



Maharashtra State Road Transport Corporation

Mumbai

E-Reservation Ticket

Ticket Number :	1607152	Transaction Id :	20240417210510000987486105605593147
Transaction Date & Time :	17-04-2024 22:37:13	Bus Service Name :	KOLHAPUR TO ARNALA VIA BORIVALI SUKU
Bus Service No. :	L2563	Bus Service Type :	SLEEPER SEATER ORDINARY
Passenger Boarding Point :	KARAD	Passenger Alighting Point :	BORIVALI SUKURWADI
Date of Journey :	05-05-2024	Departure time from Starting Place :	06:10
Approx. Boarding Time :	05-05-2024 19:54	No. of Seats :	8,9
Customer Mobile No :	9323544113	Travelling Passenger Mobile No :	9769976635
Customer Mail Id :	kshitijpatil1098@gmail.com	Depot Name :	ARNALA
Booking Mode :	PORS	No. of Infants :	

Name	Age	Adult / Child	Sex	Seat No	Seat Status	Concession Selected	Conc Proof	Conc. Proof Details
JITENDRA PATIL	58	Adult	M	9	Confirmed			
SHILA PATIL	49	Adult	F	8	Confirmed	Mahila Sanman Yojna		

Total Fare Details

	BASIC FARE	1013.17
	ASN	2.00
	RESERVATION	10.00
	ROUNDING	-0.17
	Total Ticket Amount	1025.00

Important :-

- 1) This E-Ticket is not transferable. This E-Ticket is valid only for the details specified above . The passenger having this E-Ticket required to carry print out of this E-Ticket or to show the soft copy of E-Ticket or E-Ticket SMS sent by MSRTC/AGENT on his Mobile, Tab , Laptop, etc. Along with Photo ID Card in original like Voter ID, Pan Card, Adhar Card, Driving License, Passport etc
- 2) Senior Citizen must carry his original photo ID as mentioned in E- Ticket or SMS during travel. Photo ID issued by appropriate authority should be enough elaborative and legible to establish a proof of age of 65 years or above and resident of State of Maharashtra.
- 3) If passenger having concessional Ticket found without valid ID , the ticket will be treated as Invalid Ticket and amount tendered towards E-Ticket will be forfeited in default. In addition the passenger would be required to purchase a fresh ticket as a normal passenger.
- 4) Corporation reserves the rights to change/cancel the bus service mentioned in the E- Ticket.
- 5) Passenger will have to pay the fare difference if any in case of Revision of fare or Change of Service .
- 6) Cancellation Rules & Refund Procedure for E-Tickets : E-Ticket cancellation is permitted through M.S.R.T.C site(public.msrtcors.com). Cancellation is allowed before 4 hours of scheduled departure time from originating bus station. In case, if passenger is absent for journey, no refund will be given to the passenger. Following cancellation charges are applicable.
- I) 10% ticket fare will get deducted if the ticket is cancelled 24 hrs. before the departure time.
- II) 25% ticket fare will get deducted if the ticket is cancelled 12 hrs. before the departure time.
- III) 50% ticket fare will get deducted if the ticket is cancelled 4 hrs. before the departure time. The departure time means departure time of the originating bus station. Reservation charges and convenience charges including GST charge are not refundable.

Wish You Happy Journey

For more detail visit us @ [www.public.MSRTCors.com](http://www.public.MSRTCors.com)

Send your support e-mails to: [MSRTChelpdesk@gmail.com](mailto:MSRTChelpdesk@gmail.com)

Payment gateway Support Email Id: [payments.helpdesk@paytm.com](mailto:payments.helpdesk@paytm.com)

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