

Quality Analyst							
Week	Days	Date	Day	Topic	Training Type	Week Outcome	
General Banking Domain knowledge							
Week 1	Day 1	23-Sep-24	Monday	<b>Campus to Corporate</b>  1. Office Etiquette 2. Business Communication - its Importance and effectiveness a. Email Etiquette b. Verbal and Non Verbal Communication 3. Time Management and Teamwork  MS Office : 1. Microsoft Word; 2. Powerpoint Presentation; 3. Microsoft Excel	Case Studies and role plays	Theory+Practical  Effectively communicate, interact, and work with individuals and groups. Sharpening office skills including telephonic and email communications Speaking well, conveying messages clearly, and practicing active listening Avoiding stress and anxiety Develop interpersonal skills	
Week 1	Day 2	24-Sep-24	Tuesday		Activities	Theory+Practical  Effectively communicate, interact, and work with individuals and groups. Sharpening office skills including telephonic and email communications Speaking well, conveying messages clearly, and practicing active listening Avoiding stress and anxiety Develop interpersonal skills	
Week 1	Day 3	25-Sep-24	Wednesday	MS Office : 1. Microsoft Word; 2. Powerpoint Presentation; 3. Microsoft Excel	Activities	Theory+Practical  1. Microsoft Excel - Learn the Logical Functions Learn the LOOKUP and Pivot Functions Learn the use of Tables, Charts, Pivot Tables & Charts 2. Microsoft Word - Learn to do Professional Document Formatting & Layout in Microsoft Word 3. Powerpoint Presentation - Learn to Create a Eye Catchy Presentation	
Week 1	Day 4	26-Sep-24	Thursday	Retail Banking - Asset Products ( Credit Cards, Lending Products, Mortgage Products)		Theory	Being able to demonstrate basic understanding of the sub-domains and being able to better evaluate and test sub-domain specific banking products and technologies.
				Retail Banking - Liability Products ( CASA, Deposit Products)		Theory	
Week 1	Day 5	27-Sep-24	Friday	Retail Banking - Wealth Management (Investments, Risks and Financial Planning) Retail Banking - Asset Management		Theory	
						Theory	
				COMMERCIAL Banking - Corporate Lending Payment Systems - End-2-End Lifecycle of Payments.	Objective + Subjective Assessment - 01 Assessment on Softskills + MS Office	Theory	
		28-Sep-24	Saturday	Weekend			
		29-Sep-24	Sunday				
Banking Technology Solutions Overview & Walkthrough							
Week 2	Day 6	30-Sep-24	Monday	Digital Banking - Online Banking, Mobile Banking, Phone Banking, Corporate Net Banking, Digital Wallets, Digital Payment Methods, Personal Finance. <b>Introduction and Overview of Internet Banking and Mobile Banking.</b>		Theory	Learn about some of the key IT solutions in Banking and the services it renders.
				Introduction and Overview of <b>Core Banking</b> product features. Overview of various products n services around different types of <b>Account Openings</b> .		Theory	
Week 2	Day 7	01-Oct-24	Tuesday	Introduction and Overview of <b>Digital Lending Solutions</b> .		Theory	Also get a first hand view and understanding of these key solutions with the SMEs from bank.
				Introduction and Overview of <b>Customer Relationship Mgmt.(CRM)</b> product. Introduction and Overview of Internet Banking and Mobile Banking.		Theory	
				Introduction and Overview of Treasury, Trade & Wholesale Banking products	Objective + Subjective Assessment - 02 Assessment on Domain	Theory	
FUNDAMENTALS & Requirements Study, Introduction to Testing.							
		02-Oct-24	Wednesday	Holiday- Gandhi Jayanti			
Week 2	Day 8	03-Oct-24	Thursday	Brief History of IT. Get familiar with Tech Jargons. Types of Software - System Software   Application Software Overview of SDLC process, Agile Practices, Need Of Agile.		Theory	Learn about the IT domain and understand in depth about Softwares and Software  Development. Understand Requirements Gathering
				Introduction to JIRA, Creating projects, Creating and Tracking Issues. User Management and Workflow. Creating custom fields, Issue types. AGILE Methodology. Roles, Creation of Epic, User Stories, Product backlogs & Sprint Planning.		Theory + Practical	

Week 2	Day 09	04-Oct-24	Friday	Introduction to Requirements Gathering. Why Software Requirements? Cover Types of Requirements. Cover SRS/FSD/BRD document/scope Matrix.		Theory	Get introduced to the Testing domain and its importance to building stable softwares.	
		05-Oct-24	Saturday	Weekend				Explore and get an insight into the various types of testing.
		06-Oct-24	Sunday					
Week 2	Day 10	07-Oct-24	Monday	Common problems in software development, Why software has bugs?, What is quality?, Testing objectives, What are error, bug, defect, mistake, false and flaw?	Objective + Subjective Assessment - 03	Theory		
Week 3 - Test Design, Execution and Analysis								
Week 3	Day 11	08-Oct-24	Tuesday	Overview of Testing approaches - Black/White/Gray box testing, Static Testing, Dynamic Testing, SIT, UAT, PT, VAPT, RT, UAT.		Theory	Get in-depth knowledge into Test Case design and creation.  Learn about the Test Execution life cycle and how to analyse Test Results.	
Week 3	Day 12	09-Oct-24	Wednesday	What is Use Case? - UCD, Identify Use Case Based Test cases,Test Case Design - Introduction, Test case scenario design, Test Case Design Template, Types of Test Cases, Test Case Design Reviews, Requirement Traceability Matrix		Theory + Practical	Get in-depth knowledge into Test Case design and creation.  Learn about the Test Execution life cycle and how to analyse Test Results.	
Week 3	Day 13	10-Oct-24	Thursday	Test Execution - Test Execution Life Cycle Process, Re-Testing, Database Testing,Result Analysis - Comparing Expected and Actual Values, Status of the Result		Theory + Practical		
		11-Oct-24	Friday	Holiday- Mahanavami / Ayudha Pooja				
		12-Oct-24	Saturday	Weekend				
		13-Oct-24	Sunday					
Week 4	Day 14	14-Oct-24	Monday	Defect Tracking - What is defect?, Categories of Defects, Defect Metrics		Theory + Practical		
Week 4	Day 15	15-Oct-24	Tuesday	Defect Reporting - Defect Life Cycle Process, Test Closure Activity - Test Execution Stop Criteria, Test Summary Report Preparation	Subjective Assessment - 04	Theory + Practical		
Week 4 - Defect Tracking, Reporting, Closure. User Acceptance Testing								
Week 4	Day 16	16-Oct-24	Wednesday	Java and SQL Basics - OOPs Concepts		Theory + Practical		
Week 4	Day 17	17-Oct-24	Thursday	User Acceptance Testing - Importance of UAT, Scope of UAT, Alpha Testing, Beta Testing		Theory	As a Functional Test expert, understand how to track & report defects.  Build capability on User Acceptance Testing and understand its importance to Software Quality.	
Week 4	Day 18	18-Oct-24	Friday	Whar is API Testing? Brief on SOAP and REST API, API Testing (SOAP + REST) with POSTMAN		Theory		
		19-Oct-24	Saturday	Weekend				
		20-Oct-24	Sunday					
Week 5	Day 19	21-Oct-24	Monday	Brief on different types of Testing Techniques on Live Environment. Introduction to Automation Testing, Introduction to Selenium, Introduction to Selenium IDE, Selenium WebDriver.		Theory		
Week 5	Day 20	22-Oct-24	Tuesday	Brief on different types of Testing Techniques on Live Environment. Introduction to Automation Testing, Introduction to Selenium, Introduction to Selenium IDE, Selenium WebDriver.		Theory		
Week 5	Day 21	23-Oct-24	Wednesday	Project Work	Objective + Subjective Assessment - 05	Theory		
Week 5 - API Testing, Testing Automation								
Week 5	Day 22	24-Oct-24	Thursday	What is Framework? TestNg Framework, Data Driven Framework		Theory + Practical	Get expertise on API Testing using POSTMAN.  Learn Automation testing with Selenium	
Week 5	Day 23	25-Oct-24	Friday	What is Framework? Hybrid Framework		Theory + Practical		
		26-Oct-24	Saturday	Weekend				
		27-Oct-24	Sunday					
Week 6	Day 24	28-Oct-24	Monday	Understanding Selenium Grid, Page Object Model (POM) Database Testing, Introduction to Jenkins+Git+GitHub		Theory		
Week 6	Day 25	29-Oct-24	Tuesday	Database Testing, Introduction to Jenkins+Git+GitHub		Theory + Practical		
Week 6	Day 26	30-Oct-24	Wednesday	Project Work	Objective + Subjective Assessment - 06	Theory + Practical		
Week 6 - Testing Management. New Age Tools								

		31-Oct-24	Thursday	Holiday- Deepavali			
		01-Nov-24	Friday	Holiday- Kannada Rajyotsava / Deepavali			
		02-Nov-24	Saturday	Weekend			
		03-Nov-24	Sunday				
Week 7	Day 27	04-Nov-24	Monday	Introduction to Zephyr, Zephyr Sqard overview, Zephyr sqard overview test case creation with examples n cycles, Zephyr :: Review & Edit test cases, Execution part, Dashboards	Theory + Practical	Extend expertise on Automation Testing by learning the Zephyr Test Management Tool.  Get an insight into New Age tools on Testing.  Get a foundational knowledge on the Banking domain and strengthenm their core sub domains. Start with Retail Banking.	
				Features of Zephyr for JIRA, Using Zephyr for JIRA Test Mgmt Tool - Create, Modify & View a Test, Work with Test Cycles, Execute Tests and monitor its progress.	Theory + Practical		
Week 7	Day 28	05-Nov-24	Tuesday	CAPSTONE (Introduction, Briefing, Initiation)	Theory + Practical		
Week 7	Day 29	06-Nov-24	Wednesday	CAPSTONE			
Week 7	Day 30	07-Nov-24	Thursday	CAPSTONE	Practical		
Week 7	Day 31	08-Nov-24	Friday	CAPSTONE			
		09-Nov-24	Saturday	Weekend			
		10-Nov-24	Sunday				
Week 8	Day 32	11-Nov-24	Monday	CAPSTONE			
Week 8	Day 33	12-Nov-24	Tuesday	CAPSTONE			
				Demo + Grading			