

# American Express® Platinum Travel Credit Card Statement of Account

americanexpress.co.in American Express Banking Cyber City, Tower C DLF Bldg No. 8, Sector - 25 Gurgaon - 122002 For any queries, please call us on: +91-124-280 1122 (Toll Free): 1800 419 2122

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Membership Number Prepared for RAJEEV AJMERA XXXX-XXXXXX-31005 20/05/2022 Opening Balance Rs New Credits Rs New Debits Rs Closing Balance Rs Minimum Payment Rs 7,879.62 0.00 1,170.22 9.049.84 1,559.33

Statement includes payments and charges received by May 20, 2022

Making only the minimum payment every month would result in the repayment stretching over years with consequent interest payment on your outstanding balance. For more details on this refer to the Most Important Terms & Conditions (MITC).

Thank you for using the American Express Card. Your account is 30 days overdue. Please make an immediate payment of Rs 1,559.33.

From April 21 to May 20, 2022 Statement Period

**Credit Summary** Credit Limit Rs **Available Credit Limit Rs** At May 20, 2022 400,000.00 390,950.16

**Current Rates of Interest** 

Monthly Rate Membership Fee Monthly Rate Goods And Services 3.99% Monthly Rate Cash Transactions 3 99% Monthly Rate Balance Transfer 3 99%

Details		Foreign Spending	Amount Rs
New domestic transactions for RAJEEV AJMERA			0.00
OTHER AC	COUNT TRANSACTIONS		
May 11	LATE PAYMENT FEE		500.00
May 20	GST/IGST@18%		90.00
May 20	GST/IGST@18%		31.91
May 20	GST/IGST@18%		2.10
May 20	GST/IGST@18%		54.49
May 20	FINANCE CHARGES		491.72
Total of other account transactions			1,170.22

**Payment Advice** 

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Minimum Payment: Rs 1,559.33

Please return this advice with your payment.

Make a crossed cheque payable to "AEBC Card # <enter your 15-digit Card number beginning with 37>."

Please do not send postdated cheques.

Enter amount enclosed Rs

RAJEEV AJMERA 15402 DEEPAK VILLA VALLABH NAGAR NS RD 4 JVPD SCHEME VILE PARLE W MUMBAI MAH 400056

Send payment to:

AMERICAN EXPRESS BANKING CORP. CYBER CITY, TOWER C, DLF BLDG NO.8 SECTOR-25, DLF CITY PH II GURGAON - 122002



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RAJEEV AJMERA

Membership Number XXXX-XXXXXX-31005 20/05/2022

Payment Information - Payment for the minimum due must be

received, in Indian Rupees, by the due date.

Payment Methods - You can pay by any of these convenient methods.

AEBC37XX

National Electronic Funds Transfer (NEFT)

UPI (Unifie

Complete 15

The NEFT details are as follows:

Payee Name - American Express
Payee Account No - 37XXXXXXXXXXXXX (please ensure that you provide your complete 15 digit Card number beginning with 37).
IFSC Code - SCBL0036020

Name of Bank & Branch - Standard Chartered Bank; Narain Manzil,

Name of Bank & Branch - Standard Chartered Bank; Narain Manzil, 23 Barakhamba Road, New Delhi 110001
Payee Account Type - Current
Online - Pay your Card bill, online anywhere anytime in three simple steps. Just log on to americanexpress.co.in. Click on 'Pay your bill now'. Then fill in your Card details and the bank account from which you would like to make the payment.

We also accept payments through following electronic modes:

(i) Debit Card powered by PuPay:

(ii) Debit Card powered by RuPay; (ii) UPI/BHIM-UPI Quick Response Code (QR Code)

Important note: In case you are making a payment via Standard Chartered Online Banking, the IFSC code is not required. You may select the option 'Transfer to another SCB bank account' to process the payment. Simply initiate your funds transfer before 5:00 pm for next day credit to your American Express Card excluding Sunday and banking holidays. Also please make sure to put in the correct Card number to avoid a transaction failure.

Drop Boxes - For locations, please visit americanexpress.co.in.
UPI (Unified Payment Interface) - American Express UPI VPA is
AEBC37XXXXXXXXXXXXXXXXXX©SC (please ensure that you provide your
complete 15 digit Card number beginning with 37).
Direct Debit - You may also enroll for direct debit each month from
your Bank account and credit the Card Account with the total amount
due in the monthly statement through the National Automated
Clearing House(NACH) introduced by the Reserve Bank of India (RBI).
Mailing Preference - If you do not wish to be contacted for
promotional or marketing offers or wish to change the address or

promotional or marketing offers, or wish to change the address or

promotional of marketing offers, or wish to change the address or phone number on your account, please call us at the numbers mentioned on the back of your Card.

Foreign Exchange Currency Charges The total amount of Foreign Currency charges shown include the Currency Conversion Factor Assessment of 3.5% plus applicable GST.

Permanent Account Number (PAN) - AAGCA9055N

GSTIN - 06AAGCA9055N1Z8

per details available on website.

Category: Credit-granting services including stand-by commitment, guarantees & securities (SAC - 997113). Due to system limitation, GST/IGST is being charged at consolidated amount @18%. Where the place of supply is in Haryana GST comprises of Central Goods and Services Tax (CGST) @9% + Haryana State Goods and Services Tax (SGST) @9%; where the place of supply is outside of Haryana GST comprises of Integrated Goods and Services Tax (IGST) @18%. We are here to help - For any additional information or assistance, please call our Membership Services helpline numbers. Updated as

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Prepared for RAJEEV AJMERA

Membership Number XXXX-XXXXXXX-31005

20/05/2022

## CardMember Offers and Information

#### **Grievances Redressal Escalation:**

In the event that you are not satisfied with our services, you may register your grievance to:

First Level Escalation: Manager - Executive Correspondence Unit

Telephone No. 0124-3362172 (Monday to Friday 8:30 to 5:00 pm) / E-mail: Manager-Customerservicesindia@aexp.com

Second Level Escalation: Ms. Priyameet Kaur, Head of Customer Service / E-mail: Head-Customerservicesindia@aexp.com

#### **Payment FAQ Information:**

Payments to the Card account can only be made from a bank account in the primary Card Member's name. Please refer to Payments FAQs at service(https://www.americanexpress.com/in/customer-service/payments-statements-and-balance/) for more details.

Please Note: Effective 1st November 2021, bill payments made via cheque will not be credited to your Card account until we receive confirmation of the funds from the bank.

Please Note: Printed copies of the Most Important Terms and Conditions and the Cardmember Agreement will no longer be sent along with monthly statements or card welcome, replacement, renewal pack(s). You can view & download these documents from the official webpage americanexpress.co.in/mitc or call on the number on the back of the card post approval, to request for hard copies of the same.

We have made changes to para d - "Recovery procedure in case of default/account overdue" of the MITC. The revised terms and conditions under this para reference usage of WhatsApp for servicing.