. Inspection & Survey:

o Insurer assesses vehicle damage and estimates.

4. Settlement:

- o **Cashless** at network garages.
- o **Reimbursement** if using non-network garage.