# **LIAM JOHNSON**

Melbourne, Australia • +61 4XX XXX XXX • liam.johnson@email.com

#### PERSONAL HIGHLIGHTS

Leveraging a Bachelor of Information Systems from RMIT University, contributed to urban planning by analyzing over 50,000 traffic records and creating Power BI dashboards that revealed peak congestion trends. Enhanced retail operations at JB Hi-Fi by supporting sales data accuracy and driving a 15% sales increase during promotional campaigns through effective teamwork and customer engagement

#### **EMPLOYMENT HISTORY**

### **Data Analytics Intern**

City of Melbourne Council, Melbourne

2023-07 - 2023-11

- Leveraged SQL and Excel to analyze 50,000+ traffic and pedestrian data records, significantly enhancing urban planning strategies through data-driven insights making strategic decisions
- Created and deployed Power BI dashboards to illustrate peak-hour congestion, improving traffic management by enabling real-time decision-making
- Produced and disseminated weekly analytical reports to non-technical stakeholders, streamlining communication and supporting informed decision-making

## **EDUCATION**

# **Bachelor of Information Systems**

RMIT University, Melbourne

2020 - 2023

- Achieved a GPA of 3.3/4.0, indicating strong academic performance with a Distinction average
- Completed rigorous coursework in Business Statistics, Database Systems, Data Analytics, and Information Visualisation, building a robust foundation in data-driven decision making
- Engaged in advanced statistical analysis and data modeling projects, enhancing predictive insights and business intelligence capabilities

### **ADDITIONAL INFORMATION**

**Skills:** SQL • Excel • Power BI • Data Analytics • Statistical Analysis • Business Intelligence • Customer Service • Team Collaboration

Languages: English (Native)

Working Rights: Australian Citizen