

# Shubham Bhardwaj

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New Delhi, Delhi

## Summary

*A passionate and avid learner, always seeking to expand knowledge and skills. Committed to making a significant impact and driving success in progressive organizations.*

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## Experience

### Chatbot Developer

GENPACT INDIA (ITES) • Gurugram, Haryana

10/2021 - 07/2023

Currently working with **Genpact India** as a chatbot developer with following responsibilities:

- Utilized IBM Watson to create conversational AI chatbots catering to different regions.
  - Responsible for maintaining and updating dialogue flow to enhance the performance of the chatbot assistants.
  - Conducted data analysis using Python, extracting and analyzing log files to monitor and improve the assistant's performance metrics.
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## Skills

Python, Data Analysis, Machine Learning, HTML

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## Education

### Information Technology

Stratford University • Noida, Uttar Pradesh

03/2022

Completed Bachelor's in Information Technology from Stratford University with 3.5 GPA

### Senior Secondary

The Lawrence Public School • Janakpuri, New Delhi

03/2016

Attained 82% in Senior Secondary Examination from The Lawrence Public School in 2016.

### Matriculation

The Lawrence Public School • Janakpuri, New Delhi

03/2014

Attained 82% in Matriculation Examination from The Lawrence Public School in 2016.

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## Academic Projects

- **Simple Movie Recommender System:** Developed a machine learning-based movie recommendation system utilizing Python libraries. Leveraged item-based collaborative filtering to suggest movies based on their popularity, ratings, and similarity to user preferences.
- **Regression based projects:**
  - Predicting Survival Rate of Passengers: Analyzed Titanic dataset to develop a regression model predicting passenger survival. Utilized features and statistical techniques for accurate predictions.
  - Predicting House Prices: Analyzed housing dataset to create a linear regression model for future price predictions. Incorporated relevant variables and employed regression analysis to forecast market trends.

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## **Certificates**

Udemy - Python for data science & machine learning bootcamp, Internshala - Data Science Certified Training, Coursera - Data science Certified course by IBM

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## **Languages**

English, Hindi