



CERTIFICATE OF INTERNSHIP



This is to certify that

Shubh Pratap Singh

has completed internship during 28/04/2025 to 12/06/2025

on project **Development of a Retrieval-Augmented Generation (RAG) System for
Intelligent IT Service Management (ITSM).**

Date: 19/06/2025

Location: Mumbai

A handwritten signature in black ink, appearing to read 'Mehul Oza'.

Mehul Oza
VP – Human Resources