

Total Calls

5000

Total Agents

8

Support Area

All

Agent

All

Month

All

Day

All

Total Call Answered

4054

Call Missed

946

Total Issues Resolved

3646

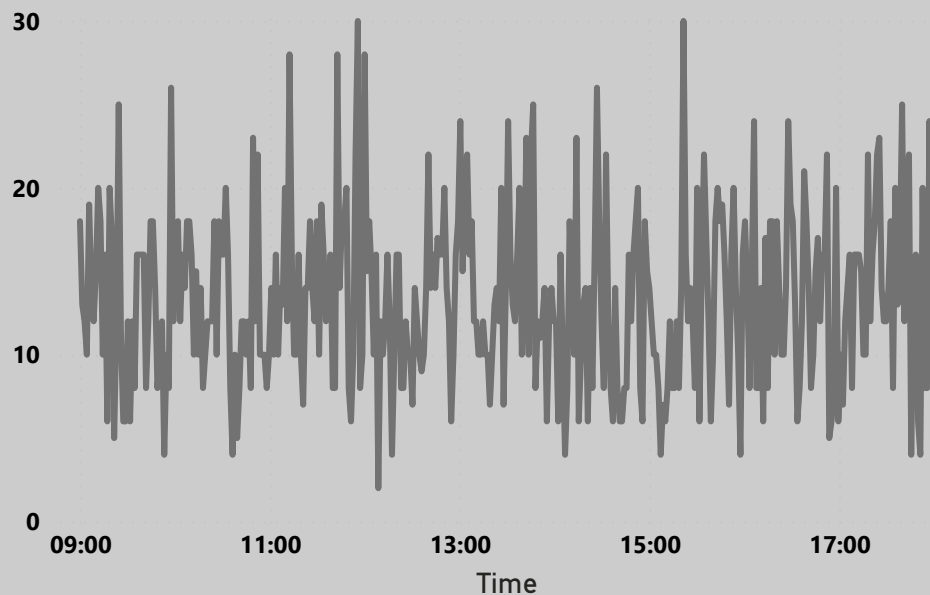
Average Answer Speed

67.52

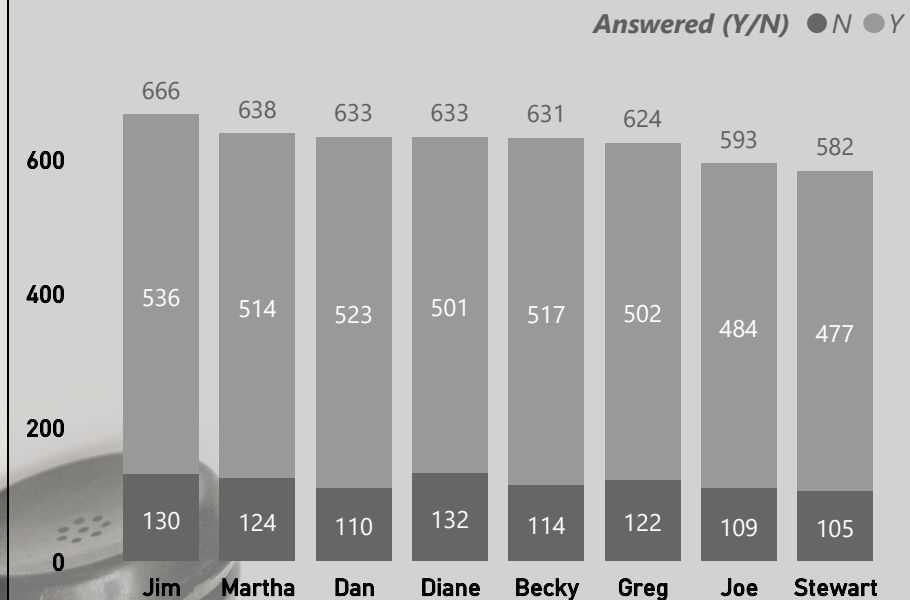
Customer Satisfaction

14K

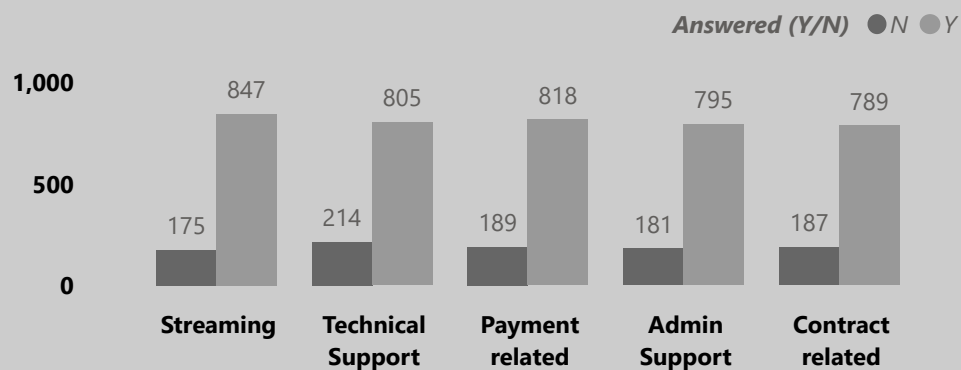
Count of Call by Time



Call Answered by Agent



Count of Calls by Topic



Call Distribution

